



Nova Scotia Utility and Review Board

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October 23, 2024

gthompson@efficiencyns.ca

Gina Thompson, Senior Director
Finance & Regulator Affairs
Efficiency Nova Scotia Corporation
300 – 230 Brownlow Ave
Dartmouth NS B3B 0G5

Dear Ms. Thompson:

M11938 – EfficiencyOne/Efficiency Nova Scotia Complaint – Competition - Hynes

The Board acknowledges receipt of a complaint from Mr. Hynes dated October 21, 2024.

A copy of the complaint is attached hereto.

The Board would ask that Efficiency One/Efficiency Nova Scotia respond to the complainant directly in this matter and copy the Board on any such correspondence.

The Board will not take any further action unless the parties indicate that no satisfactory resolution has been achieved.

Mr. Hynes may re-engage the Board's formal process at any time by contacting the Board in writing to advise of that decision and copying the parties to any such correspondence.

Yours very truly,

Lisa Wallace
Chief Clerk of the Board

c. Kate McDonald, Manager, Regulator Affairs kmcdonald@efficiencyns.ca
James Gogan, Counsel james.gogan@mcinnescooper.com