LETTERS OF COMMENT

NO.	CONTACT INFORMATION	SUPPORT (S) OPPOSE (O)
1	Harold W. Selig, [redacted] Bridgewater, NS, [redacted]- received October 12, 2006, 2 letters - received both dated January 23, 2007	O
2	Larry Collett, [redacted] Middleton, NS [redacted], email: larry.twila@xplornet.com - received October 12, 2006	O
3	Carl Peters - email: justme456_1@netzero.net - received October 12, 2006	O
4	Pat Bowes, Owner/General Manager, Purdy's Wharf Business Centre, email: patbowes@purdyswharf.com - received October 12, 2006	O
5	Michael Koszyca, [redacted]., Duncans Cove, NS, [redacted] - email: kos.gus@ns.sympatico.ca - received October 13, 2006 -	O
6	Leroy Burns, [redacted], Kingston, NS - email: lburns@av.eastlink.ca - received October 17, 2006	O
7	**Confidential Letter -** JC - received October 18, 2006 **(copied to Board only)**	O
8	BDM - phr00358@ngco.com - received October 23, 2006	O
9	Eileen Walsh - ewalsh@ns.sympatico.ca - received October 23, 2006	O
10	cjwallin22@telus.blackberry.net - received October 26, 2006 and further letter - received January 22, 2007	O
11	Stanley Millett, [redacted], Greenwood, NS [redacted] - received October 26, 2006	O
12	Allan A. MacLean, [redacted], Dominion, NS [redacted]- received October 26, 2006	O
13	Stephen Taylor, [redacted], Yarmouth, NS, [redacted] - email: stephen.taylor@ns.sympatico.ca - received October 27, 2006	O

14	Ken Jamieson - email: n.j.@ns.sympatico.ca - received October 30, 2006	O
15	Carmella Veres, [redacted], Gardiner Mines, NS, [redacted] - email: carmella_veres@hotmail.com - received October 30, 2006	O
16	Sharon Clarke - email: sclarke1@ns.sympatico.ca - received October 31, 2006	O
17	Wanda Hill - email: w.hill@ywcahalifax.com - received November 1, 2006	O
18	Debbie Merks, [redacted], Canning, NS [redacted]	O
19	William Mulock, Bridgewater, NS, email: wmulock@eastlink.ca - received November 6, 2006	O
20	Ann Brown - email: nanaann@ns.sympatico.ca -received December 9, 2006	O
21	Town of Westville, c/o Paul Wills, CMA, Director of Corporate Services, 2020 Queen Street, P. O. Box 923, Westville, NS B0K 2A0 - received January 3, 2007	O
22	Brian MacLean - macleanb@ns.sympatico.ca - received January 4, 2007	O
23	The Union of Nova Scotia Municipalities - Councillor Russell Walker, President, Suite 1106, 1809 Barrington Street, Halifax, NS B3J 3K8 - received January 8, 2007	O
24	David Dagley, [redacted], Liverpool, NS, [redacted] - received January 11, 2007	O
25	Bruno Marcocchio, on behalf of the Sierra Club of Canada - brunom@eastlink.ca - received January 18, 2007	O
26	Blake and Gloria Bayers - blakeandgloria@eastlink.ca - received January 19, 2007	O
27	Valerie A. Payn, President, Halifax Chamber of Commerce, Suite 200, 656 Windmill Road, Dartmouth, NS B3B 1B8 - received two letters January 22, 2007	O
28	Clare Levin, GPI Atlantic, [redacted], Glen Haven, NS [redacted] - received January 26, 2007	O

(1)

Nova Scotia Utility and Review Board

Mailing address
PO Box 1692, Unit "M"
Halifax, Nova Scotia
B3J 3S3
uarb.board@gov.ns.ca
Web www.nsuarb.ca

Office
3rd Floor
1601 Lower Water Street
Halifax, Nova Scotia B3J 3P6
902 424-4448 t
902 424-3919 f

October 12, 2006

By Fax Only: (902) 527-2577

Mr. Harold W. Selig
[redacted]
Bridgewater, NS [redacted]

Dear Mr. Selig:

Nova Scotia Power Inc. - Application for Approval of Certain Revisions to its Rates, Charges and Regulations - 2007 Rate Hearing - P-886

Receipt is acknowledged of your letter dated October 11, 2006, and received October 12, 2006, wherein you express your concerns and opposition to the above-noted application filed by Nova Scotia Power Inc. on October 10, 2006.

Thank you for taking the time to express your views to the Board. Please be assured that your letter will be distributed to the panel members assigned to this hearing as well as copied to NSPI.

Yours sincerely,

Nancy McNeil
Regulatory Affairs Officer/Clerk

c.c.	Mr. S. Bruce Outhouse, Board Counsel	Fax: 429-7347
	Mr. Rene Gallant, Regulatory Counsel, NSPI	Fax: 428-6542
	Mr. Eric Ferguson, Manager, Regulatory Affairs, NSPI	Fax: 428-6542
	Ms. Anne-Marie Curtis, Manager, Regulatory Projects, NSPI	Fax: 428-6542

Document : 122598.1

(1)

[redacted]
Bridgewater,N.S.
[redacted]

October 11th.06

The Board of Public Utitiles

Ladies & Gentleman

It is no suprise that the N.S.P.C. of this Province are requesting higher rates from the home owners. Since the past chairman was published as receiving 1.2 million in 2004 He stepped down. (shame) He was only one of many who have taken what they wanted. When N S.P.C. was left go, who got the advantage of all the shares that they could get. It seems to me that that act was like hijacking the public at that time.

Mr.Tedesco wants the price of power linked to the price of oil, ok lets see why this is necessary,as the N.S.P.C. buys their oil far less than the posted costs listed on the stock market. Does He feel that N.S.P.C should make a profit from what they save here. The paper companies want to do the same. It would be fair for me to say that the price for oil on the stock market is fictional, and has no real bearing on actual pricing.

I have been told that oil from our western provinces is being sold for $30-$ 35 dollars a barrell ,why can't this price be available to the province of N.S. It Appears to me that Mr. Tedesco is looking for the highest cost factor that he can find. Now to do this He has gone to great lengths. There is no basis here that can justify any increase in the cost to the consumer at this time. It has become outrages to think other wise, Surely there are those who understand the question even better that me. Should there be any shock, it should be that those people who burden others must be willing to offer a lot from themselves,It will never be profit before people.Too many are pushing for civil disobedience, as the breaking point is surely visible already.This is happening already in to many other places. Too many people are blind to the facts that are before them. This is surely a wake up call for all of us.

Sincerely,

Harold W. Selig

[redacted]

RECEIVED
OCT 12 2006
Nova Scotia
Utility and Review Board

(1)

October 19, 2006

Mr. Harold W. Selig
[redacted]
Bridgewater, NS [redacted]

Dear Mr. Selig:

The Utility and Review Board (UARB) forwarded your letter of October 11th concerning our 2007 Rate Application. We certainly understand your concerns about higher electricity rates. We assure you that we are working hard to keep our costs and prices down.

The reason for our current rate application is an increase in costs that are beyond our control, namely, world energy prices. We use fuels such as coal, oil and natural gas to make electricity. Fuel is our single largest expense. As you point out, crude prices are not as high as they were several months ago, however they are still significantly above historic levels. In fact, our forecasted fuel costs for 2007 are $68 million higher than the amount currently covered by rates.

You mention hearing about lower prices being available for Western Canadian oil. Please let me assure you the price we pay for our fuels is directly linked to the international prices for these commodities. I can also assure you that the Board and other intervenors will have every opportunity to scrutinize all our contracts and costs.

Thank you for taking the time to express your views. We would rather not be making this request for higher rates. We appreciate your concern, and your participation in the regulatory process.

Sincerely,

Alan Richardson
General Manager of Customer Service

(1)

Nova Scotia Utility and Review Board

Mailing address
PO Box 1692, Unit "M"
Halifax, Nova Scotia
B3J 3S3
uarb.board@gov.ns.ca
Web www.nsuarb.ca

Office
3rd Floor
1601 Lower Water Street
Halifax, Nova Scotia B3J 3P6
902 424-4448 t
902 424-3919 f

January 23, 2007

By Fax Only: (902) 527-2577

Mr. Harold W. Selig
[redacted]
Bridgewater, NS [redacted]

Dear Mr. Selig:

Nova Scotia Power Inc. - Application for Approval of Certain Revisions to its Rates, Charges and Regulations - 2007 Rate Hearing - P-886

Receipt is acknowledged of your letter dated and received January 23, 2007, wherein you express your concerns and opposition in the matter of the above-noted application being heard by the Board, which hearing commenced January 22, 2007.

Thank you for taking the time to express your views to the Board. Please be assured that your letter will be distributed to the panel members assigned to this hearing as well as copied to NSPI and provided to all parties to this application.

Yours sincerely,

Nancy McNeil
Regulatory Affairs Officer/Clerk

c.c.	Mr. S. Bruce Outhouse, Board Counsel	Fax: 429-7347
	Mr. Rene Gallant, Regulatory Counsel, NSPI	Fax: 428-6542
	Mr. Eric Ferguson, Manager, Regulatory Affairs, NSPI	Fax: 428-6542
	Ms. Anne-Marie Curtis, Manager, Regulatory Projects, NSPI	Fax: 428-6542
	Formal Intervenors	Copy provided at hearing

Document : 126098.1

RECEIVED
JAN 23 2007
Nova Scotia
Utility and Review Board

Jan.23.07
[redacted]
Bridgewater,N.S.
[redacted]

The Board of Public Utilities;
Dear sir or madam,

It is of serious thought that the people at N.S.P. want a free hand to up power rates. With the problems that the gasoline dealers are having shows good reason that this not be allowed. Since I have lowered my usage of power by about 20 per cent. It will not be too long before my power bill will be at the highest level. No one will tell me that be handing any one a free hand,when there is no competition at all. The people have been victimized when the Govt. allowed the privatization of the power supply. Now we have a company using the profits to buy into other business at the expense of those who use the electric system of this province.As this practise continues the people of this province will be at the mercy of the profit takers, and will have no chance for second thought. Mistakes will continue when the province knowingly allows these things to happen.It will be a tragic error to allow this problem to fester, and will continue to do so if not seen as it realy is.The time is now to halt the disaster that awaits all power users in this province.It was never necesary to sell our power supply to out side interests. The present system has cost many jobs here in N.S. as it is.We would be better served with the people owning the power supply as it was.Then it was not driven for profit taking at the expense of the people. And lets us not forget that we never lost power without good reason those days.The necessary work was done before any loss of the service that we depond on.

Sincerely,

Harold w Selig

[redacted]

(1)

Nova Scotia Utility and Review Board

Mailing address
PO Box 1692, Unit "M"
Halifax, Nova Scotia
B3J 3S3
uarb.board@gov.ns.ca
Web www.nsuarb.ca

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3rd Floor
1601 Lower Water Street
Halifax, Nova Scotia B3J 3P6
902 424-4448 t
902 424-3919 f

January 24, 2007

By Fax Only: (902) 527-2577

Mr. Harold W. Selig
[redacted]
Bridgewater, NS [redacted]

Dear Mr. Selig:

Nova Scotia Power Inc. - Application for Approval of Certain Revisions to its Rates, Charges and Regulations - 2007 Rate Hearing - P-886

Receipt is acknowledged of your letter dated January 23, 2007 and received January 24, 2007, wherein you express your concerns and opposition in the matter of the above-noted application which was heard by the Board on January 22 to January 24, 2007.

Thank you for taking the time to express your views to the Board. Please be assured that your letter will be distributed to the panel members assigned to this hearing as well as copied to NSPI.

Yours sincerely,

Nancy McNeil
Regulatory Affairs Officer/Clerk

c.c.	Mr. S. Bruce Outhouse, Board Counsel	Fax: 429-7347
	Mr. Rene Gallant, Regulatory Counsel, NSPI	Fax: 428-6542
	Mr. Eric Ferguson, Manager, Regulatory Affairs, NSPI	Fax: 428-6542
	Ms. Anne-Marie Curtis, Manager, Regulatory Projects, NSPI	Fax: 428-6542

Document : 126147.1

January 23 th.07
[redacted]
Bridgewater,N.S.
[redacted]

The Board of Public Utitiles.
Dear Sirs or Madam;

Furthur to my letter forwarded to your attention Jan.23. 07 and reading all the half truths given,there is one factor not being discussed. As I have said I have cutt my demand by 20%. Having said that, anybody and everybody can do the same.To take These figures and apply to the potential of consumers the cost should be less for the N.S.P.I.to produce,hence the N.S.P.I. would be using less fuel to generate power. The part That is cloudy is the fact that N.S.P.I. is concerned with the lost revenue and that is the concern, their cash flow. As it must be admitted that as any company their cash flow is tied to further plans for investing, as we see that is going on already.This request for an open hand to be able to charge the people of this province for a service that may not be dependant on fossel fuel in the future is open robbery.We see this as oil is priced on the basis of the most expensive light crude, and the fact that what we are getting is a product far less in cost than admitted. Should anybody be allowed to factor this ereroneous priceing practice into the electricity costs to the consumer becomes worse than turning a bull loose in a china shop. And of course must never be allowed. Those making plans for other interests as it involves the N.S.P.I. know this. Profit before people is the question, and those using electric power should not be financing day dreams of the profit takers. No company supplying the people of this Province and without any competition must be accountable to the Board of Public Utitiles,This is not too much to ask. The time is now to stand up against the price hikes that will come at random without any second thought . All the people can pray for, is that the Board of Public Utitilies will not give into this demand, and keep control of this most necessary public service.There must never be a threat of such magnitude again.

Sincerely,

Harold W. Selig

[redacted]

RECEIVED
JAN 24 2007
Nova Scotia
Utility and Review Board

(2)

From: Nancy McNeil
To: Twila, Larry /
Subject: Re: [PROBABLE-SPAM] Hydro increase request

October 12, 2006

Dear Mr. Collett:

Nova Scotia Power Inc. - Application for Approval of Certain Revisions to its Rates, Charges and Regulations - 2007 Rate Hearing - P-886

Receipt is acknowledged of your letter dated October 11, 2006, and received October 12, 2006, wherein you express your concerns and opposition to the above-noted application filed by Nova Scotia Power Inc. on October 10, 2006.

Thank you for taking the time to express your views to the Board. Please be assured that your letter will be distributed to the panel members assigned to this hearing as well as copied to NSPI.

Yours sincerely,

Nancy McNeil
Regulatory Affairs Officer/Clerk

c.c.	Mr. S. Bruce Outhouse, Board Counsel	By email
	Mr. Rene Gallant, Regulatory Counsel, NSPI	By email
	Mr. Eric Ferguson, Manager, Regulatory Affairs, NSPI	By email
	Ms. Anne-Marie Curtis, Manager, Regulatory Projects, NSPI	By email

>>> "Larry / Twila" <larry.twila@xplornet.com> 10/11/06 11:50 AM >>>
Dear Sir or Madam,

On my behalf please do not grant Nova Scotia Power the increase they requested. The price of oil has dropped dramatically in the recent past.
NSP gave large companies a rate decrease and since they are a publicly traded company, shareholders will want someone (the residential customers) to pick up the tab!

Sincerely,
[redacted]
Middleton, NS
[redacted]

CC: anne-marie.curtis@nspower.ca; bouthouse@bloisnickerson.com; eric.ferguson@nspower.ca; rene.gallant@emera.com

RECEIVED
OCT 12 2006
Nova Scotia Utility and Review Board

Nancy McNeil - FW: Hydro increase request

From: "Affairs,Regulatory" <Regulatory.Affairs@nspower.ca>
To: <larry.twila@xplornet.com>
Date: 10/17/2006 10:42:51 AM
Subject: FW: Hydro increase request
CC: "FERGUSON, ERIC" <eric.Ferguson@nspower.ca>, "Nancy McNeil" <UARB.nmcneil@gov.ns.ca>

Dear Mr. Collett,

The Utility and Review Board (UARB) forwarded your e-mail of October 11th concerning our 2007 Rate Application.

We certainly understand your concerns about higher electricity rates. We assure you that we are working hard to keep our costs and prices down.

The reason for our current rate application is an increase in costs that are beyond our control, namely, world energy prices. We use fuels such as coal, oil and natural gas to make electricity. Fuel is our single largest expense. As you point out, crude prices are not as high as they were several months, however they are still significantly above historic levels. In fact, our forecasted fuel costs for 2007 are $68 million higher than the amount currently covered by rates.

You also mentioned a decrease to large customers. Please let me assure you the increase is being shared by large customers, and that the UARB has directed that the costs of serving large customers will not be passed on to residential customers.

Thank you for taking the time to express your views. We would rather not be making this request for higher rates. We appreciate your concern, and your participation in the regulatory process.

Sincerely,

RECEIVED
OCT 17 2006
Nova Scotia Utility and Review Board

Alan Richardson
General Manager of Customer Service

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(3)

From: Nancy McNeil
To: justme456_1@netzero.net
Subject: Re: not again,.

October 12, 2006

Dear Mr. Peters:

Nova Scotia Power Inc. - Application for Approval of Certain Revisions to its Rates, Charges and Regulations - 2007 Rate Hearing - P-886

Receipt is acknowledged of your letter received October 12, 2006, wherein you express your concerns and opposition to the above-noted application filed by Nova Scotia Power Inc. on October 10, 2006.

Thank you for taking the time to express your views to the Board. Please be assured that your letter will be distributed to the panel members assigned to this hearing as well as copied to NSPI.

Yours sincerely,

Nancy McNeil
Regulatory Affairs Officer/Clerk

c.c.	Mr. S. Bruce Outhouse, Board Counsel	By email
	Mr. Rene Gallant, Regulatory Counsel, NSPI	By email
	Mr. Eric Ferguson, Manager, Regulatory Affairs, NSPI	By email
	Ms. Anne Marie Curtis, Manager, Regulatory Projects, NSPI	By email

>>> "justme456_1@netzero.net" <justme456_1@netzero.net> 10/11/06 6:05 PM >>>
well here we go again, the power company looking for abother rate increase,well i am not going to just set by and let those guys take us all for a ride, you folks let them get away with it last time, well by god you better not let it go this time, thiose rich guys and ladies, are living much to high, why should the get bonuses for doing there jobs and then we have to pay for them,.it is time you folks investagated those people ,and see where there can be real saving and not always looking for us to fill there pockets,.as you said you are an independ board well show it and be fair to me, i am on a fixed income, sure it maybe better then most, but i still have a high morgage to pay, and it will not be gone for another 14 years if i live that long,.show us that you really know your job, and if you are afraid then give me the power to check them out i will give you a full and honest report, thank you carl peters

CC: anne-marie.curtis@nspower.ca; bouthouse@bloisnickerson.com; eric.ferguson@nspower.ca; rene.gallant@emera.com

RECEIVED
OCT 12 2006
Nova Scotia Utility and Review Board

Nancy McNeil

From: "Affairs,Regulatory" <Regulatory.Affairs@nspower.ca>
To: <justme456_1@netzero.net>
Date: 10/17/2006 10:46:36 AM
CC: "Nancy McNeil" <UARB.nmcneil@gov.ns.ca>, "FERGUSON, ERIC" <eric.Ferguson@nspower.ca>

Dear Mr. Peters,

The Utility and Review Board (UARB) forwarded your e-mail of October 11th concerning our 2007 rate application.

We certainly understand your concerns about higher electricity rates. We assure you that we are working hard to keep our costs and prices down.

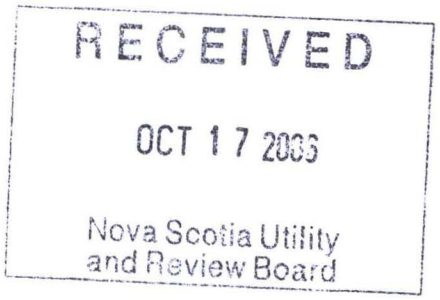
The reason for our current rate application is an increase in costs that are beyond our control, namely, world energy prices. We use fuels such as coal, oil and natural gas to make electricity. Fuel is our single largest expense. Our forecasted fuel costs for 2007 are $68 million higher than the amount currently covered by rates.

You mentioned the need for careful examination of our costs, and we agree. In fact the Board has ordered an independent study of all our operating costs, and that process is underway.

Thank you for your e-mail. We would rather not be making this request for higher rates. We appreciate your concern, and your participation in the regulatory process.

Sincerely,





Alan Richardson
General Manager of Customer Service

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(4)

From: Nancy McNeil
To: Bowes, Pat
Subject: Re: Power Corp. Rate Increase

October 12, 2006

Dear Pat Bowes:

Nova Scotia Power Inc. - Application for Approval of Certain Revisions to its Rates, Charges and Regulations - 2007 Rate Hearing - P-886

Receipt is acknowledged of your letter received October 12, 2006, wherein you express your concerns and opposition to the above-noted application filed by Nova Scotia Power Inc. on October 10, 2006.

Thank you for taking the time to express your views to the Board. Please be assured that your letter will be distributed to the panel members assigned to this hearing as well as copied to NSPI.

Yours sincerely,

Nancy McNeil
Regulatory Affairs Officer/Clerk

c.c.	Mr. S. Bruce Outhouse, Board Counsel	By email
	Mr. Rene Gallant, Regulatory Counsel, NSPI	By email
	Mr. Eric Ferguson, Manager, Regulatory Affairs, NSPI	By email
	Ms. Anne-Marie Curtis, Manager, Regulatory Projects, NSPI	By email

>>> "Pat Bowes" <patbowes@purdyswharf.com> 10/12/06 1:00 PM >>>
I am taking this time to bring to your attention, as most Nova Scotians hopefully are, the unnecessary need increase proposal put forth by the CEO of Nova Scotia power.

Here it is on a Thursday morning with our first rain and wind storm (not even blowing that hard), and half Clayton Park up to and including Kearney Lake have no power.

We are not even into winter as yet, and despite N.S. Power's huge advertising campaign that these things do happen, it should definitely not be happening at this time of the year. We have not even gotten into our bad winter stage.

I am also very concerned regarding the extent and amounts of bonuses that are given to the executives of this PRIVATE CORPORATION. I have not nor do I ever expect to receive the amounts of money that these execs do, and I am self-employed. I feel N.S. Power are not justified to requesting increases at this time nor at least until one full year has passed. Why are we paying a company more that gives less and less service.

I would be very pleased, even though I am self employed and pay my staff out my pocket and hard earned money, to attend any board meetings that the public are allowed to.

If we as Nova Scotians do not express our displeasure outright, we have no right to complain.

I trust you and other members of your board will consider long and hard before allowing NS Power to have another increase that most of our population feel they do not need nor deserve. We can't afford anymore out of our pockets.

Thank you for taking your valuable time to read this and I would appreciate if you would pass this along to any one at NS Power.

Pat Bowes
Owner/General Manager
Purdy's Wharf Business Centre
902-423-1288
www.purdysbuscentre.com

CC: anne-marie.curtis@nspower.ca; bouthouse@bloisnickerson.com; eric.ferguson@nspower.ca; rene.gallant@emera.com

RECEIVED
OCT 12 2006
Nova Scotia Utility and Review Board

Nancy McNeil

From: "Affairs,Regulatory" <Regulatory.Affairs@nspower.ca>
To: <patbowes@purdyswharf.com>
Date: 10/17/2006 10:51:33 AM
CC: "Nancy McNeil" <UARB.nmcneil@gov.ns.ca>, "FERGUSON, ERIC" <eric.Ferguson@nspower.ca>

Dear Ms Bowes,

The Utility and Review Board (UARB) forwarded your e-mail of October 12th regarding our 2007 rate application.

We certainly understand your concerns about higher electricity rates. We assure you that we are working hard to keep our costs and prices down.

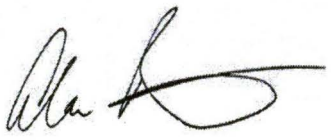
The reason for our current rate application is an increase in costs that are beyond our control, namely, world energy prices. We use fuels such as coal, oil and natural gas to make electricity. Fuel is our single largest expense. Our forecasted fuel costs for 2007 are $68 million higher than the amount currently covered by rates.

You mentioned the need for careful examination of our costs, and we agree. In fact the Board has ordered an independent study of all our operating costs, and that process is underway. The Board also recently directed a separate independent review of executive compensation, which concluded that the approach taken by NSPI is standard in the industry.

The other concern mentioned in your letter relates to power outages. I understand that outages can be a source of frustration. I have asked one of our customer service managers, Judy O'Leary to follow up directly with you to better understand the experience you have had with outages, and to see what we can do to address this concern.

Thank you for your e-mail. We would rather not be making this request for higher rates. We appreciate your concerns, and respect your participation in the regulatory process.

Sincerely,



RECEIVED
OCT 17 2006
Nova Scotia Utility
and Review Board

Alan Richardson
General Manager of Customer Service

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(4)

Nancy McNeil - Re: Clayton Park Outage - Oct 12th

From: "Pat Bowes" <patbowes@purdyswharf.com>
To: "O'LEARY, JUDY" <Judith.Oleary@nspower.ca>
Date: 10/18/2006 8:07:02 AM
Subject: Re: Clayton Park Outage - Oct 12th
CC: <uarb.board@gov.ns.ca>

----- Original Message -----
From: O'LEARY, JUDY
To: patbowes@purdyswharf.com
Cc: FERGUSON, ERIC ; WOOLHAM, SHELLIE
Sent: Monday, October 16, 2006 1:47 PM
Subject: Clayton Park Outage - Oct 12th

Dear Ms Bowes,

Thank you for allowing us the opportunity to address last week's power interruption in your area. Although I have left you a voicemail with my number, I thought I would send this info to you on "paper" as it is quite detailed...

The distribution feeder that supplies your premises is referred to by NSPI as 129H-411- fed from the Kearney Lake road substation. It supplies approximately 5900 customers in the following area: Kearney Lake Rd, Donaldson, Edward Laurie, Wedgewood, Beechwood, Farnham Gate, Langbrae, Camelot, Flamingo, Lansdowne, Glenbourne, Blue Thistle, Parkland, Lacewood Dr from Hwy 102 to Dunbrack and Willet including Adjacent Side Sts.

The power went out at 9:35 am and both a crew and a supervisor were dispatched immediately. The line crews went directly to the substation to ensure "protection" on the line (this is a safety procedure) while the supervisor as well as crews patrolled the line. Due to excellent information from customers as to the location of the problem, we were able to find it quickly. This was still challenging as traffic was heavy in the areas where we had to patrol due to the lack of traffic lights.

Crews located the problem - a pin insulator (industry standard ceramic construction) had cracked, resulting in the absence of insulation between the wires and the pole. The lack of insulation, caused the electricity to search for a way to the ground, and this is seen as a flash. When the system sees a "fault" on the line and to protect from further damage to either equipment or person, the power goes out. The problem occurred on Langbrae Drive.

Photo: reasonable facsimile



These sit at the top of the pole (see photo below) and the wire runs through the top groove. This insulates the pole from the electricity



This could have occurred at any other time, however wind and rain exacerbated the condition of the insulator and caused it to break Thursday. In fact, any of the damp weather over the weekend, could have had the same result.

From time to time, we do experience the breakdown of our equipment. Most of our equipment is stationary, and does not move. It sits there either holding a wire in place at the top of a pole (pin insulator) or it sits on a pole providing power to a premises (transformer). The insulator at the top of the pole in question, likely had a hairline crack in it and with a bit of dust, and then some damp weather, the electricity will track through the dirt and water, cause a flash, which then causes the power to go out (as protection from further damage).

This is not a problem that we would have been able to identify from the ground during a feeder inspection - which is completed, as regulated, every 2 years on every feeder in the province. As a matter of fact the only thing crews saw from the ground were fresh burn marks on the pole identifying to them that was the location of the problem.

I did some digging to get a better understanding of the historical data on this distribution feeder. I went back as far as January 2002 and this feeder has not experienced any outages since that time, even through the worst of weather. Which, to customers on this line, made this particular event such a mystery It was not completely weather related, but the weather made it happen on Thursday versus some other rainy or damp day.

Whenever we have a power interruption, the cause; be it weather, trees or equipment failure, is tracked. Once a systemic problem is detected, a solution is developed. For example, a year or so ago, we experienced one interruption in Colby Village, caused by a lightning arrestor. This in and of itself, was not indicative of any widespread concern. Then we had another interruption. The affected equipment is normally brought in for investigation and in this case the lightning arrestors were of the same make and age. This led us to the decision to change out all of the lightning arrestors in that area.

I hope that this portrays for you, the hard work that goes into each outage event, from the planning and dispatch of crews, to the tracking and analysis of outage events and their causes.

I will follow up with a telephone call to you, in case you have any further questions.

Sincerely,

Judy

Judith O'Leary, B.Sc., B.Comm.
Customer Service Manager,
Metro Region, Nova Scotia Power Inc.
Office: 869-5312
Cellular: 222-2180
Email: judith.oleary@nspower.ca

Website: www.nspower.ca



Judy:

Thank you for replying to my concern to my e-mail with your notes and pictures. I do realize that updates are required and power outages do occur, and that your workers do work very deligiently when endeavouring to repair these when they occur. Your workers are never the concern here as they are your first line of defence and the ones that the public see the most.

I think my biggest concern here is not only the outages nor the fact taht repairs and renovations must occur; but the fact that NS Power state that they must have another increase yet again, and still in the same year or time frame, give their CEO and other executives large bonuses for their outstanding work or profit making or whatever you want to call it. This afterall is public knowledge.

This is a fact that most large companies such as yours do, I realize that being a small business owner myself. I have a huge overhead being at Purdy's Wahrf but find that increasing my rates does not constitute in giving myself a large bonus. I am constantly having to replace furniture, technology or upgrade my facility and systems. I am sure the very large salary your execs are paid should be enough plus the profit-sharing and shares of your company. I also imagine you are thinking to yourself that this part of your company is not my business.

However, I feel this is part is the consumer's business entirely. We are paying for these incentives. Between my home and business I pay very large power bills. I, along with other consumers, feel that we are not being listened to, we are merely being given lip service and being sent a standard "Dear Occupant Complaint Reply Letter" from your company and the Utilities Board is not really listening to our concerns. I also realize that you are endeavouring to do a good job in your position by replying to as many letters as possible that are sent to the Utility Board indicating that you are taking the increases very seriously. However, I feel we are both wasting our time sending e-mails back and forth and exchanging calls. We are both very aware that this increase is going to be approved.

Therefore having said this, I must get back to work since I have been here for over at least two hours endeavouring to pay my bills. Where are your CEO and executives?

If I seem very angry, I am not. I guess resigned is the proper word. I have been a small business owner for over 11 years with a very large overhead and I guess I, along with other small business owners, am getting tired of carrying most of the mistakes and open handed gestures of our government on our backs. We are not given loans, grants, reductions, or whatever, yet we provide the major portion of stability in our city and country's economy.

I will get off my soap box now; however, I wish to thank you for taking the time to at least reply to my concerns.

Pat Bowes

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instructions.

(5)

From: Nancy McNeil
To: kos.gus@ns.sympatico.ca
Subject: Re: NS Power Rate Increase

October 13, 2006

Dear Mr. Koszyca:

Nova Scotia Power Inc. - Application for Approval of Certain Revisions to its Rates, Charges and Regulations - 2007 Rate Hearing - P-886

Receipt is acknowledged of your letter received by email October 13, 2006, wherein you express your concerns and opposition to the above-noted application filed by Nova Scotia Power Inc. on October 10, 2006.

Thank you for taking the time to express your views to the Board. Please be assured that your letter will be distributed to the panel members assigned to this hearing as well as copied to NSPI.

Yours truly,

Nancy McNeil
Regulatory Affairs Officer/Clerk

c.c.	Mr. S. Bruce Outhouse, Q.C., Board Counsel	By email
	Mr. Rene Gallant, Regulatory Counsel, NSPI	By email
	Mr. Eric Ferguson, Manager, Regulatory Affairs, NSPI	By email
	Ms. Anne-Marie Curtis, Manager, Regulatory Projects, NSPI	By email

>>> <kos.gus@ns.sympatico.ca> 10/12/06 5:32 PM >>>
To Whom It May Concern,

Whoever at NSPower filed an application with you fine people for a 9% rate increase should be detained (for his own good) pending the results of a psychiatric evaluation.

With the worldwide price of a barrel of oil falling and, as my own humble experience will confirm, the price of gas at the pumps and heating oil delivered to the home retreating from the record highs suffered over these past many months, how can this 'Electron Einstein' at NSP possibly hope to justify a rate increase based on rising fuel costs?

Perhaps NSP should fill up (as I do) at Murphy's Ultramar in Herring Cove and get their oil (like I do) from Esso Home Comfort. I'm certain they would be pleased with the service. They might even be able to swing a little discount from Esso because of volume purchasing (just a hint.....)

(5)

Nancy McNeil - NSPI 2007 Rate Application: Thank You For Your Letter

From: "CURTIS, ANNE-MARIE" <Anne-Marie.Curtis@nspower.ca>
To: <kos.gus@ns.sympatico.ca>
Date: 10/18/2006 4:31:45 PM
Subject: NSPI 2007 Rate Application: Thank You For Your Letter
CC: "FERGUSON, ERIC" <eric.Ferguson@nspower.ca>, <UARB.nmcneil@gov.ns.ca>

Dear Mr. Koszyca,

The Utility and Review Board (UARB) forwarded your e-mail of October 12th concerning our 2007 Rate Application. We certainly understand your concerns about higher electricity rates. We assure you that we are working hard to keep our costs and prices down.

The reason for our current rate application is an increase in costs that are beyond our control, namely, world energy prices. We use fuels such as coal, oil and natural gas to make electricity. Fuel is our single largest expense.

As you point out, crude prices are not as high as they were several months ago, however they are still significantly above historic levels. In addition, the increase in oil prices means that we will need to burn larger amounts of natural gas, which we buy under a large, long-term contract. In previous years, we've used money from natural gas exports to lower the fuel cost borne by our customers. Higher oil prices are limiting our ability to cuts costs in this way. Overall, our forecasted fuel costs for 2007 are $68 million higher than the amount currently covered by rates.

Thank you for taking the time to express your views. We would rather not be making this request for higher rates. We appreciate your concern, and your participation in the regulatory process.

Sincerely,

Alan Richardson
General Manager of Customer Service

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(6)

From: Nancy McNeil
To: Burns, Leroy
Subject: Re: Hydro increase request

October 18, 2006

Dear Mr. Burns:

Nova Scotia Power Inc. - Application for Approval of Certain Revisions to its Rates, Charges and Regulations - P-886

Receipt is acknowledged on October 17, 2006, of an email from Premier Rodney MacDonald's office attaching your email dated October 14, 2006, advising the Premier that you sent a letter to the Board on October 11, 2006, regarding the above-noted application filed by Nova Scotia Power Inc. You requested a "read receipt" from the Board, but did not receive a response.

I rechecked the Board's email messages for October 11 and 12, 2006, but was unable to find your letter. I, therefore, apologize for the delay in responding to your letter.

Thank you for taking the time to express your views to the Board. Please be assured that your letter will be distributed to the panel members assigned to this hearing, as well as copied to Nova Scotia Power Inc.

Yours truly,

Nancy McNeil
Regulatory Affairs Officer/Clerk

c.c.	Premier Rodney MacDonald	By email
	S. Bruce Outhouse, Q.C., Board Counsel	By email
	Rene Gallant, Regulatory Counsel, NSPI	By email
	Eric Ferguson, Manager, Regulatory Affairs, NSPI	By email
	Anne-Marie Curtis, Manager, Regulatory Projects, NSPI	By email

>>> "Leroy Burns" <lburns@av.eastlink.ca> 10/14/06 11:02 AM >>>
E-mail Address As typed (Not verified):
lburns@av.eastlink.ca

Comments:
Dear Premiere MacDonald
I sent the below message to uarb.board. I asked for a read receipt and I did not get any response from them
----- Original Message -----
From: Leroy Burns
To: uarb.board@gov.ns.ca
Cc: Junior Theriault ; Leo Glavine ; Stephen McNeil
Sent: Wednesday, October 11, 2006 7:43 AM
Subject: Hydro increase request

Dear Sir or Madam
On my behalf please do not grant Nova Scotia Power the increase they requested.
The price of oil has dropped dramatically in the recent past.
They gave large companies a rate decrease and want the residents to pick up the tab.
Sincerely
Leroy Burns
[redacted]

RR6 Kinston, NS

CC: anne-marie.curtis@nspower.ca; bouthouse@bloisnickerson.com; eric.ferguson@nspower.ca; premier@gov.ns.ca; rene.gallant@emera.com

Nancy McNeil - Re: Hydro increase request

From: Leroy Burns <lburns@av.eastlink.ca>
To: "WEBB, LISA" <Lisa.Webb@Emera.com>
Date: 10/19/2006 5:04:13 PM
Subject: Re: Hydro increase request
CC: Leo Glavine <leoglavine.mla@ns.aliantzinc.ca>, Stephen McNeil <stephenmcneil@ns.aliantzinc.ca>, <UARB.nmcneil@gov.ns.ca>

Dear Alan Richardson
If what you say below is true, why did you reduce the power rate for personally selected customers? Do you get a better oil price for the production of power for the companies you gave a reduced power rate? I suggest that you withdraw your application for an increase in power rates
for the customers who can least afford it.
Sincerely
Leroy Burns

----- Original Message -----
From: WEBB, LISA
To: lburns@av.eastlink.ca
Cc: Nancy McNeil ; FERGUSON, ERIC
Sent: Thursday, October 19, 2006 11:28 AM
Subject: Hydro increase request

Dear Mr. Burns:

The Utility and Review Board (UARB) forwarded your e-mail of October 14th concerning our 2007 Rate Application.

We certainly understand your concerns about higher electricity rates. We assure you that we are working hard to keep our costs and prices down.

The reason for our current rate application is an increase in costs that are beyond our control, namely, world energy prices. We use fuels such as coal, oil and natural gas to make electricity. Fuel is our single largest expense. As you point out, crude prices are not as high as they were several months ago, however they are still significantly above historic levels. In fact, our forecasted fuel costs for 2007 are $68 million higher than the amount currently covered by rates.

You also mentioned a decrease to large customers. Please let me assure you the increase is being shared by large customers, and that the UARB has directed that the costs of serving large customers will not be passed on to residential customers.

Thank you for taking the time to express your views. We would rather not be making this request for higher rates. We appreciate your concern, and your participation in the regulatory process.

Sincerely,



Alan Richardson

Nancy McNeil - Hydro increase request

From: "WEBB, LISA" <Lisa.Webb@Emera.com>
To: <lburns@av.eastlink.ca>
Date: 10/19/2006 11:28:37 AM
Subject: Hydro increase request
CC: "Nancy McNeil" <UARB.nmcneil@gov.ns.ca>, "FERGUSON, ERIC" <eric.Ferguson@nspower.ca>

Dear Mr. Burns:

The Utility and Review Board (UARB) forwarded your e-mail of October 14th concerning our 2007 Rate Application.

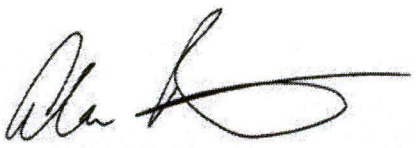
We certainly understand your concerns about higher electricity rates. We assure you that we are working hard to keep our costs and prices down.

The reason for our current rate application is an increase in costs that are beyond our control, namely, world energy prices. We use fuels such as coal, oil and natural gas to make electricity. Fuel is our single largest expense. As you point out, crude prices are not as high as they were several months ago, however they are still significantly above historic levels. In fact, our forecasted fuel costs for 2007 are $68 million higher than the amount currently covered by rates.

You also mentioned a decrease to large customers. Please let me assure you the increase is being shared by large customers, and that the UARB has directed that the costs of serving large customers will not be passed on to residential customers.

Thank you for taking the time to express your views. We would rather not be making this request for higher rates. We appreciate your concern, and your participation in the regulatory process.

Sincerely,



Alan Richardson

General Manager of Customer Service

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(7)

Confidential

8

From: Nancy McNeil
To: 00358, AWL Pharmacy
Subject: Re: nsp rate hike proposal

October 23, 2006

Dear BDM:

Nova Scotia Power Inc. - Application for Approval of Certain Revisions to its Rates, Charges and Regulations - 2007 Rate Hearing - P-886

Receipt is acknowledged of your letter received by email October 23, 2006, wherein you express your concerns and opposition to the above-noted application filed by Nova Scotia Power Inc. scheduled for hearing commencing January 22, 2007.

Thank you for taking the time to express your views to the Board. Please be assured that your letter will be distributed to the panel members assigned to this hearing as well as copied to NSPI.

Yours truly,

Nancy McNeil
Regulatory Affairs Officer/Clerk

c.c. Mr. S. Bruce Outhouse, Q.C., Board Counsel — By email
Mr. Rene Gallant, Regulatory Counsel, NSPI — By email
Mr. Eric Ferguson, Manager, Regulatory Affairs, NSPI — By email
Ms. Anne-Marie Curtis, Manager, Regulatory Projects, NSPI — By email

>>> "AWL Pharmacy 00358" <phr00358@ngco.com> 10/21/06 7:51 PM >>>
absolutely rediculous. an annual increase exceeding inflation for 3 consecutive years- someone's getting rich on the backs of working nova scotians. bring on the competition and see how fast nsp retreats on rate hikes.

BDM
902-450-5322

CC: anne-marie.curtis@nspower.ca; bouthouse@bloisnickerson.com; eric.ferguson@nspower.ca; rene.gallant@emera.com

RECEIVED
OCT 23 2006
Nova Scotia Utility and Review Board

From: "Affairs,Regulatory" <Regulatory.Affairs@nspower.ca>
To: <phr00358@ngco.com>
Date: 10/26/2006 3:42:09 PM
Subject: Letter regarding NSPI's Rate Application

Dear Sir or Madam:

The Utility and Review Board (UARB) forwarded your e-mail of October 23rd regarding our 2007 Rate Application. We certainly understand your concerns about higher electricity rates. We assure you that we are working hard to keep our costs and prices down.

The reason for our current Rate Application is an increase in costs that are beyond our control, namely, world energy prices. We use fuels such as coal, oil and natural gas to make electricity. Fuel is our single largest expense. While crude oil prices are not as high as they were several months ago, they are still significantly above historic levels. In fact, our forecasted fuel costs for 2007 are $68 million higher than the amount currently covered by rates.

You mention recent increases being above the rate of inflation. This is true in the past two years. However, over the past 10-15 years, the price of electricity has increased less than the rate of inflation. The table below provides a summary of price increases over that period.

History of Rate Increases since 1992

1992: 2.1%

1993: 1.8%

1994: No Increase

1995: No Increase

1996: 2.2%

1997: No Increase

1998: No Increase

1999: No Increase

2000: No Increase

2001: No Increase

2002: 3.0%

2003: No Increase

2004: No Increase

2005: 5.3%

2006: 8.7%

You also refer to competition in your e-mail, and it's natural to expect benefits from greater competition. However, competition does not change the effects of rising worldwide fuel prices. For example, consider that home heating oil has risen by 62% since 2002, even though it is representative of a competitive market. In comparison, electricity prices have increased by only 21% over the same period.

Thank you for taking the time to express your views. We would rather not be making this request for higher rates. We appreciate your concern, and your participation in the regulatory process

Sincerely,

Alan Richardson

General Manager of Customer Service

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CC: "Nancy McNeil" <UARB.nmcneil@gov.ns.ca>, "FERGUSON, ERIC" <eric.Ferguson@nspower.ca>

Nancy McNeil - Your letter regarding NSPI's 2007 Rate Application

From: "Affairs,Regulatory" <Regulatory.Affairs@nspower.ca>
To: <phr00358@ngco.com>
Date: 11/8/2006 4:23:38 PM
Subject: Your letter regarding NSPI's 2007 Rate Application
CC: <UARB.NMCNEIL@GOV.NS.CA>, "FERGUSON, ERIC" <eric.Ferguson@nspower.ca>

Dear Sir or Madam:

We appreciate your comments regarding Emera's third quarter earnings.

I'd like to take this opportunity to explain why we have asked for a rate increase, despite the improvement in third quarter earnings for Nova Scotia Power (NSPI) between 2005 and 2006.

In a recent Rate Application Decision, the Nova Scotia Utility and Review Board ("Board") recognized that financial stability is important for both customers and shareholders when they stated:

> "The Board recognizes that the interests of customers and shareholders of NSPI are not mutually exclusive. They both benefit from a financially sound utility."

They also stated:

> "The Board understands the importance of ensuring that NSPI remain on a sound financial foundation as it heads into the future. The Company's ability to attract capital, access fuel markets and control costs must not be compromised."

Nova Scotia Power needs investors to be able to provide cost-effective, reliable service to customers. Investors have provided, and continue to provide, the money that NSPI uses to pay for all the physical assets needed to make and deliver electricity to our customers. This includes everything from large generators, to power lines, to the meter on the side of a residential home.

Again, thank you for your letter. Although we would rather not be making this request for higher rates, I hope this helps explain the need for NSPI to remain financially stable. We continue to appreciate your concern, and your participation in the regulatory process.

Regards,

RECEIVED
NOV - 8 2006
Nova Scotia Utility
and Review Board

Alan Richardson,
General Manager, Customer Service
Nova Scotia Power Inc.

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8

PLJG, MAMS, KSD
GHS, HRY, RAB

From: Nancy McNeil
To: 00358, AWL Pharmacy
Subject: RE: nsp rate hike proposal

November 6, 2006

Dear BDM:

I have forwarded your additional comments to the panel members assigned to this hearing and to Nova Scotia Power Inc.

- Nancy McNeil

c.c. Rene Gallant, Regulatory Counsel, NSPI — By email
Eric Ferguson, Manager, Regulatory Affairs — By email
Anne-Marie Curtis, Manager, Regulatory Projects — By email
S. Bruce Outhouse, Q.C., Board Counsel — By email

>>> "AWL Pharmacy 00358" <phr00358@ngco.com> 11/04/06 8:20 PM >>>
"Emera said the profits reflected higher earnings at its largest subsidiary, NSP, ...$12.7m in the third quarter compared with $2.5m in 2005." The Chronicle Herald Sat Nov 4/2006.

Times are tough, right Alan Richardson?

BDM

RECEIVED
NOV - 6 2006
Nova Scotia Utility and Review Board

-----Original Message-----
From: Nancy McNeil [mailto:UARB.nmcneil@gov.ns.ca]
Sent: Monday, October 23, 2006 10:55 AM
To: AWL Pharmacy 00358
Cc: bouthouse@bloisnickerson.com; Rene.Gallant@Emera.com; Anne-Marie.Curtis@nspower.ca; eric.ferguson@nspower.ca
Subject: Re: nsp rate hike proposal

October 23, 2006

Dear BDM:

Nova Scotia Power Inc. - Application for Approval of Certain Revisions to its Rates, Charges and Regulations - 2007 Rate Hearing - P-886

Receipt is acknowledged of your letter received by email October 23, 2006, wherein you express your concerns and opposition to the above-noted application filed by Nova Scotia Power Inc. scheduled for hearing commencing January 22, 2007.

Thank you for taking the time to express your views to the Board. Please be assured that your letter will be distributed to the panel members assigned to this hearing as well as copied to NSPI.

Yours truly,

Nancy McNeil
Regulatory Affairs Officer/Clerk

c.c. Mr. S. Bruce Outhouse, Q.C., Board Counsel
By email
Mr. Rene Gallant, Regulatory Counsel, NSPI
By email
Mr. Eric Ferguson, Manager, Regulatory Affairs, NSPI
By email
Ms. Anne-Marie Curtis, Manager, Regulatory Projects, NSPI
By email

>>> "AWL Pharmacy 00358" <phr00358@ngco.com> 10/21/06 7:51 PM >>>
absolutely rediculous. an annual increase exceeding inflation for 3 consecutive years- someone's getting rich on the backs of working nova scotians. bring on the competition and see how fast nsp retreats on rate hikes.

BDM
902-450-5322

CC: anne-marie.curtis@nspower.ca; bouthouse@bloisnickerson.com; eric.ferguson@nspower.ca; rene.gallant@emera.com

(9)

From: Nancy McNeil
To: Walsh, Eileen
Subject: Re: Power

October 23, 2006

Dear Ms. Walsh:

Nova Scotia Power Inc. - Application for Approval of Certain Revisions to its Rates, Charges and Regulations - 2007 Rate Hearing - P-886

Receipt is acknowledged of your letter received by email October 23, 2006, wherein you express your concerns and opposition to the above-noted application filed by Nova Scotia Power Inc. scheduled for hearing commencing January 22, 2007.

Thank you for taking the time to express your views to the Board. Please be assured that your letter will be distributed to the panel members assigned to this hearing as well as copied to NSPI.

Yours truly,

Nancy McNeil
Regulatory Affairs Officer/Clerk

c.c.	Mr. S. Bruce Outhouse, Q.C., Board Counsel	By email
	Mr. Rene Gallant, Regulatory Counsel, NSPI	By email
	Mr. Eric Ferguson, Manager, Regulatory Affairs, NSPI	By email
	Ms. Anne-Marie Curtis, Manager, Regulatory Projects, NSPI	By email

>>> Eileen Walsh <ewalsh@ns.sympatico.ca> 10/21/06 3:37 PM >>>
I hope that the increase again in the power rates will be turned down. It is time some thought is given to the seniors who are trying to stay in their homes instead of big companies. Our pensions go up a dollar or two and everything else goes up including food. There is no way to keep up to it. We have electric heat. When we built our home the government allowed a discount for people that went all electric and we got it for a year and now the power is going up all the time. They should not be able to increase it again in such a short time. Someone has to take a stand on this. Please consider what this would mean to the seniors who are living on their old age penions. Eileen Walsh

CC: anne-marie.curtis@nspower.ca; bouthouse@bloisnickerson.com; eric.ferguson@nspower.ca; rene.gallant@emera.com

RECEIVED
OCT 23 2006
Nova Scotia Utility and Review Board

(9)

Nancy McNeil - Power

From: "Affairs,Regulatory" <Regulatory.Affairs@nspower.ca>
To: <ewalsh@ns.sympatico.ca>
Date: 10/26/2006 1:59:20 PM
Subject: Power
CC: "Nancy McNeil" <UARB.nmcneil@gov.ns.ca>, "FERGUSON, ERIC" <eric.Ferguson@nspower.ca>

Dear Ms. Walsh:

The Utility and Review Board (UARB) forwarded your e-mail of October 23rd regarding our application to increase rates effective April 1, 2007.

We certainly understand your concerns about higher electricity rates. I assure you that we are working hard to keep our costs and prices down. The reason for our current rate application is an increase in costs that are beyond our control, namely, world energy prices.

We use fuels such as coal, oil and natural gas to make electricity. Fuel is our single largest expense. Our forecasted fuel costs for 2007 are $68 million higher than the amount currently covered by rates.

You mention you use electric heat. For some energy saving tips, please visit Nova Scotia Power's website at http://www.nspower.ca/energy_efficiency. While it may not make the proposed increase any easier for you, I can tell you that furnace oil has increased by 62 percent over the past four years (September 2002 – September 2006) compared to a 21 percent increase in electricity prices.

Thank you for taking the time to express your views. I assure you we would rather not be making this request for higher rates. We appreciate your concern, and your participation in the regulatory process.

Sincerely,



Alan Richardson

RECEIVED
OCT 26 2006
Nova Scotia Utility and Review Board

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10

From: Nancy McNeil
To: cjwallin22
Subject: Re: Power Increase

October 26, 2006

Nova Scotia Power Inc. - Application for Approval of Certain Revisions to its Rates, Charges and Regulations - 2007 Rate Hearing - P-886

Receipt is acknowledged of your letter received by email October 26, 2006, wherein you provide the Board with your comments regarding the above-noted application scheduled for hearing by the Board commencing January 22, 2007.

Thank you for taking the time to express your views to the Board. Please be assured that your letter will be distributed to the panel members assigned to this hearing as well as copied to NSPI.

Yours truly,

Nancy McNeil
Regulatory Affairs Officer/Clerk

c.c. Mr. S. Bruce Outhouse, Q.C., Board Counsel — By email
Mr. Rene Gallant, Regulatory Counsel, NSPI — By email
Mr. Eric Ferguson, Manager, Regulatory Affairs, NSPI — By email
Ms. Anne-Marie Curtis, Manager, Regulatory Projects, NSPI — By email

>>> "cjwallin22" <cjwallin22@telus.blackberry.net> 10/26/06 7:10 AM >>>
What is with this?
Another corporate ripoff directed toward Nova Scotians.
Another 3-piece suit for the big bossman? A new BMW?
They're hurting fixed-income folk.
They're hurting minimum-wage earners.
But they care not, it seems.
Typical of big business. Greed! Greed! Greed!
I say to them 'Get a life.' Learn to live within your means. Take a lower paycheck.
Stop ripping the poor off. What do we have to do? Die off?

Sent on the TELUS Mobility network with BlackBerry

CC: anne-marie.curtis@nspower.ca; bouthouse@bloisnickerson.com; eric.ferguson@nspower.ca; rene.gallant@emera.com

RECEIVED
OCT 26 2006
Nova Scotia Utility and Review Board

PWG, MAMS, KSD
RAD, GHS, HRY
#10

Nancy McNeil - Concern

From: "Affairs,Regulatory" <Regulatory.Affairs@nspower.ca>
To: <cjwallin22@telus.blackberry.net>
Date: 10/31/2006 2:14:08 PM
Subject: Concern
CC: "Nancy McNeil" <UARB.nmcneil@gov.ns.ca>, "FERGUSON, ERIC" <eric.Ferguson@nspower.ca>

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RECEIVED
OCT 31 2006
Nova Scotia Utility
and Review Board

October 31, 2006

Dear Sir or Madam:

The Utility and Review Board (UARB) forwarded your e-mail of October 26th regarding our 2007 Rate Application. We certainly understand your concerns about higher electricity rates, particularly as they affect those with low or fixed incomes. We assure you that we are working hard to keep our costs and prices down.

The reason for our current Rate Application is an increase in costs that are beyond our control, namely, world energy prices. We use fuels such as coal, oil and natural gas to make electricity. Fuel is our single largest expense. While crude oil prices are not as high as they were several months ago, they are still significantly above historic levels. In fact, our forecasted fuel costs for 2007 are $68 million higher than the amount currently covered by rates.

You mentioned a concern about executive compensation. I wanted to let you know that the UARB recently directed a separate independent review of executive compensation, which concluded that the approach taken by NSPI is standard in the industry.

We also provide our customers with information on easy ways to reduce energy costs without spending much money. For example, installing compact fluorescent lamps (CFLs) can result in big savings- they use 75% less energy, last 8-10 times longer and save an average of $50 over the life of each bulb (compared to a regular light bulb). For more energy saving ideas, visit NSPI's website at www.nspower.ca.

Thank you for taking the time to express your views. We would rather not be making this request for higher rates. We appreciate your concern, and your participation in the regulatory process
Sincerely,

Alan Richardson
General Manager of Customer Service

RECEIVED
OCT 31 2006
Nova Scotia Utility
and Review Board

10

From: Jacquelene Pearce
To: cjwallin22@telus.blackberry.net
Date: 1/22/2007 10:43:52 AM
Subject: Re: Rate Hike

January 22, 2007

Dear CJ:

Nova Scotia Power Inc. - Application for Approval of Certain Revisions to its Rates, Charges and Regulations - P-886

Receipt is acknowledged of your letter received by email on January 22, 2007, wherein you express your concerns and opposition to the above-noted application filed by Nova Scotia Power Inc., which hearing commenced January 22, 2007.

Thank you for taking the time to express your views to the Board. Please be assured that your letter will be distributed to the panel members assigned to this hearing as well as copied to NSPI.

Yours truly,

Jacquelene Pearce for
Nancy McNeil
Regulatory Affairs Officer/Clerk

c.c. Mr. S. Bruce Outhouse, Q.C., Board Counsel By email
Mr. Rene Gallant, Regulatory Counsel, NSPI By email
Mr. Eric Ferguson, Manager, Regulatory Affiars, NSPI By email
Ms. Anne-Marie Curtis, Manager, Regulatory Projects, NSPI By email

---

Please don't allow the NSP corp to increase our power rates. Worldwide oil prices are down. Pass it on to the underpaid consumer.

CJ

Sent on the TELUS Mobility network with BlackBerry

RECEIVED
JAN 22 2007
Nova Scotia
Utility and Review Board

(11)

Nova Scotia Utility and Review Board

Mailing address
PO Box 1692, Unit "M"
Halifax, Nova Scotia
B3J 3S3
uarb.board@gov.ns.ca
Web www.nsuarb.ca

Office
3rd Floor
1601 Lower Water Street
Halifax, Nova Scotia B3J 3P6
902 424-4448 t
902 424-3919 f

October 26, 2006

Mr. Stanley Millett
[redacted]
Greenwood, NS [redacted]

Dear Mr. Millett:

Nova Scotia Power Inc. - Application for Approval of Certain Revisions to its Rates, Charges and Regulations - 2007 Rate Hearing - P-886

Receipt is acknowledged of your letter dated October 23, 2006, and received October 26, 2006, wherein you express your concerns and opposition to the above-noted application filed by Nova Scotia Power Inc. scheduled for hearing by the Board commencing January 22, 2007.

Thank you for taking the time to express your views to the Board. Please be assured that your letter will be distributed to the panel members assigned to this hearing as well as copied to NSPI.

Yours sincerely,

Nancy McNeil

Nancy McNeil
Regulatory Affairs Officer/Clerk

c.c.	Mr. S. Bruce Outhouse, Board Counsel	Fax: 429-7347
	Mr. Rene Gallant, Regulatory Counsel, NSPI	Fax: 428-6542
	Mr. Eric Ferguson, Manager, Regulatory Affairs, NSPI	Fax: 428-6542
	Ms. Anne-Marie Curtis, Manager, Regulatory Projects, NSPI	Fax: 428-6542

Document #: 123197

1

RECEIVED
OCT 26 2006
Nova Scotia
Utility and Review Board

23 oct 06

To whom it may concern,

Here we go again N.S.P coming to the trough looking for money and crying about the price of oil. What the matter the high price help at N.S.P never heard of pay cuts every other company in Nova Scotia has had. Why the U.R.B. are evening letting them back and ask for another increase in so short a time is unreal. The only thing that one can conclude from this is that some U.R.B. members and M.L.A's must have some stock in N.S.P. that they want to help along. As for N.S.P saying the increase there asking for has nothing to do with the break that

STORA is getting well it just goes to show you that Mr Teskeco must think the people in Nova Scotia have very low I Q's.

I got my power bill to day and with it there was a list of suggestions on how to save energy and money and that was good. So now Mr Teskeco wants to take the money I save and give it back to their share holders what a joke.

I think the people running N.S.P. should go to ontario and learn how to run a power company. They are getting decreases in their power rates.

after the U.A.B. is presented with all kinds of facts and figures put forth by people

that N.S.P. has hired to present their case, I would like them to look around and see what the people who work for a living get for increases. My last increase at work was ten cents, and I imagine there were people who are working did not get any increase. Also keep in mind people who are on fixed incomes like seniors who are trying to stay in their homes. The only people who are going to benefit from this increase is the share holders who couldn't care less about people, all they want is a good return on their investment. I am not in favour of N.S.P. getting any type of increase at this time. They only got one not to long ago. Thank you.

4

STANLEY MILLETT
Stanley Millett
[redacted] Greenwood
[redacted] U.S.
[redacted]

(#11)

PWG, MAMS, KSD
RAD, GHS, HRY

NOVA SCOTIA POWER
An Emera Company

RECEIVED
OCT 31 2006
Nova Scotia Utility and Review Board

October 31, 2006

Mr. Stanley Millett
[redacted]
Greenwood, NS [redacted]

Dear Mr. Millet:

The Utility and Review Board (UARB) forwarded your letter of October 23, 2006 concerning our 2007 rate application.

We certainly understand your concerns about higher electricity rates. We assure you that we are working hard to keep our costs and prices down. We are also providing information to customers on ways to save energy and appreciate your positive feedback on our recent bill stuffer.

The reason for our current rate application is an increase in costs that are beyond our control, namely, world energy prices. We use fuels such as coal, oil and natural gas to make electricity. Fuel is our single largest expense. Our forecasted fuel costs for 2007 are $68 million higher than the amount currently covered by rates. This includes a 34 percent increase in oil costs compared to the amount covered by current rates.

You mentioned the need for careful examination of our costs, and we agree. In fact the Board has ordered an independent study of all our operation costs, and that process is underway.

With respect to Stora, please be assured that the UARB clearly stated its intention that other customer groups would not be affected by this decision.

Thank you for your letter. We would rather not be making this request for higher rates. We appreciate your concern, and your participation in the regulatory process.

Sincerely,

Alan Richardson
General Manager of Customer Service

P.O. Box 910, Halifax, Nova Scotia, Canada B3J 2W5
Customer Service 1-800-428-6230 (428-6230 in Metro Halifax) **Power Outage Line** 1-877-428-6004 (428-6004 in Metro Halifax)
www.nspower.ca

(12)

Nova Scotia Utility and Review Board

Mailing address
PO Box 1692, Unit "M"
Halifax, Nova Scotia
B3J 3S3
uarb.board@gov.ns.ca
Web www.nsuarb.ca

Office
3rd Floor
1601 Lower Water Street
Halifax, Nova Scotia B3J 3P6
902 424-4448 t
902 424-3919 f

October 26, 2006

Mr. Allan A. MacLean
[redacted]
Dominion, NS [redacted]

Dear Mr. MacLean:

Nova Scotia Power Inc. - Application for Approval of Certain Revisions to its Rates, Charges and Regulations - 2007 Rate Hearing - P-886

Receipt is acknowledged of your letter dated October 23, 2006, and received October 26, 2006, wherein you express your concerns and opposition to the above-noted application filed by Nova Scotia Power Inc. scheduled for hearing by the Board commencing January 22, 2007.

Thank you for taking the time to express your views to the Board. Please be assured that your letter will be distributed to the panel members assigned to this hearing as well as copied to NSPI.

Yours sincerely,

Nancy McNeil
Regulatory Affairs Officer/Clerk

c.c.	Mr. S. Bruce Outhouse, Board Counsel	Fax: 429-7347
	Mr. Rene Gallant, Regulatory Counsel, NSPI	Fax: 428-6542
	Mr. Eric Ferguson, Manager, Regulatory Affairs, NSPI	Fax: 428-6542
	Ms. Anne-Marie Curtis, Manager, Regulatory Projects, NSPI	Fax: 428-6542

Document #: 123198

RECEIVED
OCT 26 2006
Nova Scotia
Utility and Review Board

Allan A. MacLean
[redacted]
Dominion Cape Breton
Nova Scotia
[redacted]

Oct 23/2006

To the Board;

Once again the Power Company is asking for increases because of high oil prices. If you review their past applications I believe they did this before, basing it on 68.00 per barrel. They are now enjoying a profit of at least 10.00 per barrel. The rates should have gone down. How many times can the rates go up when oil hits 68.00. We all know that oil will spike then drop. However there is no clause in the applications for lower rates when oil drops. Where has all of the profits gone with the savings of 10.00 per barrel. Or is it just to back at us for STORA. You already gave N.S.P. an increase based on 68.00 oil. Its time to either drop the application altogether or to lower our rates to reflect the lower oil. I am a pensioner, Sir, and when Oil goes up I pay more to heat my home, pay a higher light bill and pay more for gas in my car. Three increases Compared to one for N.S.P. But I hope not this time since oil dropped and the forecast for milder and warmer winters. Please at least this time think of us for a change and freeze the rates and put in a rider clause when oil drops then so do the rates.

Thank You
Allan A. MacLean

#12

PWG, MAMS, KSD, RAD
GHS, HRY

NOVA SCOTIA POWER
An Emera Company

RECEIVED
OCT 31 2006
Nova Scotia Utility
and Review Board

October 31, 2006

Allan A. MacLean
[redacted]
Dominion, Cape Breton
NS [redacted]

Dear Mr. MacLean:

The Utility and Review Board (UARB) forwarded your letter of October 23rd concerning our 2007 rate application.

We certainly understand your concerns about higher electricity rates. We assure you that we are working hard to keep our costs and prices down.

As you note in your letter, the reason for our current rate application is an increase in costs that are beyond our control, namely, world energy prices.

We use fuels such as coal, oil and natural gas to make electricity. Fuel is our single largest expense. Our forecasted fuel costs for 2007 are $68 million higher than the amount currently covered by rates. This includes a 34 percent increase in oil compared to the amount currently covered in rates.

You ask about a rider to reduce rates if the price of fuel goes down. In many places this is done through a fuel adjustment clause. NSPI has proposed such a clause in the past, and the UARB has said it may be considered in the future.

Thank you for your letter. We would rather not be making this request for higher rates. We appreciate your concern, and your participation in the regulatory process.

Sincerely,

Alan Richardson
General Manager of Customer Service

PO Box 910, Halifax, Nova Scotia, Canada B3J 2W5
Customer Service 1-800-428-6230 (428-6230 in Metro Halifax) **Power Outage Line** 1-877-428-6004 (428-6004 in Metro Halifax)
www.nspower.ca

13

From: Nancy McNeil
To: Stephen
Date: 10/27/2006 11:47:33 AM
Subject: Re: New Power rates

October 27, 2006

Nova Scotia Power Inc. - Application for Approval of Certain Revisions to its Rates, Charges and Regulations - 2007 Rate Hearing - P-886

Receipt is acknowledged of your letter received by email October ~~26~~ 27, 2006, wherein you provide the Board with your comments regarding the above-noted application scheduled for hearing by the Board commencing January 22, 2007.

Thank you for taking the time to express your views to the Board. Please be assured that your letter will be distributed to the panel members assigned to this hearing as well as copied to NSPI.

Yours truly,

Nancy McNeil
Regulatory Affairs Officer/Clerk

c.c. Mr. S. Bruce Outhouse, Q.C., Board Counsel — By email
Mr. Rene Gallant, Regulatory Counsel, NSPI — By email
Mr. Eric Ferguson, Manager, Regulatory Affairs, NSPI — By email
Ms. Anne-Marie Curtis, Manager, Regulatory Projects, NSPI — By email

>>> "Stephen" <stephen.taylor@ns.sympatico.ca> 10/26/06 3:47 PM >>>

Stephen Taylor
[redacted]
Yarmouth, N.S. [redacted]
[redacted]

RECEIVED
27
OCT ~~26~~ 2006
Nova Scotia Utility and Review Board

Dear Sir/Madam:

I would like to go on record as being against the next round of power rates.

The Nova Scotia Power Corporation should not be allowed to go after a power rate increase every year.

Where do they think the people are going to get the money to pay these increases? I myself can't go after my employer every year or every time something goes up like fuel, electricity, phone, etc. as my salary is controlled under contract for 2 more years and when negotiated usually only goes up 2-3% per year.

They should be made to reduce the salaries of their upper management which is making a lot more than normal working class people and lower the amount that they are allowed to give the share holders .

Thank you.

Yours truly

Stephen Taylor

CC: anne-marie.curtis@nspower.ca; bouthouse@bloisnickerson.com; eric.ferguson@nspower.ca; rene.gallant@emera.com

13

Nancy McNeil - Letter of Concern

AWG, MAMS, KSD
RAD, GHS, HRY

From: "Affairs,Regulatory" <Regulatory.Affairs@nspower.ca>
To: <stephen.taylor@ns.sympatico.ca>
Date: 11/1/2006 3:56:55 PM
Subject: Letter of Concern
CC: "Nancy McNeil" <UARB.nmcneil@gov.ns.ca>, "FERGUSON, ERIC" <eric.Ferguson@nspower.ca>

Dear Mr. Taylor:

The Utility and Review Board (UARB) forwarded your e-mail of October 26 regarding our application for new rates effective in April 2007.

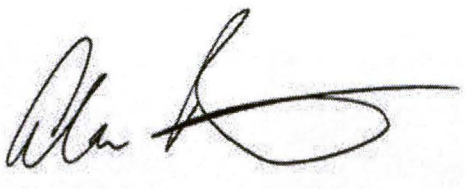
We certainly understand your concerns about higher electricity rates. We assure you that we are working hard to keep our costs and prices down.

The reason for our current rate application is an increase in costs that are beyond our control, namely, world energy prices. We use fuels such as coal, oil and natural gas to make electricity. Fuel is our single largest expense.

Our forecasted fuel costs for 2007 are $68 million higher than the amount currently covered by rates. This increase, by itself, represents more than half the entire company payroll, so it is clearly not an expense that any business could absorb.

Thank you for your e-mail. We would rather not be making this request for higher rates. We appreciate your concerns, and respect your participation in the regulatory process.

Sincerely,



Alan Richardson
General Manager of Customer Service

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(14)

From: Nancy McNeil
To: n.j@ns.sympatico.ca
Subject: RE: Rate increase

October 30, 2006

Dear Mr. Jamieson:

Nova Scotia Power Inc. - Application for Approval of Certain Revisions to its Rates, Charges and Regulations - 2007 Rate Hearing - P-886

Receipt is acknowledged of your letter received by email October 30, 2006, wherein you provide the Board with your comments regarding the above-noted application scheduled for hearing by the Board commencing January 22, 2007.

Thank you for taking the time to express your views to the Board. Please be assured that your letter will be distributed to the panel members assigned to this hearing as well as copied to NSPI.

Yours truly,

Nancy McNeil
Regulatory Affairs Officer/Clerk

c.c.	Mr. S. Bruce Outhouse, Q.C., Board Counsel	By email
	Mr. Rene Gallant, Regulatory Counsel, NSPI	By email
	Mr. Eric Ferguson, Manager, Regulatory Affairs, NSPI	By email
	Ms. Anne-Marie Curtis, Manager, Regulatory Projects, NSPI	By email

>>> <n.j@ns.sympatico.ca> 10/30/06 8:09 AM >>>
It continues to amaze me that NSP sees the public as idiots.It was a forgone conclusion that this application would happen after the deal with the mills was granted. To bad, let the company brass and the stockholders take this hit. The UARB must pass on to the NSP, the regular joe is fed up taking all the hits through power rate increases. There must be a limit to the number of these applications they should even be allowed in a fixed period. I suppose the next will be the lowering of the rate due to some finacinal windfall, just to apese us. No thanks, I ask that the UARB deny any increase in rates, and set a time period before another one can be submitted.

Ken Jamieson

CC: anne-marie.curtis@nspower.ca; bouthouse@bloisnickerson.com; eric.ferguson@nspower.ca; rene.gallant@emera.com

RECEIVED
OCT 30 2006
Nova Scotia Utility and Review Board

PWG, MAMS, KSO
RAD, GHS, HRI
(14)

From: "Affairs,Regulatory" <Regulatory.Affairs@nspower.ca>
To: <n.j@ns.sympatico.ca>
Date: 11/2/2006 9:24:30 AM
Subject: Your letter regarding NSPI's 2007 Rate Application

November 1, 2006

Dear Mr. Jamieson:

The Utility and Review Board (UARB) forwarded your e-mail October 30, 2006 concerning our 2007 rate application.

We certainly understand your concerns about higher electricity rates. We assure you that we are working hard to keep our costs and prices down.

The reason for our current rate application is an increase in costs that are beyond our control, namely, world energy prices. We use fuels such as coal, oil and natural gas to make electricity. Fuel is our single largest expense. Our forecasted fuel costs for 2007 are $68 million higher than the amount currently covered by rates. This includes a 34 percent increase in oil costs compared to the amount covered by current rates.

With respect to Stora, please be assured that the UARB clearly stated its intention that other customer groups would not be affected by this decision.

Thank you for your letter. We would rather not be making this request for higher rates. We appreciate your concern, and your participation in the regulatory process.

Sincerely,

Alan Richardson

General Manager, Customer Service

Nova Scotia Power Inc.

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CC: "Nancy McNeil" <UARB.nmcneil@gov.ns.ca>, "FERGUSON, ERIC" <eric.Ferguson@nspower.ca>

15

From: Nancy McNeil
To: veres, carmella
Subject: Re: Power rate increase

October 30, 2006

Dear Ms. Veres:

Nova Scotia Power Inc. - Application for Approval of Certain Revisions to its Rates, Charges and Regulations - 2007 Rate Hearing - P-886

Receipt is acknowledged of your letter received by email October 30, 2006, wherein you provide the Board with your comments regarding the above-noted application scheduled for hearing by the Board commencing January 22, 2007.

Thank you for taking the time to express your views to the Board. Please be assured that your letter will be distributed to the panel members assigned to this hearing as well as copied to NSPI.

Yours truly,

Nancy McNeil
Regulatory Affairs Officer/Clerk

c.c.	Mr. S. Bruce Outhouse, Q.C., Board Counsel	By email
	Mr. Rene Gallant, Regulatory Counsel, NSPI	By email
	Mr. Eric Ferguson, Manager, Regulatory Affairs, NSPI	By email
	Ms. Anne-Marie Curtis, Manager, Regulatory Projects, NSPI	By ema

>>> "carmella veres" <carmella_veres@hotmail.com> 10/28/06 6:15 PM >>>
Dear Sir or Madam,

I wanted to let you know that I am strongly against another rate increase. I use electric heat for my home and I can barely afford the cost now. I am in a low income bracket and cannot afford to change my heating system. As it is, I am going around with extra clothes on to try to cut down on the heating bill. I also took advantage of the offer to install the newer thermostats in my home. It should be fairly easy to keep those turned down, since the instructions are contained on 4 pages, and are very complicated to use. Please add my name to the list of people opposed to this increase.

Yours truly,

Carmella Veres
[redacted]
Gardiner Mines
N.S. [redacted]

RECEIVED
OCT 30 2006
Nova Scotia Utility and Review Board

Ready for the world's first international mobile film festival celebrating the creative potential of today's youth? Check out Mobile Jam Fest for your a chance to WIN $10,000! www.mobilejamfest.com

CC: anne-marie.curtis@nspower.ca; bouthouse@bloisnickerson.com; eric.ferguson@nspower.ca; rene.gallant@emera.com

PWG, MAMS, KSD
RAD, GHS, HRY
15

From: "Affairs,Regulatory" <Regulatory.Affairs@nspower.ca>
To: <carmella_veres@hotmail.com>
Date: 11/2/2006 9:20:20 AM
Subject: Your letter regarding NSPI's 2007 Rate Application

November 1, 2006

Dear Ms. Veres:

The Utility and Review Board (UARB) forwarded your e-mail on October 30, 2006 concerning our 2007 rate application.

We certainly understand your concerns about higher electricity rates. We assure you that we are working hard to keep our costs and prices down.

The reason for our current rate application is an increase in costs that are beyond our control, namely, world energy prices. We use fuels such as coal, oil and natural gas to make electricity. Fuel is our single largest expense. Our forecasted fuel costs for 2007 are $68 million higher than the amount currently covered by rates. This includes a 34 percent increase in oil costs compared to the amount covered by current rates.

You mention you use electric heat. For some energy saving tips, please visit Nova Scotia Power's website at http://www.nspower.ca/energy_efficiency <http://www.nspower.ca/energy_efficiency> . While it may not make the proposed increase any easier for you, I can tell you that furnace oil has increased by 62 percent over the past four years (September 2002-September 2006) compared to a 21 percent increase in electricity prices.

Thank you for your letter. We would rather not be making this request for higher rates. We appreciate your concern, and your participation in the regulatory process.

Sincerely,

Alan Richardson

General Manager, Customer Service

Nova Scotia Power Inc.

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Attachment Limits -Emera will not accept emails larger than 10MB or emails containing high risk attachments like ZIP, EXE or others that could contain viruses. If you have a business need to send such an email, please contact the recipient for instructions.

CC: "Nancy McNeil" <UARB.nmcneil@gov.ns.ca>, "FERGUSON, ERIC" <eric.Ferguson@nspower.ca>

PWG, MAMS (16)
KSD, RAD
GHS, HRY

From: Jacquelene Pearce
To: Sharon Clarke
Date: 11/2/2006 3:23:44 PM
Subject: Re: proposed average increase

November 2, 2006

Dear Ms. Clarke:

Nova Scotia Power Inc. - Application for Approval of Certain Revisions to its Rates, Charges and Regulations - 2007 Rate Hearing - P-886

Receipt is acknowledged of your email received by the Board on November 1, 2006, wherein you provide the Board with your comments regarding the above-noted application scheduled for hearing by the Board commencing January 22, 2007.

Thank you for taking the time to express your views to the Board. Please be assured that your letter will be distributed to the panel members assigned to this hearing as well as copied to NSPI.

Yours truly

Jacquelene Pearce
Deputy Clerk of the Board

cc: Mr. S. Bruce Outhouse, Q.C., Board Counsel By email
Mr. Rene Gallant, Regulatory Counsel, NSPI By email
Mr. Eric Ferguson, Manager, Regulatory Affairs, NSPI By email
Ms. Anne-Marie Curtis, Manager, Regulatory Projects, NSPI By email

>>> "Sharon Clarke" <sclarke1@ns.sympatico.ca> 10/30/06 10:45 PM >>>

i am all electric heat / i find it expensive / please do not increase the power rates

CC: anne-marie.curtis@nspower.ca; bouthouse@bloisnickerson.com; eric.ferguson@nspower.ca; rene.gallant@emera.com

16

Nancy McNeil - proposed average increase

From: "Sharon Clarke" <sclarke1@ns.sympatico.ca>
To: <uarb.board@gov.ns.ca>
Date: 10/31/2006 8:14:24 PM
Subject: proposed average increase
CC: <sclarke1@ns.sympatico.ca>

i am all electric heat / i find it expensive / please do not increase the power rates

RECEIVED
NOV 0 1 2006
Nova Scotia
Utility and Review Board

Nancy McNeil - Your letter regarding NSPI's 2007 Rate Application

From: "Affairs,Regulatory" <Regulatory.Affairs@nspower.ca>
To: <sclarke1@ns.sympatico.ca>
Date: 11/10/2006 4:59:43 PM
Subject: Your letter regarding NSPI's 2007 Rate Application
CC: <UARB.NMCNEIL@GOV.NS.CA>, "FERGUSON, ERIC" <eric.Ferguson@nspower.ca>

Dear Ms. Clarke:

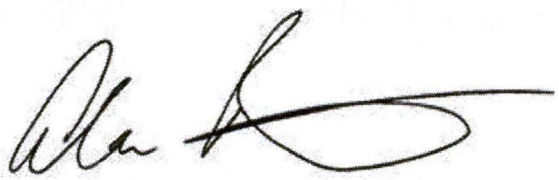
The Utility and Review Board (UARB) forwarded your e-mail on November 2, 2006 concerning our 2007 rate application.

We certainly understand your concerns about higher electricity rates. We assure you that we are working hard to keep our costs and prices down.

The reason for our current rate application is an increase in costs that are beyond our control, namely, world energy prices. We use fuels such as coal, oil and natural gas to make electricity. Fuel is our single largest expense. Our forecasted fuel costs for 2007 are $68 million higher than the amount currently covered by rates. This includes a 34 percent increase in oil costs compared to the amount covered by current rates.

You mention you use electric heat. For some energy saving tips, please visit Nova Scotia Power's website at http://www.nspower.ca/energy_efficiency. While it may not make the proposed increase any easier for you, I can tell you that furnace oil has increased by 62 percent over the past four years (September 2002-September 2006) compared to a 21 percent increase in electricity prices.

Thank you for your letter. We would rather not be making this request for higher rates. We appreciate your concern, and your participation in the regulatory process.
Sincerely,



Alan Richardson
General Manager, Customer Service
Nova Scotia Power Inc.

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17

Nancy McNeil - RE: Your letter regarding NSPI's 2007 Rate Application

From: "Wanda Hill" <w.hill@ywcahalifax.com>
To: "'Affairs,Regulatory'" <Regulatory.Affairs@nspower.ca>
Date: 1/10/2007 1:09:15 PM
Subject: RE: Your letter regarding NSPI's 2007 Rate Application
CC: <uarb.board@gov.ns.ca>, "'Joan Massey'" <joanmasseymla@ns.aliantzinc.ca>, <letters@herald.ca>, "'Darcy Harvey'" <dharvey@cahhalifax.org>, <Marc.Dunning@dal.ca>, <stephenmcneil@ns.alinatzinc.ca>, <a.macisaac@ns.sympatico.ca>, <info@chrisdentremot.com>, <ddexter@ns.sympatico.ca>, <tzinck@ns.alinatzinc.ca>, <deveaux.mla@ns.sympatico.ca>, <marilynmoremla@ns.sympatico.ca>, <murrayscottmla@eastlink.ca>, <billdooks@eastlink.ca>, <ronaldchisholm@ns.aliantzinc.ca>, <mhraymondmla@eastlink.ca>, <hepstein@ns.aliantzinc.ca>, <preyra@eastlink.ca>, <diana.whalen@ns.sympatico.ca>, <graham@grahamsteele.ca>, <macdonma@ma.gov.ns.ca>, <baenetbe@eastlink.ca>, <john.macdonell@ns.sympatico.ca>, <cportemla@ns.aliantzinc.ca>, <rodneym@ns.sympatico.ca>, <markparentmla@ns.aliantzinc.ca>, <morse.mla@ns.sympatico.ca>, <michaelbakermla@ns.sympatico.ca>, <billestrabrooks@navnet.ca>, <snsmmin@gov.ns.ca>, <percy_paris@ns.alaintzinc.ca>, <premier@gov.ns.ca>, "'Sue Wolstenholme'" <s.wolstenholme@ywcahalifax.com>, <s.downey@ywcahalifax.com>, "'Sheilagh O'Brien'" <sheilagh_obrien@hotmail.com>, "'Kim Condy'" <k.condy@ywcahalifax.com>, <kJcoverdale@eastlink.ca>, "'kathy sloan'" <kathysloan@av.eastlink.ca>, <margdirector@eastlink.ca>, "'Annette Carroll'" <a.carroll@ywcahalifax.com>, "'Jacqueline Campbell'" <campbell_jacq@hotmail.com>, "'Pamela Harrison, THANS Coordinator'" <coordinator@thans.ca>, "'Claudia Jahn - CAH'" <cjahn@cahhalifax.org>, "'John Burton'" <executivedirector@edbgc.ca>, "'EFry Nova Scotia'" <efry_novascotia@yahoo.com>, "'Fiona Talbot-Strong'" <fionatalbotstrong@yahoo.com>, "'Gary Healey - The Public Good Society'" <publicgoodsocietyofdartmouth@ns.aliantzinc.ca>, "'janet brush'" <thunderbug22003@yahoo.ca>, <director@bryony.ca>, <oldsnappy@hotmail.ca>, "'Ogilvie'" <ogilvie@universalproperties.ca>, "'Pine Green'" <pinegrn@ns.sympatico.ca>, "'Patricia Thurston'" <pthurston@greaterhalifax.com>, "'Peter Wightman'" <harbourside.pro@ns.sympatico.ca>, "'Jocelyn Yerxa'" <YERXAJN@gov.ns.ca>, "'Lynn Barrett'" <lbarrett@bryonyhouse.ca>, "'Mike Humphreys'" <mtp@hfx.eastlink.ca>, "'Rob Morris'" <rmorris@phoenixyouth.ca>, "'Ross MacKay'" <ross.mackay@sahalifax.ca>, "'Shannon Bond'" <barryhouse@hfx.eastlink.ca>, "'Sheri Lecker'" <adsumexecdir@hfx.eastlink.ca>, "'Tim Crooks'" <tcrooks@phoenixyouth.ca>, "'Wayne Loveless'" <wayne_loveless@can.salvationarmy.org>

I would like an explanation as to why given the information you have provided in this letter of response regarding your proposed rate increase rational ("beyond your control – namely world oil energy prices"). According to the media report today you will be saving a fair bit of money over the 2007 year with world energy prices being lower that expected. It remains unexplainable how you can justify an 8.9 increase given these facts and the fact that MANY, MANY families in this Province still live far the poverty line and this increase will put more undue hardship to make ends meet. You will find a lot of NS Families in situations where they simply can not pay their power rates. Those who are on fixed income and the working poor will just not be able to make their dollar stretch any further than it need to already. I ask that you consider the effects this proposed increase will have on Nova Scotia families.

From: Affairs,Regulatory [mailto:Regulatory.Affairs@nspower.ca]

Sent: Friday, November 10, 2006 7:16 PM
To: w.hill@ywcahalifax.com
Cc: UARB.NMCNEIL@GOV.NS.CA; FERGUSON, ERIC
Subject: Your letter regarding NSPI's 2007 Rate Application

Dear Ms. Hill:

The Utility and Review Board (UARB) forwarded your e-mail of November 1 concerning our application for new rates effective April 1, 2007.

We certainly understand your concerns about higher electricity rates, and how they affect the people you serve who live on low and fixed incomes. I can assure you that we are working hard to keep our costs and prices down, and the UARB will be examining our performance in this area.

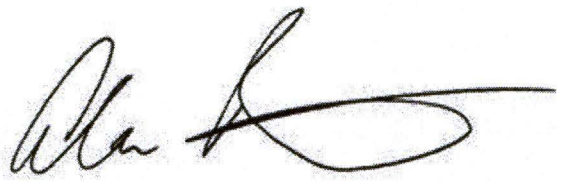
The reason for our current rate application is an increase in costs that are beyond our control, namely, world energy prices. We use fuels such as coal, oil and natural gas to make electricity. Fuel is our single largest expense. Our forecasted fuel costs for 2007 are $68 million higher than the amount currently covered by rates. This amount represents more than half the company payroll, so it is simply not a cost that can be absorbed without a change in rates.

I would like to clarify a couple of issues you raise in your e-mail. You refer to rate decreases for business customers. Please be assured that the UARB has clearly stated its intention that other customer groups would not be affected by this decision.

You also mention the frequency of rate increases. For the record, over the past ten years NSPI has had three rate increases. They occurred in 2002, 2005 and 2006.

Thank you for your letter. We would rather not be making this request for higher rates. We appreciate your concern, and your participation in the regulatory process.

Sincerely,



Alan Richardson
General Manager, Customer Service
Nova Scotia Power Inc.

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PWG, MAMS KSO, RAD GHS, HRY (17)

From: Jacquelene Pearce
To: Wanda Hill
Date: 11/2/2006 3:30:44 PM
Subject: Re: NS proposed rate increase

November 2, 2006

Dear Ms. Hill :

Nova Scotia Power Inc. - Application for Approval of Certain Revisions to its Rates, Charges and Regulations - 2007 Rate Hearing - P-886

Receipt is acknowledged of your letter received by email November 1, 2006, wherein you provide the Board with your comments regarding the above-noted application scheduled for hearing by the Board commencing January 22, 2007.

Thank you for taking the time to express your views to the Board. Please be assured that your letter will be distributed to the panel members assigned to this hearing as well as copied to NSPI.

Yours truly

Jacquelene Pearce
Deputy Clerk of the Board

cc: Mr. S. Bruce Outhouse, Q.C., Board Counsel By email
Mr. Rene Gallant, Regulatory Counsel, NSPI By email
Mr. Eric Ferguson, Manager, Regulatory Affairs, NSPI By email
Ms. Anne-Marie Curtis, Manager, Regulatory Projects, NSPI By email

>>> "Wanda Hill" <w.hill@ywcahalifax.com> 11/01/06 3:18 PM >>>
I am writing this letter to oppose the proposed power rate increase. In the past 2 years NS power has applied for and received 3 rate increases and is now applying for the 4th. This is totally unacceptable. To many Nova Scotian families already live in poverty and this rate increase would put their already stressed income to an unbearable limit. Single mothers, seniors and the working poor will be very affected by this proposed increase. They will need to make some very hard and inhumane choices – do they eat or pay their power bills. It is unrealistic to expect Nova Scotia families to accept another power rate increase. Family income does not increase at this rate nor do income assistance rates. What about those on a fixed income like seniors where will they get another 8.9 %? Many live on a restricted income now. By allowing this increase you will be adding to the homeless population across Nova Scotia. People will lose their homes, women and children will go hungry or be forced to live in accommodations without power or far worse live on the streets. The number of people accessing our Shelter's will increase (a cost that will be absorbed by the Government). This is not acceptable to me and to many Nova Scotian's. I strongly oppose this proposed rate increase. I work full time for a non- profit agency who works directly with women and children who will be affected by this increase. I will be affected by this increase. My grandchildren will be affected by this increase. My co-workers will be affected by this increase. Many of my neighbors and friends will be affected by this increase. We all struggle to survive pay check to pay check now, we can not stretch our dollar any further. I strongly urge you to consider the devastating affect this will have on the vast majority who can not afford another hit by Nova Scotia Power. Nor should Nova Scotian families be expected to pay for the rate decrease provided to businesses and companies who can well afford them and have the comfort to choice to relocate. A choice most of us cannot even dream about. If NS power cannot effectively and efficiently run this private corporation then perhaps it's time for the NS Government to step in and take it over and maybe it's time for the CEO and it's share holders to take home a little less of their income and live like so many of us Nova Scotia families do pay check to pay check. Sincerely Wanda Hill

CC: anne-marie.curtis@nspower.ca; bouthouse@bloisnickerson.com; eric.ferguson@nspower.ca; rene.gallant@emera.com

(17)

Nancy McNeil - NS proposed rate increase

From: "Wanda Hill" <w.hill@ywcahalifax.com>
To: <uarb.board@gov.ns.ca>
Date: 11/1/2006 3:18:59 PM
Subject: NS proposed rate increase

I am writing this letter to oppose the proposed power rate increase. In the past 2 years NS power has applied for and received 3 rate increases and is now applying for the 4th. This is totally unacceptable.

To many Nova Scotian families already live in poverty and this rate increase would put their already stressed income to an unbearable limit. Single mothers, seniors and the working poor will be very affected by this proposed increase. They will need to make some very hard and inhumane choices – do they eat or pay their power bills.
It is unrealistic to expect Nova Scotia families to accept another power rate increase. Family income does not increase at this rate nor do income assistance rates. What about those on a fixed income like seniors where will they get another 8.9 %? Many live on a restricted income now. By allowing this increase you will be adding to the homeless population across Nova Scotia. People will lose their homes, women and children will go hungry or be forced to live in accommodations without power or far worse live on the streets. The number of people accessing our Shelter's will increase (a cost that will be absorbed by the Government).

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Sincerely
Wanda Hill

RECEIVED
NOV 0 1 2006
Nova Scotia
Utility and Review Board

PWG, MAMS, KSO
RAD, GHS, HRY

Nancy McNeil - Your letter regarding NSPI's 2007 Rate Application

From: "Affairs,Regulatory" <Regulatory.Affairs@nspower.ca>
To: <w.hill@ywcahalifax.com>
Date: 11/10/2006 7:16:19 PM
Subject: Your letter regarding NSPI's 2007 Rate Application
CC: <UARB.NMCNEIL@GOV.NS.CA>, "FERGUSON, ERIC" <eric.Ferguson@nspower.ca>

Dear Ms. Hill:

The Utility and Review Board (UARB) forwarded your e-mail of November 1 concerning our application for new rates effective April 1, 2007.

We certainly understand your concerns about higher electricity rates, and how they affect the people you serve who live on low and fixed incomes. I can assure you that we are working hard to keep our costs and prices down, and the UARB will be examining our performance in this area.

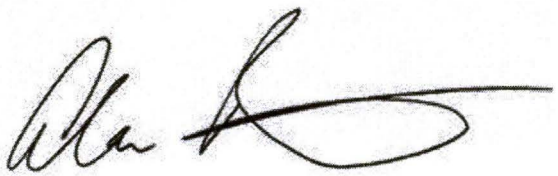
The reason for our current rate application is an increase in costs that are beyond our control, namely, world energy prices. We use fuels such as coal, oil and natural gas to make electricity. Fuel is our single largest expense. Our forecasted fuel costs for 2007 are $68 million higher than the amount currently covered by rates. This amount represents more than half the company payroll, so it is simply not a cost that can be absorbed without a change in rates.

I would like to clarify a couple of issues you raise in your e-mail. You refer to rate decreases for business customers. Please be assured that the UARB has clearly stated its intention that other customer groups would not be affected by this decision.

You also mention the frequency of rate increases. For the record, over the past ten years NSPI has had three rate increases. They occurred in 2002, 2005 and 2006.

Thank you for your letter. We would rather not be making this request for higher rates. We appreciate your concern, and your participation in the regulatory process.

Sincerely,



Alan Richardson
General Manager, Customer Service
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Nancy McNeil - [PROBABLE-SPAM] RE: Your letter regarding NSPI's 2007 Rate Application

From: "Wanda Hill" <w.hill@ywcahalifax.com>
To: "'Affairs,Regulatory'" <Regulatory.Affairs@nspower.ca>
Date: 11/14/2006 9:46:20 AM
Subject: [PROBABLE-SPAM] RE: Your letter regarding NSPI's 2007 Rate Application
CC: "'Annette Carroll'" <a.carroll@ywcahalifax.com>, "'Sheri Lecker - Adsum Executive Director'" <adsumexecdir@hfx.eastlink.ca>, <alexhill@ns.sympatico.ca>, "'Andrea Cochrane'" <Andrea.Cochrane@cdha.nshealth.ca>, "'Anne Dunsworth'" <Anne.Dunsworth@cdha.nshealth.ca>, <AUCOINMW@gov.ns.ca>, "'Anne Dunsworth'" <Anne.Dunsworth@cdha.nshealth.ca>, "'Anita Hovey'" <ahovey@eastlink.ca>, <beautifull@gmail.com>, "'Brian Palmeter'" <palmetb@halifax.ca>, "'Barb Baker'" <bakerbr@gov.ns.ca>, "'Jacqueline Campbell'" <campbell_jacq@hotmail.com>, "'Coverdale Centre'" <coverdale@eastlink.ca>, "'Cia'" <fitcia@yahoo.com>, "'Claudia Jahn - CAH'" <cjahn@cahhalifax.org>, "'Coverdale Centre'" <coverdale@eastlink.ca>, "'Coverdale Centre'" <coverdale@eastlink.ca>, "'Christina J. Johnston'" <CJJ@lookforward.ca>, "'Candace Stevenson'" <cstevenson@ns.aliantzinc.ca>, "'Darcy Harvey'" <dharvey@cahhalifax.org>, "'Donna Williamson'" <donna.hga@ns.aliantzinc.ca>, "Tanis Crosby" <execdir@ywcahalifax.com>, "'EFry Nova Scotia'" <efry_novascotia@yahoo.com>, "'Fiona Talbot-Strong'" <fionatalbotstrong@yahoo.com>, "'Frances Ouellette'" <francesouellette@eastlink.ca>, "'Libbie Halvorsen'" <gypsyfeenix@hotmail.com>, "'Gary Healey - The Public Good Society'" <publicgoodsocietyofdartmouth@ns.aliantzinc.ca>, "'gayle mcintyre'" <mcgayle25@hotmail.com>, "'Peter Wightman'" <harbourside.pro@ns.sympatico.ca>, "'Heather Haworth'" <Heather.Haworth@cdha.nshealth.ca>, <johnburton@ns.sympatico.ca>, "'Jason Hilker - PSIPGHP'" <JHilker@psipghp.com>, "'Joan Massey'" <joanmasseymla@ns.aliantzinc.ca>, "'Jocelyn Yerxa'" <YERXAJN@gov.ns.ca>, "'janet brush'" <thunderbug22003@yahoo.ca>, "'Kim Condy'" <k.condy@ywcahalifax.com>, "'kathy sloan'" <kathysloan@av.eastlink.ca>, <kitty.cameron@ns.sympatico.ca>, <kJcoverdale@eastlink.ca>, "'Karla Benoit'" <Karla.Benoit@mssociety.ca>, "'Libbie Halvorsen'" <gypsyfeenix@hotmail.com>, <lsamuel@accesswave.ca>, <letters@herald.ca>, <millsdos@yahoo.com>, <margdirector@eastlink.ca>, "'Marishka Brown'" <ward5@ward5.org>, <oldsnappy@hotmail.ca>, "'Ogilvie'" <ogilvie@universalproperties.ca>, "'Patricia Thurston'" <pthurston@greaterhalifax.com>, "'Gary Healey - The Public Good Society'" <publicgoodsocietyofdartmouth@ns.aliantzinc.ca>, "'Pine Green'" <pinegrn@ns.sympatico.ca>, <Paul.Helwig@cdha.nshealth.ca>, <uarb.board@gov.ns.ca>, "'Sheilagh O'Brien'" <sheilagh_obrien@hotmail.com>, "'Stacey yaya'" <stacey8544@hotmail.com>, "'Vanda'" <vanda@staff.ednet.ns.ca>, "'Jocelyn Yerxa'" <YERXAJN@gov.ns.ca>, <zig69zag69@hotmail.ca>, <stephenmcneil@ns.aliantzinc.ca>, <a.macisaac@ns.sympatic.ca>, <info@chrisdentermont.com>, <mlagoucher@ns.aliantzinc.ca>, <corbettmlacentre@ns.sympatico.ca>, <mlaclarke@ns.symaptico.ca>, <gordiegosse@ns.aliantzinc.ca>, <manningm@ns.sympatico.ca>, <macleoaw@gov.ns.ca>, <jstretch@eastlink.ca>, <waynej@ns.alaintzinc.ca>, <mlataylor@eastlink.ca>, <karencasey@ns.aliantzinc.ca>, <ddexter@ns.sympatico.ca>, <deveaux.mla@ns.sympatico.ca>, <elf@ns.sympatico.ca>, <murrayscottmla@eastlink.ca>, <tzink@ns.aliantzinc.ca>, <marilynmoremla@ns.sympatico.ca>, <junior@ns.aliantzinc.ca>, <billdooks@eastlink.ca>, <wilson@gov.ns.ca>, <ronaldchisholm@ns.aliantzinc.ca>, <mhraymondomla@eastlink.ca>, <hepstein@nsaliantzinc.ca>, <preyra@easlink.ca>, <diana.whalen@ns.sympatico.ca>, <graham@grahamsteele.ca>, <macdonma@gov.ns.ca>, <barnetbe@eastlink.ca>,

<john.macdonell@ns.sympatico.ca>, <cpoortemla@ns.aliantzinc.ca>, <rodneym@ns.sympatico.ca>, <markparentmla@ns.aliantzinc.ca>, <morse.mla@ns.sympatico.ca>, <leoglavine.mla@ns.aliantzinc.ca>, <michaelbakermla@ns.sympatico.ca>, <bolivargetson@eastlink.ca>, <patdunnmla@ns.aliantzinc.ca>, <clarriemla@aliantzinc.ca>, <charlieparkermla@ns.alaiantzinc.ca>, <colwelkw@gov.ns.ca>, <vconrad@ns.aliantzinc.ca>, <michelsamson@ns.sympatico.ca>, <davidawilsonmla@eastlink.ca>, <mlashelburne@eastlink.ca>, <billestabrooks@navnet.net>, <ssnmmin@gov.ns.ca>, <keithbainmla@ns.sympatico.ca>, <percy.paris@ns.alaintzinc.ca>, <rhuslburt@ns.aliantzinc.ca>, <uarb.board@gov.ns.ca>, <premier@gov.ns.ca>, <marggagnon2020@hotmail.ca>, <susan.thomas@cdha.nshealth.ca>

PLEASE FOREWARD THIS RESPONSE TO ANYONE WHO MAY BE INTRESTED IN THIS RESPONSE.

Where do you stand on this proposed rate increase? You need to make your voices be heard. Are you able to afford this? Can the people you serve afford this? This is my response to NSP to my letter to the URB and then NSP response to me. I encourage all of those who are opposed to this rate hike call your MLA (e-mail addresses for all parts of NS are above) write to the Utilities Review Board and to the Minister of Energy and the Premier as well as NS power all of these e-mail addresses are included above. Encourage your family and friends to call as well. If your require phone numbers for the MLA in your area e-mail me and I will give you phone numbers.

Thank you for your reply. This still does nothing to address the affect this rate increase will have not only on the women we serve but it will affect all those on a fixed income and the working poor. It will mean that more children will go hungry as their families struggle to make the dollar stretch even further. Seniors who already struggle with to low of a budget will be forced to make some figure out ways to tighten their already to restrictive budget. Single moms on income assistance who already live far below the poverty line will not be able to cope with paying another $1.00 a month, there will be no increase in their income assistance checks. The cycle of poverty will never decrease. While the public is well aware of the cost of the world's energy prices rising and this is a concern for all of us; it does very little to explain to a hungry child why there is no food in the house and why they will go to bed hungry another day. Or comfort a senior who has just decided they can not longer afford to keep their home. Tell this to a mom and her three kids who have just had their power cut off because she chose to feed her kids instead of pay her power bill.

We all understand that the cost of energy is rising but what we understand more is that Nova Scotia Power made a hefty profit last year and its share holders got a good return. Employees at NSP got a raise in salaries (I would assume) and the CEO and others high up in NSP walked away with a few more dollars of disposal income. (not that there is anything wrong with treating your employees fairly) but the reality is not everyone has this luxury. I understand that NSP is a business and they are in business to make money but sometimes the cost of doing business is that the business doesn't make quite as much profit some years.

I am also concerned that here in Nova Scotia we have only one power source and I believe that this is unfair. NSP should not be allowed to have a monopoly as the only provider of power to Nova Scotia. If this be the case without Government and the public monitoring this the cost of power in NS will be out of control (it is almost there now).

From: Affairs,Regulatory [mailto:Regulatory.Affairs@nspower.ca]
Sent: Friday, November 10, 2006 7:16 PM
To: w.hill@ywcahalifax.com
Cc: UARB.NMCNEIL@GOV.NS.CA; FERGUSON, ERIC
Subject: Your letter regarding NSPI's 2007 Rate Application

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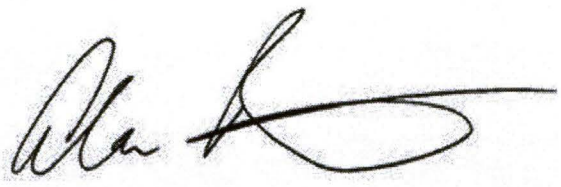
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Sincerely,



Alan Richardson
General Manager, Customer Service
Nova Scotia Power Inc.

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PWG, MAMS, KSD
RAB, HRY

(17)

January 16, 2007

Ms. Wanda Hill
BY EMAIL w.hill@ywcahalifax.com

Dear Ms. Hill:

Thank-you for your e-mail of January 10, 2007. Again, as we mentioned in our correspondence to you of November 10, 2006, we understand your concerns about higher electricity rates, and the effect on those who live on low and fixed incomes.

Unfortunately, despite the recent decline in oil prices reflected in NSPI's revised fuel forecast, there are several reasons why it remains necessary for NSPI to seek a rate increase.

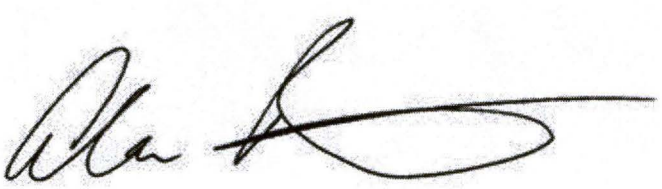
Firstly, the recent decline in oil prices reflects a spot market price. As ordered by the Utility and Review Board (UARB), NSPI does not use spot prices to set the fuel budget, but rather a portfolio strategy of short, medium and long-term contracts and hedges. Although oil prices are presently not at the record highs of the summer, due to warmer weather and reduced demand, the forward prices for the winter of 2007/2008 remain at historic highs.

Secondly, the current prices for electricity in Nova Scotia are based on 2005 forecasts, and energy is now more expensive than it was in 2005. NSPI's updated fuel forecast is still $60 million more than what is approved in current rates. As well, the price of coal, which is by far NSPI's most significant fuel source, has declined somewhat, but is still at or near historic highs.

NSPI did not change its overall rate increase request as fuel is only one part of the request. NSPI bases its request on the best information at hand when we submit our request; however, it is ultimately the UARB who determines the amount of the rate increase. A hearing will be held beginning January 22, 2007, as part of the UARB's decision-making process.

If you would like to discuss this further, I would be pleased to meet with you, and can be reached directly at 428-6228.

Regards,



Alan Richardson
General Manager, Customer Service

PWG, MAMS (18)
KSD, RAO
GHS, HRY

Nova Scotia Utility and Review Board

Mailing address
PO Box 1692, Unit "M"
Halifax, Nova Scotia
B3J 3S3
uarb.board@gov.ns.ca
Web www.nsuarb.ca

Office
3rd Floor
1601 Lower Water Street
Halifax, Nova Scotia B3J 3P6
902 424-4448 t
902 424-3919 f

November 2, 2006

Ms. Debbie Merks
[redacted]
Canning, NS [redacted]

Dear Ms. Merks:

Nova Scotia Power Inc. - Application for Approval of Certain Revisions to its Rates, Charges and Regulations - 2007 Rate Hearing - P-886

Receipt is acknowledged of your letter dated and received November 2, 2006, wherein you express your concerns and opposition to the above-noted application filed by Nova Scotia Power Inc. ("NSPI") scheduled for hearing by the Board commencing January 22, 2007. You also elaborate on your two most recent experiences with NSPI that were cost inefficient.

Thank you for taking the time to express your views to the Board. Please be assured that your letter will be distributed to the panel members assigned to this hearing as well as copied to NSPI.

Yours sincerely,

Nancy McNeil
Regulatory Affairs Officer/Clerk

c.c.	Mr. S. Bruce Outhouse, Board Counsel	Fax: 429-7347
	Mr. Rene Gallant, Regulatory Counsel, NSPI	Fax: 428-6542
	Mr. Eric Ferguson, Manager, Regulatory Affairs, NSPI	Fax: 428-6542
	Ms. Anne-Marie Curtis, Manager, Regulatory Projects, NSPI	Fax: 428-6542

Document : 123479.1

(18)

Debbie Merks
[redacted]
Canning, Nova Scotia
[redacted]

November 2, 2006

RECEIVED
NOV 02 2006
Nova Scotia
Utility and Review Board

Nancy McNeil
Nova Scotia Utility & Review Board
3rd Floor, Summit Place
1601 Lower Water Street
Halifax, Nova Scotia
B3J 3P6

By Fax (2 Pages): (902) 424-3919

Dear Ms. McNeil,

I wish to communicate my concern over the recent request by Nova Scotia Power Inc for another rate increase.

I will start by describing my two most recent experiences with NS Power:

On September 20th a new tenant requested power be transferred from my name to hers. She was given Oct 4th as the first available date for transfer. On Sept 26th I called NS Power to verify her request. Because power was only going to be transferred without interruption of service, I questioned why, since the meter information for billing purposes was being read on September 25th, the billing would not be effective on the 25th. I was informed the meter would need to be read on October 4th. But the meter had already been read since my tenant's request; why would the process be repeated? Answer: Because it is someone else's task to do that. But more accurate information is already available, I argue. Response: That's procedure.

On October 3rd I called NS Power to request service connection for another unit in the same building. The meters for this building are grouped together. I inform the NSP representative that another meter in this building is scheduled for reading/connection on October 4th. Would it be possible to have connection at the same time? No, he doesn't have an available appointment time for that day. But, he's already there. Why would you leave and then come back? How long can it take to complete a second hook-up?

Costs are escalating for goods, especially fuel, for everyone. As consumers we deal with that by becoming more efficient. My suggestion to NS Power is to do the same!

I urge you to deny this latest request from NSP for another rate increase.

Sincerely,

Debbie Merks

PWG, MAMS, KSD
GHS, HRY, RAB (18)

NOVA SCOTIA POWER
An Emera Company

RECEIVED
NOV - 7 2006
Nova Scotia Utility and Review Board

November 7, 2006

Ms. Debbie Merks
[redacted]
Canning, NS [redacted]

RE: Your letter regarding NSPI's 2007 Rate Application

Dear Ms. Merks:

The Utility and Review Board (UARB) forwarded your letter of November 2nd regarding our 2007 Rate Application.

I understand that Sandy McIsaac, Manager of Customer Communications & Quality Assurance has been in touch with you directly regarding your suggestions for improving our procedures.

It's clear from your letter that Nova Scotia Power missed opportunities to provide you with better service, and to carry out our work more efficiently. I apologize for this, and thank you for sharing your experience. I have asked Sandy to investigate the root causes of why we did not act appropriately on your suggestions of September 26th and October 3rd, and to make changes to our processes as required.

While there is always room for improvement, our overall record for containing costs and improving efficiency compares very favourably to others in our industry. The Utility and Review Board has ordered an independent review of all our operating costs and that process is underway.

Our current rate application is driven by an increase in costs that are beyond our control, namely, world energy prices. We use fuels such as coal, oil and natural gas to make electricity. Fuel is our single largest expense. Our forecasted fuel costs for 2007 are $68 million higher than the amount currently covered by rates. This represents more than half our entire payroll, so it is not cost that can simply be absorbed by improvements in efficiency.

Again, thank you for your letter. The kind of feedback you provided helps us do our jobs better. We would rather not be making this request for higher rates. We appreciate your concern, and your participation in the regulatory process.

Sincerely,

Alan Richardson
General Manager of Customer Service
Nova Scotia Power Inc.

PO Box 910, Halifax, Nova Scotia, Canada B3J 2W5
Customer Service 1-800-428-6230 (428-6230 in Metro Halifax) **Power Outage Line** 1-877-428-6004 (428-6004 in Metro Halifax)
www.nspower.ca

PWG, MAMS, KSO
GHS, HRV, RAB

19

RECEIVED
NOV - 6 2006
Nova Scotia Utility
and Review Board

From: Nancy McNeil
To: wmulock@eastlink.ca
Date: 11/7/2006 9:49:16 AM
Subject: Re: NSPI Rate Application

November 7, 2006

Dear Mr. Mulock:

Nova Scotia Power Inc. - Application for Approval of Certain Revisions to its Rates, Charges and Regulations - 2007 Rate Hearing - P-886

Receipt is acknowledged of your letter received by email November 6, 2006, wherein you provide the Board with your comments concerning the above-noted application filed by Nova Scotia Power Inc., scheduled for hearing commencing January 22, 2007.

Thank you for taking the time to express your views to the Board. Please be assured that your letter will be distributed to the panel members assigned to this hearing, as well as copied to NSPI.

Yours very truly,

Nancy McNeil
Regulatory Affairs Officer/Clerk

c.c.	Mr. S. Bruce Outhouse, Q.C., Board Counsel	By email
	Mr. Rene Gallant, Regulatory Counsel, NSPI	By email
	Mr. Eric Ferguson, Manager, Regulatory Affairs, NSPI	By email
	Ms. Anne-Marie Curtis, Manager, Regulatory Projects, NSPI	By email

>>> <wmulock@eastlink.ca> 11/05/06 9:46 PM >>>
Good Day

I would like to take this time to make a comment or two.

- It seems that the rate structure has evolved into a very complicated procedure. There are so many different rates that it is impossible for a lay person to evaluate whether he or she is paying a fair rate. I feel that a simplified rate structure would be more acceptable to the general public. For example, say a structure based on actual power used rather than by category. (Per two month total, 0 - 2000 kwh, 2001 - 5000 kwh, etc.) The ranges would have to be determined by historic usage and costs. The actual structure should be less complicated than the existing one,

- I feel very strongly that I as a consumer should not have to face rate increases so that the NSPI can provide a guarrentied rate of return to its stock holders. It is frustrating to say the least that it seems every time there is a miscalculation or unanticipated glitch by the NSPI that it is always us, the citizens of Nova Scotia that bear the burden of their mistakes.

- As a final observation, it would be nice if the NSPI would have a long term plan to incorporate renewable power sources in their infrastructure and ideally to eliminate the use of coal or if using coal to use up to date technology to burn the coal with the least amount of damage to the environment.

These are a few thoughts and I thank you for your time.

William Mulock
Bridgewater

CC: anne-marie.curtis@nspower.ca; bouthouse@bloisnickerson.com; eric.ferguson@nspower.ca; rene.gallant@emera.com

PWG, MAMS, KSD (19)
RAD, GHS, HRY

NOVA SCOTIA POWER
An Emera Company

RECEIVED
NOV 30 2006
Nova Scotia Utility and Review Board

November 29, 2006

By Email: wmulock@eastlink.ca
William Mulock
Bridgewater

Dear Mr. Mulock:

The Utility and Review Board (UARB) forwarded your e-mail of November 5 concerning our application for new rates effective April 1, 2007.

We certainly understand your concerns about higher electricity rates. We assure you that we are working hard to keep our costs and prices down.

The reason for our current rate application is an increase in costs that are beyond our control, namely, world energy prices. As you know, we use fuels such as coal, oil and natural gas to make electricity. Fuel is our single largest expense. Our forecasted fuel costs for 2007 are $68 million higher than the amount currently covered by rates. This includes a 34 percent increase in oil compared to the amount currently covered in rates.

You raise a number of other issues in your e-mail. With respect to the complicated nature of our rates, there are pros and cons to any rate structure, including the "block" type design you suggest in your letter. NSPI evaluates its rate design on a regular basis, and appreciates your suggestion.

On the subject of our return, it's important to understand that NSPI is not "guaranteed" a rate of return. The Company must forecast its reasonable costs, which include a rate of return that is capped and must not exceed a certain level. The Company must manage all costs within this forecast in order to earn its return. If we miscalculate, that's our problem.

With respect to renewable energy, we are working hard to install more renewable energy in a way that works best for our customers. Today, we have more double the amount of installed wind energy than the other Atlantic provinces combined.

One of challenges we face is that the price for wind energy today - while competitive with oil - is still about double the cost of coal-fired electricity. We are working closely with government and other stakeholders on a long term plan to achieve specific Renewables targets for the long term.

Meanwhile, we are investing many millions of dollars in new technologies that will allow our coal plants to operate more cleanly. We've also invested millions more in a marine terminal at

Point Tupper that allows us to access more diverse supplies of cleaner, competitively priced coal from around the world.

Thank you for your letter. We would rather not be making this request for higher rates. We appreciate your concern, and we value your participation in the regulatory process.

Sincerely,

Alan Richardson
General Manager
Customer Service

PWG, MAMS
KSD, RAD
GHS, HRY
20

Nova Scotia Utility and Review Board

Mailing address
PO Box 1692, Unit "M"
Halifax, Nova Scotia
B3J 3S3
uarb.board@gov.ns.ca
Web www.nsuarb.ca

Office
3rd Floor
1601 Lower Water Street
Halifax, Nova Scotia B3J 3P6
902 424-4448 t
902 424-3919 f

December 13, 2006

nanaann@ns.sympatico.ca
Mrs. Ann Brown

Dear Mrs. Brown:

Nova Scotia Power Inc. - Application for Approval of Certain Revisions to its Rates, Charges and Regulations - 2007 Rate Hearing - P-886

Receipt is acknowledged of your letter received by the Board on December 9, 2006, wherein you express your concerns and opposition to the above-noted application filed by Nova Scotia Power Inc. ("NSPI") scheduled for hearing by the Board commencing January 22, 2007. You also elaborate on your most recent experience with NSPI with regard to a power outage in your area.

Thank you for taking the time to express your views to the Board. Please be assured that your letter will be distributed to the panel members assigned to this hearing as well as copied to NSPI for its further investigation.

Yours sincerely,

Nancy McNeil

Nancy McNeil
Regulatory Affairs Officer/Clerk

c.c.	Mr. S. Bruce Outhouse, Board Counsel	By email
	Mr. Rene Gallant, Regulatory Counsel, NSPI	By email
	Mr. Eric Ferguson, Manager, Regulatory Affairs, NSPI	By email
	Ms. Anne-Marie Curtis, Manager, Regulatory Projects, NSPI	By email
	Formal Intervenors	By email

Document : 125011.1

Nancy McNeil - power rates

From: "Ann Brown" <nanaann@ns.sympatico.ca>
To: <uarb.board@gov.ns.ca>
Date: 12/9/2006 1:47:55 PM
Subject: power rates

My understanding is that the NO.SO.Power Comm. wants to increase our power rates in the coming year.. Before they do I feel they should clean up their act. I thought when Mersey and Store wanted concessions that we would not be subjected to a increase.I may be wrong but didn't Nslp say they would not subject the public to higher rates? We had a power outage on Dec 8 that lasted for over 9 hours I know that it was caused by a motor vehicle accident shearing two poles and bringing down wires, and when we calls NSLP they first said the power would be onat 5.30 then it was 830 and the last time we called it was 11 pm.We need much better communication from these people. we should be informed of where the outage is and approximate time of restoration. when you do call you are put on hold for some time until someone comes on line. The above accident happened at 2pm.we had much better service before they laid off so many of their linesmen,but they say that's got nothing to do with it. I observed NSLP the other day working on some power lines and thete were 4 men standing around doing nothing and one man on the pole. They are supposed to ensure that trees are not interfering with the lines and yet there are a lot of trees that aren't cut back . I suppose they are leaving them so that when we do get a storm it might give a few a job cutting them down.

I don't think NSLP should have the right just because they have the monopoly on power to bleed the general public

Yours truly Mrs.Ann Brown

Nancy McNeil - [PROBABLE-SPAM] Your letter regarding NSPI's 2007 Rate Application

From: "Affairs,Regulatory" <Regulatory.Affairs@nspower.ca>
To: <nanaann@ns.sympatico.ca>
Date: 12/18/2006 8:07:23 PM
Subject: [PROBABLE-SPAM] Your letter regarding NSPI's 2007 Rate Application
CC: <UARB.NMCNEIL@GOV.NS.CA>, "FERGUSON, ERIC" <eric.Ferguson@nspower.ca>

Dear Ms. Brown:

The Utility and Review Board (UARB) forwarded your e-mail of December 9 concerning our application for new rates effective April 1, 2007.

We certainly understand your concerns about higher electricity rates. We assure you that we are working hard to keep our costs and prices down. The primary reason for our current rate application is an increase in costs that are beyond our control, namely, world energy prices.

We use fuels such as coal, oil and natural gas to make electricity. Fuel is our single largest expense. Our forecasted fuel costs for 2007 are $68 million higher than the amount currently covered by rates. This includes a 34 percent increase in oil compared to the amount currently covered in rates.

You raise a number of other issues in your e-mail. With respect to Stora, please be assured that the UARB has clearly indicated that the rates recently set for Stora should not affect the rates paid by other customers.

Regarding the outage that you experienced, we regret the inconvenience this caused. The accident you referred to involved a large, 18-wheel truck, which left the road and collided with two utility poles damaging them as well as eight spans of electrical wire.

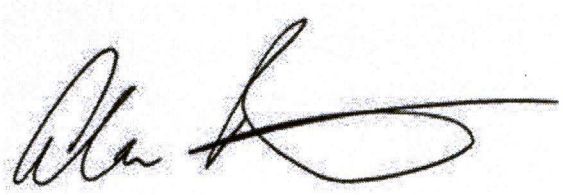
While we do our best to estimate power restoration times, the special emergency equipment and third-party efforts required to remove this vehicle and enable repair work to proceed took longer than originally expected. Again, we regret not being able to more accurately predict the estimated restoration time.

Your e-mail also mentions the number of personnel on a particular job, and our tree trimming practices. We would be pleased to look in to this further. In order to do so we would need to confirm specific details (such as location). If you would like us to investigate this matter further, please call our Customer Service Manager, Ms. Sandy McIsaac at 428-6240.

Thank you for your e-mail. We appreciate the feedback and your participation in the regulatory process.

Best wishes for the holiday season.

Sincerely,



Alan Richardson,
General Manager, Customer Service

Confidentiality Notice -This email communication is considered confidential and is intended only for the recipient(s). If you received this email in error,please contact the sender and delete this email. Unauthorized disclosure or copying of this email is prohibited.

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#21

PWG, MAMS, KSD
RAD, HRY, RAB

RECEIVED
JAN - 3 2007
Nova Scotia Utility and Review Board

From: Nancy McNeil
To: pwills@newglasgow.ca
Subject: Re: FW: Scan from a Xerox Document Centre

January 3, 2007

Town of Westville
2020 Queen Street
P. O. Box 923
Westville, NS B0K 2A0

Attention: Mr. Paul Wills, Director of Corporate Services

Nova Scotia Power Inc. - Application for Approval of Certain Revisions to its Rates, Charges and Regulations - 2007 Rate Hearing - P-886

Receipt is acknowledged of your letter dated and received January 3, 2007, in which you advise the Board that at a recent meeting, Westville Town Council passed a motion objecting to the 10.4% proposed increase in power rates for municipalities. You advise that Council has asked that the percentage increase that NSPI has proposed for municipalities be limited to no more than the general customer class of 3.5%.

Thank you for taking the time to express Council's views to the Board. Please be assured that your letter will be distributed to the panel members assigned to this hearing as well as copied to NSPI.

Yours sincerely,

Nancy McNeil
Regulatory Affairs Officer/Clerk

c.c. Mr. S. Bruce Outhouse, Board Counsel — By email
Mr. Rene Gallant, Regulatory Counsel, NSPI — By email
Mr. Eric Ferguson, Manager, Regulatory Affairs, NSPI — By email
Ms. Anne-Marie Curtis, Manager, Regulatory Projects, NSPI — By email

>>> "Paul Wills" <pwills@newglasgow.ca> 01/03/07 11:26 AM >>>
Please find attached a letter pertaining to the NSPI Rate Application Hearing scheduled for January 22, 2007.The Town of Westville wished to comment on this matter but is not intending to appear at the hearing.

Thanks

Paul Wills, CMA
Director of Corporate Services
Town of New Glasgow
Phone: 902-755-8339
Fax: 902-755-6242

Please visit our web site at www.newglasgow.ca

-----Original Message-----
From: xerox@newglasgow.ca [mailto:xerox@newglasgow.ca]

Sent: Wednesday, January 03, 2007 7:19 AM
To: Paul Wills
Subject: Scan from a Xerox Document Centre

Sent by: Guest [xerox@newglasgow.ca]
Number of Images: 1
Attachment File Type: PDF

CC: anne-marie.curtis@nspower.ca; bouthouse@bloisnickerson.com; eric.ferguson@nspower.ca; rene.gallant@emera.com

Town of Westville

TELEPHONE (902) 396-1500
FAX NO: (902) 396-3986

2020 Queen Street
P.O. Box 923
Westville, N.S.
B0K 2A0

RECEIVED
JAN - 3 2007
Nova Scotia Utility
and Review Board

January 3, 2007

Nova Scotia Utility and Review Board
PO Box 1692, Stn. "M"
Halifax, NS
B3J 3S3

NSPI Rate Application Hearing

Dear Sir:

At a recent meeting, Westville Town Council passed a motion objecting to the 10.4% proposed increase in power rates for municipalities. As per your hearing notice, I am writing this letter to explain the Town's concerns.

Currently the Town's electrical costs are approximately $113,600 annually. The proposed increase would result in an estimated cost increase of $11,800. For a small municipal unit in Nova Scotia, this could result in a 1 ½ cent increase to the residents on their tax rate. On a $100,000 home, this would equate to an additional $15 per year to cover the additional electrical costs. Bearing in mind that the Town and NSPI share the same customer base, the combined increase on the residential property owner would result in a monthly increase of $9.74 and not the $8.49 specified by NSPI as the average residential customer using 824 kWh per month would see. As you may be aware, municipalities are limited as to how they can raise revenue to cover expenses and can only cut expenses so far.

Council has asked that the percentage increase that NSPI has proposed for municipalities be limited to no more than the general customer class of 3.5%.

If you have any further questions regarding this matter, please do not hesitate to call me.

Sincerely,

Paul Wills, CMA
Director of Corporate Services
Phone 902-755-8339

NOVA SCOTIA POWER
An Emera Company

January 9, 2007

Mr. Paul Willis
Director of Corporate Services
Town of Westville
PO Box 923
Westville, NS
B0K 2A0

Dear Mr. Willis:

The Utility and Review Board (UARB) forwarded your letter of January 3rd concerning our 2007 rate application.

We certainly understand your concerns about higher electricity rates. We assure you that we are working hard to keep our costs and prices down.

You mention a concern regarding the proposed municipal rate increase of 10.4% and suggest that the increase be limited to the 3.5% proposed for the General customer class. I would like to first clarify that NSPI's municipal rate applies to Municipal Electric Utilities only and therefore, does not apply to the Town of Westville.

The Town of Westville, like other municipalities, is serviced by NSPI at a variety of service locations, and on several different rates, as required by our regulations.

Below is a table of the rates applicable to Town of Westville Accounts, along with the corresponding proposed percentage increase.

Rate	Proposed Average Increase (%)
Residential	9.0
Commercial Small General	7.3
Commercial General Demand	3.5
Small Industrial	7.3
Unmetered (e.g. Streetlights)	(0.9)

I have asked our Customer Service Manager, Mr. Ken Paruch, to follow up with you to go over these accounts in more detail and provide any further information you may require.

Thank you for your letter. We would rather not be making this request for higher rates. We appreciate your concern, and your participation in the regulatory process.

If you would like to discuss your accounts with me directly, please contact me at (902) 428-6228.

Regards,

Alan Richardson,
General Manager, Customer Service

22

PWG, MAMS, KSO
RAB, RAB, HRY

From: Nancy McNeil
To: macleanb@ns.sympatico.ca
Subject: Re: Application by Nova Scotia Power Inc. for a rate increase

January 4, 2007

Dear Mr. MacLean:

Nova Scotia Power Inc. - Application for Approval of Certain Revisions to its Rates, Charges and Regulations - 2007 Rate Hearing - P-886

Receipt is acknowledged of your letter dated and received January 4, 2007, wherein you express your concerns and opposition to the above-noted application filed by Nova Scotia Power Inc. scheduled for hearing commencing January 22, 2007.

Thank you for taking the time to express your views to the Board. Please be assured that your letter will be distributed to the panel members assigned to this hearing as well as copied to NSPI and Formal Intervenors.

Yours truly,

Nancy McNeil
Regulatory Affairs Officer/Clerk

c.c.	Mr. S. Bruce Outhouse, Q.C., Board Counsel	By email
	Mr. Rene Gallant, Regulatory Counsel, NSPI	By email
	Mr. Eric Ferguson, Manager, Regulatory Affairs, NSPI	By email
	Ms. Anne-Marie Curtis, Manager, Regulatory Projects, NSPI	By email

>>> Brian MacLean <macleanb@ns.sympatico.ca> 01/04/07 1:50 PM >>>
Re: application by Nova Scotia Power Inc. for a rate increase

RECEIVED
JAN - 4 2007
Nova Scotia Utility
and Review Board

I wish to submit the following comments in regard to the upcoming hearings by the Utility and Review Board of Nova Scotia Power Inc.'s application for a rate increase.

1. The application by Nova Scotia Power Inc. for a rate increase followed closely upon the heels of the UARB's decision last fall concerning electrical rates for the Stora and Bowater mills, and the announcement by the Nova Scotia Provincial Government of plans to remove the provincial portion of the HST from electrical bills and other fuels used for space heating.

2. The timing of Nova Scotia Power's application relative to those two events gives the appearance in the first instance of pique at and disrespect for the UARB's ruling, and in the second instance, of opportunism and determination that Nova Scotia Power and not it's customers will benefit from the Government's tax rebate.

3. Recent news reports indicated that Nova Scotia Power is the fifth worse air polluter in Canada. This is an unacceptable and disgraceful situation in this the twenty-first century, and it comes at a time of heightened concern regarding the need for improvements in air quality and the detrimental climatic affects of green house gas emissions.
(a) This is not a new situation, and it is one that Nova Scotia Power

seemingly has thus far not addressed in a serious manner.
(b) This is a matter that needs to be addressed by the owners of Nova Scotia Power, i.e. its shareholders, not its customers. The fact that Emera, Nova Scotia Power's parent company, is proposing to spend many millions of dollars on a natural gas pipe line in New Brunswick suggests that the company's failure to reduce emissions from its generating stations to date is not solely due to a lack of funds.

4. Nova Scotia Power is undertaking to have a greater proportion of its electrical energy requirements produced by wind energy and it should be congratulated for doing so. At the same time, it should be encouraged and indeed required to continue to expand these efforts, and also to seriously investigate utilization of the tidal energy resourse potential with which this province is favoured.

5. I am a Nova Scitia senior citizen living in an electrically heated home. The government's plan to rebate its share of the HST was designed to help residents deal with the cost of fuels for home heating. I consider that it would be very unfair indeed if Nova Scotia Power were permitted to take this rebate unto themselves by a rate increase at this time. I doubt that fuel costs have increased by the amount of the increase requested by Nova Scotia Power since the last rate increase was granted, especially if Nova Scotia Power has followed UARB instructions concerning long term supply contracts.
If Nova Scotia Power's application for a rate increase were to be approved, even in part, by the Utility and Review Board, this would place Nova Scotians heating with electricity at a financial disadvantage compared to residents heating with other fuels, who will continue to receive the full benefit of the government tax rebate program. I believe this would also be contrary to the Government's intensions in instituting the tax rebate.

6. My request to the Utilities and Review Board is (a) to disallow the rate increase requested by Nova Scotia Power at this time, (b) to prohibit further applications by Nova Scotia Power for rate increases for at least one year from the date of the UARB ruling on this application, and (c) to refuse to entertain further applications for rate increases until Nova Scotia Power begins to address the problem of air pollution emissions from its generating stations is a significant and meaningful way.

Sincerely,
Brian MacLean
January 4, 2007

CC: anne-marie.curtis@nspower.ca; bouthouse@bloisnickerson.com; eric.ferguson@nspower.ca; rene.gallant@emera.com

NOVA SCOTIA POWER
An Emera Company

January 9, 2007

Mr. Brian MacLean
EMAIL: macleanb@ns.sympatico.ca

Dear Mr. MacLean:

The Utility and Review Board (UARB) forwarded your e-mail of January 4, 2007 concerning our application for new rates effective April 1.

I certainly understand your concerns about higher electricity rates. I assure you that we are working hard to keep our costs and prices down. The primary reason for our current rate application is an increase in costs that are beyond our control, namely, world energy prices.

We use fuels such as coal, oil and natural gas to make electricity. Fuel is our single largest expense. Our forecasted fuel costs for 2007 are $68 million higher than the amount currently covered by rates. This includes a 34 percent increase in oil compared to the amount currently covered in rates.

You raise a number of other issues in your e-mail.

With respect to our largest customers, please be assured that this rate application is unrelated to the UARB's decision about the rates for those customers.

With respect to emissions, it's important to bear in mind that throughout most of Canada, electric utilities have access to large amounts of hydro-electric power. In Nova Scotia, we use as much hydro as possible, and as you note we are adding other renewable sources of power, but in order to serve our customers, we will continue to need to generate power using coal, oil and natural gas.

That said, we are working closely with governments and our regulator to reduce the emissions from our generating plants. For example, in 2005 we reduced sulphur dioxide emissions by 25 percent. We are sustaining that reduction today, and will reduce sulphur dioxide emissions by another 25 percent by 2010. We are also making investments in our plants to reduce emissions of nitrous oxides and mercury, as well as fly ash.

With respect to tidal energy, we are actively pursuing new developments in this area. Aside from the current tidal power facility we operate at Annapolis Royal, we have committed funding to explore new technologies that will harness tidal power more economically, and we are seeking other partners in this venture. I invite you to visit our website and learn more about these efforts.

While these capital expenditures are the responsibility of Nova Scotia Power and its shareholders, as with any business, the recovery of these costs over time will always be reflected in the bills paid by customers. So it is important to ensure that the decisions are made thoughtfully and in a planned way.

In order to attract the investment capital needed to make these investments, it is critically important that Nova Scotia recover its costs of currently supplying power, and that is why we have applied for an increase rates.

We would rather not be making this rate request, and we understand that it is not easy for customers to pay more for electricity. We do appreciate the feedback and your participation in the regulatory process.

Sincerely,

Alan Richardson
General Manager, Customer Service

From: "Affairs,Regulatory" <Regulatory.Affairs@nspower.ca>
To: <macleanb@ns.sympatico.ca>
Date: 1/18/2007 8:26:17 AM
Subject: Your letter regarding NSPI's 2007 Rate Application

January 18, 2007

Mr. Brian MacLean

BY EMAIL macleanb@ns.sympatico.ca

Dear Mr. MacLean:

Thank-you for your e-mail of January 10, 2007 in response to our correspondence of January 9, 2007.

Unfortunately, despite the recent decline in oil prices reflected in NSPI's revised fuel forecast, there are several reasons why it remains necessary for NSPI to seek a rate increase.

Firstly, the recent decline in oil prices reflects a spot market price. As ordered by the Utility and Review Board, NSPI does not use spot prices to set the fuel budget, but rather a portfolio strategy of short, medium and long-term contracts and hedges. Although, oil prices are presently not at the record highs of the summer due to warmer weather and reduced demand; the forward prices for the winter of 2007/2008 remain at historic highs.

Secondly, the current prices for electricity in Nova Scotia are based on forecasts developed and filed with the UARB in 2005. NSPI's updated fuel forecast is still $60 million more than what is approved in current rates. As well, the price of coal, which is by far NSPI's most significant fuel source, has declined somewhat, but is still at or near historic highs.

NSPI did not change its overall rate increase request as fuel is only one part of the request. Other costs (for example, pension expenses)

have increased since the original filing. NSPI bases its request on the best information at hand when we submit our request; however, it is ultimately the UARB who determines the amount of the rate increase. A public hearing will be held beginning January 22, 2007, as part of the UARB's decision-making process.

Once again, we appreciate your feedback and participation in the regulatory process.

Regards,

Alan Richardson

General Manager, Customer Service

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CC: <UARB.NMCNEIL@GOV.NS.CA>, "FERGUSON, ERIC" <eric.Ferguson@nspower.ca>

(23)

Nova Scotia Utility and Review Board

Mailing address
PO Box 1692, Unit "M"
Halifax, Nova Scotia
B3J 3S3
uarb.board@gov.ns.ca
Web www.nsuarb.ca

Office
3rd Floor
1601 Lower Water Street
Halifax, Nova Scotia B3J 3P6
902 424-4448 t
902 424-3919 f

January 9, 2006

By Fax Only: 425-5592

Councillor Russell Walker
President, UNSM
Suite 1106, 1809 Barrington Street
Halifax, NS B3J 3K8

Dear Councillor Walker:

Nova Scotia Power Inc. - Application for Approval of Certain Revisions to its Rates, Charges and Regulations - 2007 Rate Hearing - P-886

Receipt is acknowledged on January 8, 2007, of The Union of Nova Scotia Municipalities' comments, in the matter of the above-noted application scheduled for hearing by the Board commencing January 22, 2007.

Your letter did not indicate that you have provided a copy to all parties in this matter, I have, therefore, forwarded a copy to the parties.

Yours sincerely,

Nancy McNeil
Regulatory Affairs Officer/Clerk

c.c.	Mr. S. Bruce Outhouse, Q.C., Board Counsel	By email
	Mr. Rene Gallant, Regulatory Counsel, NSPI	By email
	Mr. Eric Ferguson, Manager, Regulatory Affairs, NSPI	By email
	Ms. Anne-Marie Curtis, Manager, Regulatory Projects	By email
	Formal Intervenors	By email

Document : 125632.1

PWG, MAMS, KSO
RAB, HRY

unsm

RECEIVED
JAN - 8 2007
Nova Scotia
Utility and Review Board

January 3, 2007

The Union of Nova Scotia Municipalities

PRESIDENT:
Councillor Russell Walker
Halifax Regional Municipality

VICE-PRESIDENT/ SECRETARY-TREASURER:
Deputy Mayor Robert Wrye
Town of Wolfville

IMMEDIATE PAST-PRESIDENT:
Councillor Richard Cotton
County of Richmond

REGIONAL CAUCUS CHAIR:
Councillor Vince Hall
Cape Breton Regional Municipality

RURAL CAUCUS CHAIR:
Warden Fred Whalen
County of Kings

TOWN CAUCUS CHAIR:
Mayor Billy Joe MacLean
Town of Port Hawkesbury

Peter W. Gurnham, Q.C.
Chair
Nova Scotia Utility and Review Board
Box 1692, Unit "M"
Halifax, NS
B3J 3S3

Dear Mr. Gurnham:

RE: 2007 NOVA SCOTIA POWER GENERAL RATE HEARING

The UNSM is concerned that municipalities may not be being billed accurately by Nova Scotia Power for street lights. The company was directed to provide a breakdown of street lighting costs and rate base by municipality and has responded in its 2007 General Rate Hearing Cost of Service Study by stating:

> *"In the Board's order, NSPI was directed to provide a breakdown of street lighting costs and rate base by municipality. The total rate base and operating costs associated with street lights contained in the regular cost of service study represents the maximum detail available from the books and records of the Company. NSPI does not have the data with which to provide this information by municipality."*

The UNSM believes that NSPI should be required to undertake this work to ensure transparency and accuracy of billings. We ask the Board to again request the company to undertake and make public this review.

Sincerely,

Russell Walker

Councillor Russell Walker
President, UNSM

RW/tv

Suite 1106, 1809 Barrington Street
Halifax, NS
B3J 3K8

Tel: (902) 423-8331
Fax: (902) 425-5592
E-mail: mainunsm@eastlink.ca
Web Site: www.unsm.ca

PWG, MAMS, KSD
RAB, HRY

January 16, 2007

23

Councillor Russell Walker
BY EMAIL mainunsm@eastlink.ca

Dear Mr. Walker:

Re: 2007 Nova Scotia Power General Rate Hearing

Thank you for your letter of January 3, 2007 to Mr. Peter Gurnham, Q.C., Chair of the Utility and Review Board (UARB), regarding the accuracy of NSPI's billing of municipalities for street lights.

The UARB forwarded your letter to NSPI.

In your letter, you quote a paragraph from page 6 of NSPI's 2006 Unmetered Class Cost of Service Review and Street Lighting Study filed with the UARB on July 31, 2006;

> "In the Board's order, NSPI was directed to provide a breakdown of street lighting costs and rate base by municipality. The total rate base and operating costs associated with street lights contained in the regular cost of service study represents the maximum detail available from the books and records of the Company. NSPI does not have the data with which to provide this information by municipality."

For clarity, I would like to point out that NSPI does not track any of our service costs, or rate base amounts by municipality. This is not unique to street lights.

Examples of other service costs which are not tracked by municipality are costs relating to the Call Center, Meter Reading or New Service Installations, to name just a few. As well, examples of asset (rate base) amounts not tracked by municipality include assets such as meters, poles, wires, transformers and vehicles. NSPI does not track this information in this way as NSPI's rates are set provincially, based on provincial costs and provincial rate base, in accordance with the Nova Scotia Public Utilities Act.

In summary, requiring NSPI to estimate its costs and rate base by municipality would have no effect on billing, as long as rates are set based on provincial costs and rate base, as explained above.

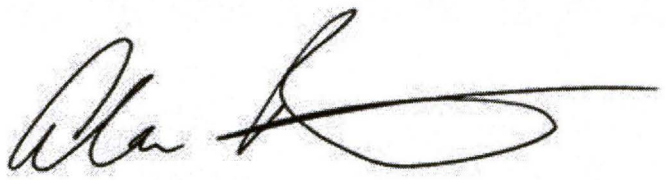
With respect to billing for streetlights, NSPI works to ensure the following:

1. That the provincial rate is set correctly, based on a UARB approved Cost of Service Study. NSPI completed a new study of provincial costs regarding streetlights in 2006, resulting in a reduction of costs allocated to the unmetered class which includes streetlights.

2. That the number and type of street lighting services provided by NSPI to each municipality are accurate. NSPI remains open to validating records with any municipality as required.

Again, thank you for your letter. We would rather not be making this request for higher rates. We appreciate your concern, and your participation in the regulatory process.

Sincerely,



Alan Richardson
General Manager, Customer Service

PWG, MAMS, KSO
RAB, HRY
(24)

From: Nancy McNeil
To: Dagley, David
Subject: Re: N S Power - Rate Application dated Oct. 10/06

January 11, 2007

Nova Scotia Power Inc. - Application for Approval of Certain Revisions to its Rates, Charges and Regulations - 2007 Rate Hearing - P-886

Receipt is acknowledged of your letter received by email on January 11, 2007, wherein you provide the Board with comments on the proposed rate application filed by Nova Scotia Power Inc. ("NSPI") scheduled for hearing commencing January 22, 2007.

Your letter sets out a number of issues regarding NSPI's application and you conclude that "In my opinion, from the material provided, a rate increase is not warranted, and possibly a rate decrease due to fuel cost reductions on the world markets, may even be justified".

Thank you for taking the time to express your views to the Board. Your letter will be distributed to the panel members assigned to this hearing, as well as copied to NSPI and Formal Intervenors, which, as requested by you, includes the "person intervening on behalf of residential ratepayers" (Consumer Advocate).

Yours truly,

RECEIVED
JAN 1 1 2007
Nova Scotia Utility
and Review Board

Nancy McNeil
Regulatory Affairs Officer/Clerk

c.c. NSPI and Formal Intervenors

>>> David Dagley <dagleydb@eastlink.ca> 01/10/07 4:41 PM >>>
January 9, 2007

Nova Scotia Utility and Review Board

P. O. Box 1692 Stn " M "

Halifax N. S.

B3J 3S3

Re: NSPI Rate Application dated October 10, 2006

To Members of the Board:

Thank you for the opportunity to comment on the proposed Rate Application submitted by Nova Scotia Power Inc. - dated October 10, 2006

All Nova Scotians look to the Board to review the numerous financial statements pertaining to the operations of N. S. Power and its interaction with Emera, and ultimately make the right decision on rates on our behalf. Please consider the following comments as part of your review process, and I would ask that a copy of this correspondence be provided to the person intervening on behalf of residential ratepayers, prior to the public meetings.

My issues are listed in numbered form for your convenience.

1) The requested domestic rate increase for residential customers is set at 9 %, which appears very high relative to fuel costs. This rate request is expected to be disallowed in the final decision by the PUB Review. My comments which follow do not support N. S. Power`s request.

2) The March 10, 2006 Decision of the PUB granted a residential rate increase of 8.9 %. This reflected the fuel price increases up to that date. Fuel prices for crude oil are lower today than they were at that time in the spring of 2006.

3) The public is not privy to the actual fuel contracts signed by N. S. Power, therefore we are not aware of such things as their expiry date, the price obtained, or if it was actually a good deal for N. S. Power or ratepayers, compared to the deal that should have been negotiated. In past rate application decisions, the PUB has instructed N. S. Power to hire fuel procurement staff, to better compete in fuel purchase agreements. I am led to believe that this has not yet occurred, and a policy for that hedging practice apparently does not seem to have even been put in place. I refer you to N. S. Power comments on page 18 of the application document, which support this statement. The lack of action by N. S. Power in this regard, can only be expected to have had a negative impact on the bottom line of N. S. Power. This issue needs to be fully investigated by the PUB during this process.

4) For comparison purposes, I have listed the end of day price for NY Sweet Crude Oil as provided in the Globe and Mail. It can easily be seen that this chart also covers a period prior to the last rate review.

January 6, 2006	$ 64.21
February 3, 2006	65.37
March 3, 2006	63.67
April 7, 2006	67.39
May 5, 2006	70.19
June 2, 2006	72.33
July 7, 2006	74.09
August 4, 2006	74.76
September 1, 2006	69.19
October 6, 2006	59.76
November 3, 2006	59.14
December 1, 2006	63,43
January 5, 2007	$ 56.31

5) It should be easily seen that crude oil prices have reduced from approximately $ 64. last spring to a price of $ 57. at the present time. This represents a reduction in fuel prices of approximately 10 % since the last rate review by the PUB. Based solely on this fact, there should be a rate decrease determined by the PUB as a result of this review. Perhaps that is what is required to cause N. S. Power to seriously consider the results of needlessly applying to the PUB for an increase. It would also be in the best interest of the public if the PUB released to taxpayers the total Government cost required to conduct this present rate review for N. S. Power.

6) The cost of coal contracts are less transparent and it is up to the PUB to determine if proper value has

been achieved under present fuel contracts. The hedging of fuel requirements is intended to level out the highs and lows of fuel price fluctuations, and ultimately provide stability to both N. S. Power expenses and the amount paid by ratepayers through their bills.

7) On page 37 of 52 in Appendix G - Redated - the Company fuel expenses are projected for 2007 to be $ 459,958,000.00, but the Application states on page 9 that it is projected to be $ 498,700,000.00. It is stated that this is $ 68.5 million higher than the fuel expense covered in the 2006 Decision. The July 5, 2005 request by N. S. Power requested a rate hike to cover fuel costs for 2006 which were estimated to be $ 479 million. On page 45 the generation methods are provided as coal - 54%, oil and gas - 29% with hydro, tidal and wind being 17%. I must admit I had difficulty with all of these figures as presented, especially in light of the recent reductions in fuel prices. Again I am not privy to N. S. Power`s ability, or lack of it, to obtain coal contracts at a fair market price. I would ask that the PUB seek subsequent clarification on all of these issues.

8) The rate of return on equity in the last Decision was set to be between 9.3 to 9.8 %. One could discuss the merits of this rate of return and there would be endless issues brought forward. The bottom line for investors is the dividend paid and share appreciation realized. While other issues can affect the operation and credit of a company, financial performance is easily determined based on many methods of analysis, in addition to ROE. I do not claim to possess the vast knowledge held by Dr. Roger A. Morin, who provided supporting documents for N. S. Power`s Application. My opinion of his comments beginning on page 114 of the Application, where he presents a case for the ROE and credit ratings by Moody`s and Standard and Poors, varies differently from the one that Dr. Morin presents. Should one ascribe to the belief that ROE is of such great importance, then the PUB must carefully scrutinize every expense and income that was spent or collected by N. S. Power over the year to determine if maximum value was achieved. Secondly, Dr. Morin appears to have understated the significance of the lack of a fuel procurement hedging policy and supporting staff, and how that has impacted on the credit rating process. N. S. Power is in a financial situation where improper fuel purchasing can have serious negative impacts on annual returns. Moody`s and Standard and Poors realize that N. S. Power has been slow to correct that deficiency, and the ratings reflect that risk. Increased ROE will not serve to mitigate that risk. Dr. Morin on page 118 attempts to cover this issue rather subtly by alluding to the need for a " Fuel Adjustment Clause ". This is not the first time that this proposed clause has raised its ugly head in the review process. This clause would only serve to penalize ratepayers for increased fuel costs, some of which may be the result of future N. S. Power incompetence to negotiate a cost efficient fuel supply agreement. If ratepayers are required to automatically cover any fuel shortfall, then where is the incentive for the Company to do their best. The granting of this type of operating revenue practice would only permit N. S. Power to become less accountable for its fuel procurement process. The true incentive to profitability is necessity, and in this respect, fuel would be obtained at the best possible price if poor decisions were not rewarded with off-setting consumer compensation. Shortfalls in fuel procurement should come from the annual rate of return from operations, and the loss if any, subsequently applied to shareholders. That situation would quickly place additional pressure on N. S. Power staff to become competitive in fuel procurement practices. N. S. Power must arrange a long term fuel purchase strategy and customers must not continue to be expected to compensate for the company`s continued lack of action in this regard.

9) The issue of utilizing Cape Breton coal should be addressed. While the majority of that coal is not low sulphur coal, limestone from Upper Musquodoboit could be added to mitigate acid emissions. The comparative cost, availability, and transportation issues should be investigated by both the PUB and N. S. Power.

Providing comments on this Rate Application has been a time consuming effort. Hopefully the above comments will be of benefit to your review process, when determining the final rate to be charged to consumers. In my opinion, from the material provided, a rate increase is not warranted, and possibly a rate decrease due to fuel cost reductions on the world markets, may even be justified.

Thank you for this opportunity to participate, and I await your decision.

Respectfully submitted

David Dagley

[redacted]

Liverpool, N. S.

[redacted]

CC: P-886

From: "Affairs,Regulatory" <Regulatory.Affairs@nspower.ca>
To: <dagleydb@eastlink.ca>
Date: 1/18/2007 8:29:46 AM
Subject: Your letter regarding NSPI's 2007 Rate Application

January 18, 2007

David Dagley

BY EMAIL dagleydb@eastlink.ca <mailto:dagleydb@eastlink.ca>

Dear Mr. Dagley,

The Utility and Review Board (UARB) forwarded your e-mail of January 11, regarding our application for increased rates effective April 1. Thank you for taking the time to provide your comments.

As you mention in your e-mail, the fuel contract information is confidential, and this does make it difficult for those customers who do not have access to the full record. I will try and address your issues in a general way, but as you point, the UARB has access to all confidential information, and will be able to make a decision based on all the facts.

Regarding the reason for the application, fuel is the primary cause for the requested increase, however there are several other factors that make up a significant portion of the request. These relate to previously approved costs incurred by the company for the amortization of depreciation and taxes.

With respect to fuel costs our current rates are on a forecast for fuel prices that was developed in May 2005. They do not reflect all the changes in fuel pricing up to the time of the last UARB decision in March, 2006.

In the same way, our application filed in October reflects a forecast developed in the middle of 2006. This forecast reflects our portfolio of

short, medium and long-term fuel contracts; a significant amount of commodity and currency hedging; and a small portion of requirements still open to changing market conditions.

Even with a large percentage of our fuel budget locked up, there are still factors that can cause unexpected changes in our costs during 2007. Severe weather, such as hurricanes in the Gulf of Mexico, can disrupt our supplies and raise our costs beyond the forecast. Other factors that affect the forecast include a change in customer load and weather.

The portion of our evidence that relates to hedging describes ongoing work that we are doing with consultants for the UARB staff to document hedging procedures and policies for future hedging. This work does not affect the fuel forecast in the rate application.

All fuel experts agree that we can continue to expect volatility in pricing. The goal of NSPI is simply to recover it's actually costs, having demonstrated to the Board that these costs were incurred prudently.

Unless NSPI is able to recover unavoidable costs for items such as fuel, it does not have the opportunity to earn its allowed rate of return. This uncertainty about the recovery of fuel costs is the reason that the company recently suffered a downgrade in its bond ratings.

A downgrade in ratings can have a negative effect on our borrowing costs, and our ability to access capital which we need to make the investments that our customers expect.

Our priority is to make sure we understand exactly what is expected from us in the way we purchase fuel, and to restore certainty in the recovery of our costs. As a utility with an obligation to serve our customers, this is without a doubt the best way to meet the needs of both our customers and investors.

Thank you again for your e-mail. We appreciate your participation in the regulatory process.

Sincerely,

Alan Richardson

General Manager, Customer Service

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CC: <UARB.NMCNEIL@GOV.NS.CA>, "FERGUSON, ERIC" <eric.Ferguson@nspower.ca>

Jacquelene Pearce - Re: NSPI rate increase application

From: Jacquelene Pearce
To: brunom@eastlink.ca
Subject: Re: NSPI rate increase application

January 19, 2007

Dear Mr. Marcocchio:

Nova Scotia Power Inc. - Application for Approval of Certain Revisions to its Rates, Charges and Regulations - P-886

Receipt is acknowledged of your letter received by email on January 18, 2007, wherein you express concerns and opposition on behalf of The Sierra Club of Canada to the above-noted application filed by Nova Scotia Power Inc. scheduled for hearing commencing January 22, 2007.

Thank you for taking the time to express these views to the Board. Please be assured that your letter will be distributed to the panel members assigned to this hearing as well as copied to NSPI.

Yours truly,

Jacquelene Pearce for
Nancy McNeil
Regulatory Affairs Officer/Clerk

c.c.	Mr. S. Bruce Outhouse, Q.C., Board Counsel	By email
	Mr. Rene Gallant, Regulatory Counsel, NSPI	By email
	Mr. Eric Ferguson, Manager, Regulatory Affiars, NSPI	By email
	Ms. Anne-Marie Curtis, Manager, Regulatory Projects, NSPI	By email

To whom it may concern,

The Sierra Club of Canada has serious concerns regarding the proposed rate increase before the Board.

The announced in camera discussions of the fuel costs is unacceptable. Given NSP's history of signing long term, very expensive fuel contracts the public needs full disclosure on the current negotiations for fuel. The UARB criticism of NSPI's fuel procurement process and the need to have competent negotiators demands the public be fully informed on NSPI's current and future practices.

The environmental costs of the increasing use of PET coke at Point Aconi and Lingan need to be evaluated in light of this rate increase application. We respectfully submit that NSPI should incur a rate increase penalty for the escalating use of this high sulphur, high carbon intensity fuel. The UARB should play a leading role in shaping fuel consumption patterns by this utility. Any increase should be denied pending an immediate cessation of the use of this fuel.

Given that Lingan is in the top ten polluting facilities in North America instalation of low NOx burners on this facility is inadequate. Any rate increase should be denied until NSPI commits to the instalation of a system (such as a baghouse) to scrub SO2 as well as NOx from this facility.

Demanding a rate increase while being environmentally irresponsible is unacceptable.

We feel that any rate increase is unacceptable before there is compliance to a demand from the UARB to scrub SO2 and NOx at Lingan as well as shifting to a less carbon intensive fuel mix .

Truly, Bruno Marcocchio, Sierra Club of Canada

PWG, MAMS
KSO, RAB, HRY

NOVA SCOTIA POWER
An Emera Company

January 25, 2007

Mr. Bruno Marcocchio
BY EMAIL brunom@syd.eastlink.ca

Dear Mr. Marcocchio:

The Utility and Review Board (UARB) forwarded your recent letter regarding our application for new rates effective April 1. Thank you for taking the time to express your views.

Regarding the in camera discussion of fuel contracts, please be assured that the UARB and all intervenors who have signed a confidentiality agreement, including the consumer advocate, have had full access to the information surrounding our fuel purchases.

Having had this opportunity, as well as the opportunity to ask hundreds of formal information requests, almost all active intervenors have recently agreed with NSPI on a revised fuel budget for 2007 as part of a proposed settlement of the rate application.

The other issues raised in your letter relate to environmental performance. For clarity, it's important to note that the provincial government is responsible for setting environmental policy and regulations, while the UARB has responsibility for ensuring that rates are set based on a careful review of utility costs.

Under provincial regulations, any petroleum coke we use must be in compliance with all emissions caps. In this respect, NSPI has reduced its emissions of SO2 by 24 percent, and has plans to meet a further 25 percent reduction by the year 2010. NSPI is also working to reduce its NOx emission to a target of 20 percent below 2000 levels, and this is reflected in the recent retrofit at Lingan 3, with plans to retrofit Lingan 2 and Lingan 4.

Clear rules related to carbon dioxide have not yet been established. Nevertheless, NSPI is planning for the future by continuing to add renewable sources of energy. NSPI leads the Atlantic Region in the installation of wind power, and is preparing a request for proposals for an additional 130 megawatts of renewable energy capacity. In addition the company is pursuing opportunities to develop new sources of tidal energy.

As well, we are also working with stakeholders and the UARB on an enhanced plan for the promotion of conservation and energy efficiency.

Again, thank you for your letter and your participation in the regulatory process.

Sincerely,

Alan Richardson
General Manager, Customer Service

Panel, SBO advisory (26)

From: Jacquelene Pearce
To: blakeandgloria@eastlink.ca
Date: 1/19/2007 4:07:48 PM
Subject: Re: nspi rate increase

January 19, 2007

Dear Mr. and Mrs. Bayers:

Nova Scotia Power Inc. - Application for Approval of Certain Revisions to its Rates, Charges and Regulations - P-886

Receipt is acknowledged of your letter received by email on January 19, 2007, wherein you express your concerns and opposition to the above-noted application filed by Nova Scotia Power Inc. scheduled for hearing commencing January 22, 2007.

Thank you for taking the time to express your views to the Board. Please be assured that your letter will be distributed to the panel members assigned to this hearing as well as copied to NSPI.

Yours truly,

Jacquelene Pearce for
Nancy McNeil
Regulatory Affairs Officer/Clerk

c.c.	Mr. S. Bruce Outhouse, Q.C., Board Counsel	By email
	Mr. Rene Gallant, Regulatory Counsel, NSPI	By email
	Mr. Eric Ferguson, Manager, Regulatory Affiars, NSPI	By email
	Ms. Anne-Marie Curtis, Manager, Regulatory Projects, NSPI	By email

---

To clerk,

We are so upset about their request for another rate increase. As fishers, we have experienced increases in our fuel costs, our equipment, insurances, etc. for the last 10 years. Our price of lobsters and ground fish certainly did not go up to absorb our higher prices. We try to cut corners to make up for that, in other ways.

We strongly feel that sometimes it is wise to look at other avenues to have cut backs to make the difference ,ex. lesser staff ,vehicles to be on one job site, just basically as we call it "running a tighter ship".

Blake and Gloria Bayers

27(a)

From: Jacquelene Pearce
To: cjwallin22@telus.blackberry.net
Date: 1/22/2007 10:43:52 AM
Subject: Re: Rate Hike

January 22, 2007

Dear CJ:

Nova Scotia Power Inc. - Application for Approval of Certain Revisions to its Rates, Charges and Regulations - P-886

Receipt is acknowledged of your letter received by email on January 22, 2007, wherein you express your concerns and opposition to the above-noted application filed by Nova Scotia Power Inc., which hearing commenced January 22, 2007.

Thank you for taking the time to express your views to the Board. Please be assured that your letter will be distributed to the panel members assigned to this hearing as well as copied to NSPI.

Yours truly,

Jacquelene Pearce for
Nancy McNeil
Regulatory Affairs Officer/Clerk

c.c. Mr. S. Bruce Outhouse, Q.C., Board Counsel By email
Mr. Rene Gallant, Regulatory Counsel, NSPI By email
Mr. Eric Ferguson, Manager, Regulatory Affiars, NSPI By email
Ms. Anne-Marie Curtis, Manager, Regulatory Projects, NSPI By email

---

Please don't allow the NSP corp to increase our power rates. Worldwide oil prices are down. Pass it on to the underpaid consumer.

CJ

Sent on the TELUS Mobility network with BlackBerry

27 27(b) 27(b)

Nova Scotia Utility and Review Board

Mailing address
PO Box 1692, Unit "M"
Halifax, Nova Scotia
B3J 3S3
uarb.board@gov.ns.ca
Web www.nsuarb.ca

Office
3rd Floor
1601 Lower Water Street
Halifax, Nova Scotia B3J 3P6
902 424-4448 t
902 424-3919 f

January 23, 2007

By Fax Only: 468-7333

Valerie A. Payn
President
Halifax Chamber of Commerce
Suite 200, 656 Windmill Road
Dartmouth, NS B3B 1B8

Dear Ms. Payn:

Nova Scotia Power Inc. - Application for Approval of Certain Revisions to its Rates, Charges and Regulations - 2007 Rate Hearing - P-886

Receipt is acknowledged on January 22, 2007, of Halifax Chamber of Commerce's comment letters, firstly dated November 17, 2005 in respect of the last rate application in 2006 and, secondly dated January 15, 2007, in the matter of the above-noted application being heard by the Board, which hearing commenced January 22, 2007.

Thank you for taking the time to express the Chamber's views to the Board. Please be assured that your letter will be distributed to the panel members assigned to this hearing as well as copied to NSPI and provided to all parties to this application.

Yours sincerely,

Nancy McNeil
Regulatory Affairs Officer/Clerk

c.c.	Mr. S. Bruce Outhouse, Board Counsel	Fax: 429-7347
	Mr. Rene Gallant, Regulatory Counsel, NSPI	Fax: 428-6542
	Mr. Eric Ferguson, Manager, Regulatory Affairs, NSPI	Fax: 428-6542
	Ms. Anne-Marie Curtis, Manager, Regulatory Projects, NSPI	Fax: 428-6542
	Formal Intervenors	Copy provided at hearing

Document : 126081.1

HALIFAX CHAMBER
OF COMMERCE
stronger together

January 15, 2007

RECEIVED
JAN 2 2 2007
Nova Scotia
Utility and Review Board

Peter W. Gurnham, Q.C.
Chair
Nova Scotia Utility and Review Board
P.O. Box 1692, Stn. "M"
Halifax, Nova Scotia
B3J 3S3

Dear Mr. Gurnham:

Re: NSPI 2007 Rate Application

The Halifax Chamber of Commerce is a member-driven best practice business organization that continuously strives to make HRM an even more attractive location in which to live, work and play.

Approximately 84% of our members are small businesses - that is businesses with 25 or fewer employees. Any increase in business costs, including power rate increases, definitely impact business climate and our members' ability to be competitive.

We understand that NSPI must have reasonable opportunity to operate as an effective and commercially viable business. However, business ratepayers expect NSPI's operations to be as efficient and reliable as possible, and to make the best use of new technology.

We strongly urge you to consider ways, for NSPI, within the regulatory framework to provide increased information on energy efficiencies for business, to collaborate with stakeholders on renewable energy opportunities and to increase its use of new technology.

Enclosed is a copy of a letter sent to you dated November 17, 2005 regarding this topic.

Thank you for the opportunity to provide input on behalf of the business community.

Sincerely,

Valerie A. Payn
President

Encl.

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656 Windmill Road, Suite 200
Dartmouth, Nova Scotia, Canada B3B 1B8

ISO9001:2000

HALIFAX CHAMBER
OF COMMERCE
stronger together

November 17, 2005

RECEIVED
JAN 2 2 2007
Nova Scotia
Utility and Review Board

Mr. Peter W. Gurnham, Q.C.
Chair
Nova Scotia Utility and Review Board
3rd Floor, Summit Place
1601 Lower Water Street
Halifax, Nova Scotia
B3J 3P6

Dear Mr. Gurnham:

The Halifax Chamber of Commerce is a member-driven best practice business organization that continuously strives to make HRM an even more attractive location in which to live, work and play. The 1700 Chamber Members employ approximately 75,000 people in HRM - over one quarter of Metro-Halifax's labour force.

Approximately 84% of our members are small businesses – that is businesses with 25 or fewer employees. For these, and all our members, rising costs are a reality of doing business. When polled, Chamber members underline their concerns about the rising costs of doing business. And just as when polled about taxes - when Chamber members remind us that they are as concerned about personal taxes as they are about business taxes – power rate increases hit business people, especially small business people, both at work and at home.

Chamber members were also polled specifically regarding the impacts on their businesses of a Nova Scotia Power rate increase. Estimates of the costs to members of the increase ranged from tens of thousands of dollars to hundreds of thousands of dollars depending on size and type of business, and intensity of usage. They told us that these cost increases would be managed in various ways depending on the business: increase rates/prices for consumers, absorption of costs & decreased, or negative, profitability. Not-for-profit Chamber members registered concern about increased costs resulting in a loss of corporate support for not-for-profits, and a reduced ability to provide community service

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We know that costs are driven by the inevitable result of worldwide demand and supply for oil and gas, and that NSPI must have reasonable opportunity to operate as an effective and commercially viable business. But with NSPI providing 97% of the generation, 99% of the transmission, and 95% of the electricity distribution in the province,[1] our members have few alternatives from which to choose. Furthermore, according to DBRS Credit Rating Services 2005 Credit Rating Report on Nova Scotia Power, Nova Scotia's electricity rates are among the highest in Canada.

Business ratepayers expect NSPI's operations to be as efficient and reliable as possible, and to make the best use of new technology. Also, just as it has done on the residential side, NSPI should provide information and advice to businesses to help them improve their energy efficiency in the face of rising costs. With respect to rate changes, and in light of the recent volatility in the world energy market, consideration of the costs and benefits of a rate change mechanism that is more responsive to changing world commodity prices and conditions should be given by the UARB.

Furthermore, in the future we see a role for NSPI to increase its use of new less polluting technology. While this may have increased short-term costs, it will mitigate the longer-term costs of more polluting technology (e.g. health and environmental costs) borne by individuals as well as by taxpayers.

Thank you for the opportunity to provide input on behalf of the business community.

Sincerely,

Valerie A. Payn
President

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[1] DBRS, Credit Rating Report – Nova Scotia Power, January 2005.

PWG, MAMS, KSD
RAB, HRY
(28)

Nova Scotia Utility and Review Board

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January 29, 2007

By Fax Only: 405-1221

Clare Levin
Managing Director
GPI Atlantic
535 Indian Point Road
Glen Haven, NS B3Z 2T5

Dear Ms. Levin:

Nova Scotia Power Inc. - Application for Approval of Certain Revisions to its Rates, Charges and Regulations - 2007 Rate Hearing - P-886

Receipt is acknowledged on January 26, 2007, of GPI Atlantic's comments, in the matter of the above-noted application which was heard by the Board on January 22 to January 24, 2007.

Thank you for taking the time to express your views to the Board. Your letter has been distributed to the panel members assigned to this hearing as well as copied to NSPI and all parties in this matter.

Yours sincerely,

Nancy McNeil
Regulatory Affairs Officer/Clerk

c.c.	Mr. S. Bruce Outhouse, Q.C., Board Counsel	By email
	Mr. Rene Gallant, Regulatory Counsel, NSPI	By email
	Mr. Eric Ferguson, Manager, Regulatory Affairs, NSPI	By email
	Ms. Anne-Marie Curtis, Manager, Regulatory Projects	By email
	Formal Intervenors	By email

Document : 126336.1

GPIAtlantic

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ORIGINAL

January 26, 2007

Nancy McNeil, Regulatory Affairs Officer/Clerk
Nova Scotia Utility and Review Board
1601 Upper Water St., 3rd floor
P.O. Box 1692, Box "M"
Halifax, N.S. B3J 3S3

RECEIVED
JAN 2 6 2007
Nova Scotia Utility
and Review Board

Dear Ms. McNeil,

This letter is to provide input from GPI Atlantic on the recent "settlement" brokered by the majority of the confidential interveners to the 2007 Nova Scotia Power Inc. Rate Case before the Utility and Review Board. The minutes of this settlement indicate that hearings on a Fuel Adjustment Mechanism (FAM) are set to take place by July 15, 2007.

Although we are not a formal intervener in this rate case hearing, GPI Atlantic wishes to express public concern over this decision. As an intervener in past rate hearings, and in the current Integrated Resource Planning Process (IRPP), we are concerned about delays in the IRPP and other issues being examined by the Board around energy efficiency, renewable energy development, and energy affordability. We feel that it is premature for the Board to consider a FAM without first considering all opportunities to stabilize electricity rates immediately and in the future, for example, through the completion of the Integrated Resource Planning Process and a Demand Side Management plan.

GPI Atlantic supports the recommendation of the Ecology Action Centre, that prior to the development of a FAM, key issues remain that must be considered and addressed. The issues are:

1) The discriminatory impacts of rate increases on low-income customers
2) A framework to develop the maximum potential for energy efficiency
3) The need to undertake an independent and complete analysis of the potential for renewable energy generation
4) The implementation of elements of the Electricity Marketplace Governance Committee recommendations to promote renewable energy generation
5) A reevaluation of Nova Scotia Power's current procurement policy for renewable energy
6) The mandate of the Board to consider social and environmental costs and benefits in its decision-making

GPIAtlantic

In particular, on this last point, I would like to note that GPI Atlantic has submitted our comprehensive, 400 page *Energy Accounts*, released in October 2005, several times for consideration by the Board, and I encourage you to take the results of our report under consideration in your decision-making. The report identifies and assesses 30 economic, social, health, environmental, and institutional indicators to measure progress in Nova Scotia's energy sector, and it provides an in-depth analysis of energy in Nova Scotia, examining issues such as energy sustainability and a full cost assessment of energy. The report also contains a number of recommendations, based on the evidence presented. This report can be downloaded free of charge from our website, at http://www.gpiatlantic.org/publications/naturalcapital.htm.

Sincerely,



Clare Levin
Managing Director
GPI Atlantic
902-489-2524
clevin@gpiatlantic.org
http://www.gpiatlantic.org