



Complaint Form - Other Mandates Handled by the Board

Reference Number: 241021001

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Contact Information

Name on account: Wade N E Hynes

Business contact: wade@bmrelectric.com

Mailing address:

Address 1: *****

Address 2: *****

City: *****

Province: *****

Postal code: *****

Country: *****

Email Address: *****

Telephone number: *****

Alternate phone number: *****

Complaint Information

Matter name:

Matter number:

Additional details:

I run a business called BMR Electric. We install Ecombi ETS, the 21st century ETS System Electric Thermal Storage, a modern 10 year old design . My Customers are reporting back almost 40 % savings on their power bill. In dealing with a lot of my customers I get feedback how EFF N S energy auditors do not include ETS in their evaluation of homes in their energy audit they only talked about heat pumps . This is a blatant industry favoritism excluding all of the ETS Installers of Nova Scotia This unfair market favoritism must be investigated and be updated to include ETS as an option for all Nova Scotians. Ecombi ETS is a very efficient green energy product and this information is being withheld from all Nova Scotians who invest \$200 in this so called energy audit. Myself and Ryan Brewer from CES electric supply have offered many times to train and educate these energy auditors with no interest from EFF N S I will include my telephone number. I await your response.

How do they want the complaint resolved?

Eff NS energy auditors must provide all information on ETS to nova scotians who invest \$190.00 in the energy audit. Currently they seem to have no information on ETS. This is direct violation of the competition act of canada and must be corrected so Nova Scotians can make an informed decision on how to get off oil.

Supporting documents uploaded: