



Nova Scotia Utility and Review Board

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May 14, 2024

By Email

To Interested Parties:

M11647 – EfficiencyOne – Behavioural Program Update

On April 8, 2024, EfficiencyOne (EOne) filed an update with the Board about EOne's collaborative efforts with Nova Scotia Power Inc. (NS Power) and stakeholders on energy efficiency programs under its Board approved 2023 – 2025 DSM Plan (M10473). This update included a written agreement between EOne and about NS Power's Customer Energy Management (CEM) platform and Evaluation, Measurement and Verification (EM&V) reporting.

The Board previously approved NS Power's work order for the implementation of a new CEM system on October 21, 2021, for \$6,672,521 in matter M10164. In that matter the Board directed that NS Power submit an annual EM&V report evaluating the impact of the CEM as it relates to customer load, energy use, service costs and other cost effectiveness measures through performance metrics and to report to the Board annually.

In EOne's application for approval of a Supply Agreement for Electricity Efficiency and Conservation Activities between EOne and NS Power, under matter M10473, the Board directed EOne to provide quarterly updates on collaborative efforts with NS Power leading to the creation and operation of the EOne behavioural program and NS Power's CEM.

The agreement in principle between EOne and NS Power that was filed in this matter addresses transferring CEM program data and sharing the use of the CEM platform. The agreement may effect earlier Board decisions and directives, so EOne seeks approval from the Board to assume ownership and responsibility for conducting all CEM EM&V of Load Impact as it relates to EOne's behavioural program. EOne has also asked that the Board approve its proposal that all savings from the CEM be attributed solely to EOne.

The Board members reviewing this matter are Stephen T. McGrath, K.C., Chair, and Steven M. Murphy, MBA, P.Eng., Member.

The Board will give an opportunity to all Interested Parties to provide Information Requests to EOne by May 29, 2024, and EOne is to provide its responses by June 19, 2024. Parties may submit comments no later than Thursday, July 4, 2024, with any reply comment from EOne due no later than Thursday, July 18, 2024. In accordance with the *Board Regulatory Rules*, these filings are due by 2:00 p.m.

Yours truly,



Crystal Henwood
Regulatory Affairs Officer/Clerk

c. William Mahody, K.C., Board Counsel
M10164 Participants