

From: Russell, Krysta <Krysta.Russell@nspower.ca>

Sent: August 22, 2025 12:06 PM

To: Jeff Chetwynd [REDACTED]

Cc: Wallace, Lisa <Lisa.Wallace@novascotia.ca>; Penney, Nicole <Nicole.Penney@novascotia.ca>; Forsey, Lisa <Lisa.Forsey@nspower.ca>; Murray, Kathleen <Kathleen.Murray@nspower.ca>; Williams, Blake <Blake.Williams@nspower.ca>; Lanteigne, Chris <Chris.Lanteigne@nspower.ca>; Ross, Jennifer <Jennifer.Ross@nspower.ca>; Russell, Krysta <Krysta.Russell@nspower.ca>

Subject: RE: M12414 NSPI to NSEB Chetwynd DRO Appeal - Reply

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Good day Mr. Chetwynd,

As your complaint has now been formally opened with the Nova Scotia Energy Board, please note that all future correspondence related to this matter (M12414) must include all parties involved, including the Board and NS Power.

Once you send correspondence to the Board, the Clerk will acknowledge receipt. The Board will also post your correspondence as an exhibit under the formal matter number on its website, ensuring transparency and keeping all parties informed throughout the review process.

Please be aware that any written communication, such as letters, emails, or documents, will form part of the official record. After reviewing all submitted evidence, the Board will issue a written decision. The Board has up to 90 days from the date the final evidence is received to render its decision.

For more information about the complaint process, please visit the Board's official site: Nova Scotia Energy and Regulatory Boards Tribunal – Complaints.

Regards,

Krysta

Krysta Russell | Administrative Assistant – Regulatory Affairs | **Nova Scotia Power**

1223 Lower Water Street, Halifax, NS B3J 3S8 | L6B

T: 902-428-7165 | **E:** krysta.russell@nspower.ca

www.nspower.ca

We acknowledge that we live and work in Mi'kma'ki, the ancestral and unceded territory of the Mi'kmaq people.

From: Jeff Chetwynd [REDACTED]

Sent: Friday, August 22, 2025 8:05 AM

To: Russell, Krysta <Krysta.Russell@nspower.ca>

Subject: Re: M12414 NSPI to NSEB Chetwynd DRO Appeal - Reply

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So has a final decision been made

Thanks Jeff

On Wed, Aug 20, 2025 at 2:48 PM Jeff Chetwynd [REDACTED] wrote:

I believe this may pertain to the situation. The power belongs to me so they shouldn't have the right to sell it

On Wed, Aug 20, 2025 at 2:13 PM Jeff Chetwynd [REDACTED] > wrote:

K but what I don't understand is when I applied to upgrade my system I was not told my existing contract would change. And again why would the regulatory board allow NS power to take power there not generating and sell it without compensating the generator. This totally doesn't make sense. If I am not compensated or allowed to give my access power to charity then when the end of the year comes I will shut off my panels as if they are not there to make the already rich owners of Nova Scotia power richer. I cannot believe that our government would allow stuff like this to go on.

On Wed, Aug 20, 2025 at 1:53 PM Russell, Krysta <Krysta.Russell@nspower.ca> wrote:

Ms. Chetwynd,

Please see attached on behalf of NS Power, filed today with the NSEB.

Regards,

Krysta

Krysta Russell | Administrative Assistant – Regulatory Affairs | **Nova Scotia Power**

1223 Lower Water Street, Halifax, NS B3J 3S8 | L6B

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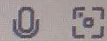
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