# NOVA SCOTIA UTILITY AND REVIEW BOARD

**IN THE MATTER OF:** **THE PUBLIC UTILITIES ACT**

- and -

**IN THE MATTER OF:** **AN APPICATION** by **EFFICIENCYONE (EOne)** for approval of a Supply Agreement – Behavioural Program Update

## INFORMATION REQUESTS

**To:** **EfficiencyOne**
James R. Gogan
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By email: james.gogan@mcinnescooper.com

**From:** **Nova Scotia Utility and Review Board**
Board Staff

**Responses Due:** **Tuesday, February 4, 2025**

**Copies:** 1 electronic copy (PDF searchable)

**Contact Person:** **Miranda Mavhunga**
Senior Advisor
Nova Scotia Utility and Review Board
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**Issued** at Halifax, Nova Scotia, this 13th day of January, 2025.

Lisa Wallace

for Crystal Henwood, Regulatory Affairs Officer/Clerk

**Request IR-1:**

Please provide a copy of the revised agreement between EOne and Nova Scotia Power Inc. (NS Power), as referenced on page 2 of the letter dated December 19, 2024.

**Request IR-2:**

Please confirm that, through this revised agreement between EOne and NS Power, the existing reporting requirements as directed by the Board will not change.

a) If not confirmed, please provide a table that clearly presents the following for each EM&V reporting obligation proposed to be changed: (1) the Matter number establishing the reporting requirement; (2) the party currently responsible for reporting; and (3) the party who would be responsible for EM&V reporting upon approval.

**Request IR-3:**

In EOne's Behavioural Program Update letter dated April 8, 2024, EOne proposed to assume the Load Impact metrics of the CEM evaluation and integrate it within EOne's existing evaluation framework which would relieve NS Power of this EM&V requirement. Is it still EOne's intention to assume responsibility for the Load Impact Reports to the Board?

a) If so, will NS Power remove these metrics from its CEM EM&V?
b) Will EOne submit the Load Impact Report in conjunction with NS Power's CEM EM&V?
    i. If not, please provide the planned reporting.

**Request IR-4:**

In the letter dated April 8, 2024, EOne proposed to claim energy savings from both the "Recommendations Tab" and the "Efficiency Insights Tab". However, in its letter dated December 19, 2024, EOne stated that no savings would be claimed from these features due to tracking limitations. Please provide insight into what prompted this change in position regarding the attribution of savings for these two functionalities.

a) Please elaborate on the specific reasons for concluding that energy savings cannot be tracked for the "Recommendations Tab" and "Efficiency Insights Tab"?
b) Was this an unexpected challenge, or was it a known issue that had not been identified earlier?
c) How is EOne assessing the data tracking limitations?

**Request IR-5:**

Given the tracking limitations for certain functionalities, please clarify whether there are plans to implement technical adjustments or enhancements to address these issues, and outline the long-term strategy for the "Recommendations Tab" and "Efficiency Insights Tab" in terms of functional upgrades or improvements or surveys to enable these features to contribute to energy savings reporting in future evaluations?

a) Should energy savings become trackable in the future, does the revised agreement provide EOne the ownership of the savings?