

From: [Painting-MacLean, Kimberly](#)
To: [Painting-MacLean, Kimberly](#)
Subject: FW: NS power
Date: September 3, 2025 8:37:16 AM

From: Karlyn dentremont [REDACTED]
Sent: September 2, 2025 7:22 PM
To: [REDACTED]
Subject: NS power

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Sir [REDACTED],

I have heard the ns power board is looking to raise rates in the new year by a whopping 2.5 %. As a struggling Nova Scotian who has a well paying career in healthcare and who is drowning in taxes, food inflation, cost of living inflation and despite working more then full time barely living pay check to paycheck anymore due to barely keeping any of my hard earned income at the end of the day, I just feel it is atrocious that despite Nova Scotia power victimizing me by having my personal and confidential information stolen after already billing me into abject poverty to keep the heat on for my children and having no choice but to stay on with their company.

That they would have the audacity to expect me a hard working Nova Scotian to suffer even more to PAY for their FAILURE to protect not only myself but the entire province from being victimized by their company.

It is not my job to pay for Nova Scotia powers absolute failure as a private corporation to protect the very people they are quite literally pushing into hunger and poverty.

I hope the board takes this very seriously moving forward we the people do not deserve to pay for a corporate company's failures to protect us and I for one am tired of these corporations greedy little raccoon hands taking more from us then they already have.

With respect to whom it may concern
Karlyn d'Entremont

From: [Board, NSUARB](#)
To: [Painting-MacLean, Kimberly](#)
Cc: [Henwood, Crystal D](#)
Subject: FW: Nova Scotia Power request for Rate Increase
Date: September 3, 2025 4:32:30 PM

-----Original Message-----

From: Nancy Selig [REDACTED]
Sent: September 3, 2025 2:18 PM
To: Board, NSUARB <Board@novascotia.ca>
Subject: Nova Scotia Power request for Rate Increase

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Good afternoon

I am writing to oppose this rate increase in its entirety. As one of those affected by the recent cyber security breach at NSP, I feel that we the customers are being asked to cover the cost of NSP's complete and utter lack of diligence. My position required me to work with Homeland Security, The US Department of Defense, DoD here in Canada and various high level government and industry departments in Europe. I had to ensure all communications and IT storage were at the highest level of security at all times. The IT Department at our company had to constantly monitor them as well. The NSP breach is an example of the lack of due diligence by the company as a whole. Profits for their shareholders should not come on the backs of the citizens, who I might add, have no choice of power suppliers here in Nova Scotia. They need to pay for this error without charging more for a service that is iffy at best. I had to give them my information to get connected. They did not take the appropriate precautions to protect it. I also should not have to tell anyone moving here, that a generator is a must have item, however, here we are.

We are at the mercy of a company holding a monopoly on power. One that apparently thinks that personal information is not really important and a steady, reliable source of power isn't really important either. What is important are: bonuses to their executives, profits to the shareholders and their bottom line.

Regards,
Nancy Selig
[REDACTED]

From: [Painting-MacLean, Kimberly](#)
To: [Painting-MacLean, Kimberly](#)
Subject: FW: Power Rate
Date: September 5, 2025 8:00:55 AM

From: steven williams [REDACTED]
Sent: September 3, 2025 6:11 PM
To: Board, NSUARB <Board@novascotia.ca>
Subject: Power Rate

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Hello,

I wish to complain to the rate hike you agreed to with Nova Scotia Power.

The rate increase should not only be the responsibility of Nova Scotia tax payers but with shareholders of the company.

Nova Scotia power increases should not put money into shareholders. Return Nova Scotia Power to a crown corporation.

Poor tax payer,
Steve

From: [Sandra LeBlanc](#)
To: [REDACTED]
Subject: Re: NS power rates/grievance
Date: September 4, 2025 6:20:17 PM

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On Thu, Sep 4, 2025 at 6:17 PM Sandra LeBlanc [REDACTED] wrote:

This is my letter of grievance for the Nova Scotia Power rate increase.

I'm planning on making a move from the house I currently reside in with my husband. The increase is not something I will be able to afford as I do not currently have much of an income. This will be another deterrent for families that are in difficult or abusive relationships to leave the household to seek safety and comfort. This is not acceptable on behalf of these people that need to leave because they can't afford to do what's best for them and their mental and physical health. I look forward to hearing back from you soon.

From: [Dannielle Francis](#)
To: [REDACTED]
Subject: Opposition to Nova Scotia Power's Proposed Rate Hikes
Date: September 4, 2025 7:52:42 PM

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To Whom It May Concern,

I am writing to formally express my opposition to Nova Scotia Power's proposed rate increases. At a time when Nova Scotians are already facing rising costs of living, food insecurity, and housing pressures, further hikes to electricity rates place an unfair burden on households and small businesses who have no choice but to depend on this essential service.

Many families, seniors, and rural residents are already struggling to keep up with existing bills. These proposed increases come without sufficient evidence of improved reliability, infrastructure accountability, or meaningful investment in affordable, renewable energy sources. Instead, customers are being asked to pay more while continuing to experience outages and limited service transparency.

I am also concerned about the ongoing push toward electric vehicles and the expectation that customers should shoulder costs for this transition. I do not support the shift to EVs and do not consider them a genuinely "green" option when factoring in battery production, resource extraction, and disposal issues. I should not be forced to pay higher power rates to subsidize a direction that I do not agree with and that does not align with my values as a consumer.

Electricity is not a luxury — it is a necessity for heat, cooking, farming, and basic living. Approving further hikes risks deepening energy poverty across the province and disproportionately impacts those already most

vulnerable.

I strongly urge the Board to reject Nova Scotia Power's request for additional rate increases until the company can demonstrate responsible management, fair returns for customers (not just shareholders), and genuine progress toward affordable, sustainable energy for all Nova Scotians.

Respectfully,

Dannielle Francis

A solid black rectangular box used to redact the signature of Dannielle Francis.

From: [Painting-MacLean, Kimberly](#)
To: [Painting-MacLean, Kimberly](#)
Subject: FW: Hello - M12451
Date: September 5, 2025 9:29:40 AM

From: Christian Orde [REDACTED]
Sent: September 5, 2025 8:07 AM
To: Board, NSUARB <Board@novascotia.ca>
Subject: Hello

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Nova Scotia Power should be ashamed of themselves. Wanting to raise rates on power bills. Especially after they had a cyberattack that affected everyone who is a customer and former customer. Why raise rates after such a thing. Nova Scotia Power doesn't care about their customers. All they care about is money in their pockets.

From: [Painting-MacLean, Kimberly](#)
To: [Painting-MacLean, Kimberly](#)
Subject: FW: Query about possible submission
Date: September 8, 2025 1:01:08 PM

From: Andrea Bezanson [REDACTED]
Sent: September 8, 2025 12:28 PM
To: Henwood, Crystal D <Crystal.Henwood@novascotia.ca>
Cc: Painting-MacLean, Kimberly <Kimberly.Painting-MacLean@novascotia.ca>
Subject: Re: Query about possible submission

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Thank you! This is what I would like to have added to the matter.

I am writing to you today as a NSP rate payer and life-long Nova Scotian in regard to matter M12451

I appreciate that NSP has a legislated profit window however, times are tough right now and it's time for NSP and its parent-company Emera to pitch in and reduce their profit margin from 9% - voluntarily or by order. Rate payers are feeling the pinch and it hurts to see these huge profits quarter after quarter with no relief coming to us and no other option but to continue to use NSP.

A public utility needs to serve the public, which is more than providing power, it's also about being a good neighbour in times of need. Nova Scotians' cannot afford a rate hike so if NSP and Emera require more money to operate, it's time for them to take that money out of their profits, not our pockets.

Thank you for your time,
Andrea Bezanson
[REDACTED]

From: [Sarah Ross](#)
To: [REDACTED]
Subject: Grievance against rate hikes NS power
Date: September 4, 2025 9:23:44 PM

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Dear board members,

I understand NS power is applying for yet another rate hike. I, like many others. Vehemently oppose this.

During the last few years NS power has applied for numerous rate hikes. This most recent being 8.2% over 2 years.

The last rate hike was to pay off a federal loan. We have had rate hikes to improve infrastructure. In short nova Scotians have had to foot the companies bills. For many different reasons.

With any other company. When prices go up. We, the people, can refuse to buy their product. The company will then have to reasonably lower their costs. Or face closure of the company.

In our economy today. With cost of living skyrocketing. Including rent. There are many families/single parents and Nova Scotians in general. Who are finding themselves having to choose between a roof over their head. And feeding themselves. Or having the luxury of lights/heat. If their electricity gets shut off. They gave removal of their children for neglect. Or their municipalities will consider the house uninhabitable if we do not have electricity in our home. We very literally have no choice but to have it. We have no other options. We will have to become homeless. Due to not being able to pay out electric bills. We cannot keep up with the outrageous amounts we have to pay, just to exist and have a place we can call home.

In no other Canadian company can they raise their prices and still every CEO/board members get paid astronomical amounts. In fact, peter Gregg made a hefty compensation of 1.73 million\$ for 2023. With 394000\$ of that being paid to him by NS power rate rate payers. While in 2022. He earned himself 519 596\$. That is a massive leap in pay. While most nova Scotians received no raises in these desperate times.

How is it that a company who consistently raises their prices, due to a need. Has their board members making astronomical leaps in their personal pay over a year. Why has the pay rate not dropped or stagnated for the NS power employees/leadership?

NS power also got a 500million\$ loan from the government. I understand this did reduce their proposed almost 19% rate hike a couple years ago. But again. This loan is expected to be paid by ratepayers, with interest, over the next few years. Their rate hike was approved to cover this cost.

If we. The ratepayers and citizens of Nova Scotia. Have to pay off a companies loans. With no increase to our pay, for jobs we must work at everyday, with no raises in sight. This is unheard of. When a company cannot directly pay off their loans without passing on most of their debt to their customers. They must lower their price. Lower their pay.
Or face closure.

In fact many Nova Scotia citizens have lost their jobs due to businesses needing to do layoffs to continue operating. Then why is it NS Scotia power employees continuously receive pay raises year after year? When do their salaries stagnate or lower due to the company taking on more debt and Nova Scotians not being able to afford their products/services anymore?

2025 has been a precarious year for affordability for Nova Scotians everywhere. We are the lowest paid. Highest taxed province in Canada. And on top of that we are working the top 5 most expensive power rates in Canada. While our rental and housing costs have skyrocketed dramatically. Land taxes. Insurance. Food. Child/childcare expenses. Has also risen dramatically. But unlike power. We Nova Scotians can only negotiate our food costs. We can switch insurance companies. But alot of our expenses are fixed as well. We cannot continue to choose bills or food. It will be the end of us. And many more will be left hungry and homeless. We cannot go after higher paying jobs. Because those jobs just do not exist anymore.

If NS power keeps receiving rate hikes. That will be the tipping point for many Nova Scotians. Including myself. I am a single mother of four. Surviving on my income alone. My oldest 2 are teenagers and they are finding it horribly difficult to find after school jobs. Nowhere in Yarmouth is hiring youths anymore. My youngest 2 are too young to work. And the youngest one, is special needs. I do not rent. I own. There are no subsidizing costs anymore. There are no other corners I can cut.

I have a heat pump. And baseboard heating. As suggested by the government to remove my oil furnace. It will be cheaper they said. The summer months average between 3-400\$ and winter months has been 8-1200\$. I live in a relatively small home. I also unplug tvs. Chargers. Microwave. Everything but the fridge is unplugged while children are at school. And no one is home. Showers/laundry/using the stove to cook. It just keeps adding up. It is impossible to keep up with the continuous rise in the cost of electricity.

I am not the only person in this sinking ship. Nova Scotia is in a crisis right now. We cannot afford and survive with a power company who constantly and consistently raises the prices for customers. Yet leadership members also receive much more pay for themselves year after year. It's unfeasible. Illogical. And outrageous.

Thank you for your time reading my grievance with NS power.

Sarah Ross,
A concerned mother and Nova scotian



General Complaint - NS Power and municipal electric utilities

Reference Number: 250910003

Submitted on: Wednesday, September 10 2025 at 06:34:23 PM (ADT)

Contact Information

Name on account: Laura Ferguson

Account number: *****

Business contact:

Account address:

Address 1: *****

Address 2: *****

City: *****

Province: *****

Postal code: *****

Country: *****

Email Address: *****

Mailing address:

Address 1: *****

Address 2: *****

City: *****

Province: *****

Postal code: *****

Country: *****

Telephone number: *****

Alternate phone number: *****

Complaint Information

Type of complaint:

Rates and Charges

Additional details:

I would like to put forward a complaint on the recent rate hike request by NSP. They have demonstrated that they cannot keep personal information secure, and I do not feel it is my responsibility to pay for upgrades to their cyber security/ current credit monitoring in light of salaries and bonuses paid to all involved at NSP - from the CEO down to CSR agents. They have increased the likelihood and impact of having the personal information of every citizen of this province who has power - past and present - to be stolen/sold on the dark web and used for fraud, identity theft, and worse. Please do not allow this to go forward. We are already being squeezed to death with the cost of living these days, and squeezing a bit more out of us to continue to pay inflated salaries and force us to pay for their cyber security seems grossly unfair.

Did they contact the utility? No

How did the utility respond?

How do they want the complaint resolved?

I do not wish to see my rates increase to pay for a sub par service and to ensure that NSP can protect my personal information- should that not already have been a concern to NSP way before this breach ever happened? I would also like to see stringent controls put in place at their expense to ensure nothing like this happens again in the future.

Supporting documents uploaded:

From: [Painting-MacLean, Kimberly](#)
To: kimberlypainting@hotmail.com
Subject: FW: Time for public control of Nova Scotia power
Date: September 11, 2025 10:30:00 AM

From: john buote [REDACTED]
Sent: September 10, 2025 10:41 PM
To: Board, NSUARB <Board@novascotia.ca>; Premier <PREMIER@novascotia.ca>; Wallace, Lisa <Lisa.Wallace@novascotia.ca>; sean.fraser@parl.gc.ca; MLA, Eastern Shore <EasternShore.MLA@novascotia.ca>
Subject: Time for public control of Nova Scotia power

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To Whom It May Concern,

I am writing to register a formal complaint about Nova Scotia Power's performance and to urge the Province to take public control of this essential service.

1) Among the highest residential rates in Canada

Halifax residents paid about 19.46¢/kWh (for 1,000 kWh/month, before taxes) as of April 1, 2024—far above cities like Montréal (8.05¢/kWh) and Winnipeg (10.53¢/kWh). This gap places a heavy burden on households and small businesses in one of the most expensive provinces to live.

2) Ongoing dependence on coal

Despite clean-energy goals, Nova Scotia has continued to lean heavily on fossil fuels. Mid-2025 reporting indicated coal and petroleum coke still supplied about 35% of provincial electricity, with renewables at 48%—evidence of slow, uneven progress.
How can we have the highest rates and still be burning coal?

3) Major cybersecurity failure

In April 2025, Nova Scotia Power suffered a ransomware attack that stole customer data. Completely unacceptable and shows the lack of care this company has for the people of Nova Scotia.

4) Frequent and lengthy outages

Nova Scotia Power continues to not meet their outage goals.

5) The case for public control

Electricity is a public necessity. Given the high rates, fossil-fuel reliance, cybersecurity lapses, and reliability shortfalls, I believe the Province should bring Nova Scotia's electric utility under public ownership to ensure decisions are made in the public interest, not to maximize shareholder returns.

Sincerely,

John Buote

[REDACTED]

[REDACTED]

From: [Painting-MacLean, Kimberly](#)
To: [Painting-MacLean, Kimberly](#)
Subject: FW: looking for direction
Date: September 22, 2025 11:45:54 AM

-----Original Message-----

From: Christine & Ian [REDACTED]
Sent: September 22, 2025 10:34 AM
To: Henwood, Crystal D <Crystal.Henwood@novascotia.ca>
Subject: looking for direction

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Nova Scotia Energy Board

Crystal Henwood, Clerk of the Board

Dear Crystal,

I write to you looking for where best to direct my email regarding a concerning decline in Nova Scotia Power's lack of work.

My husband and I live in a rural part of Nova Scotia. About 10 years ago Nova Scotia Power came to our home to cut down trees near the power lines. Our home is a long distance from the main road and thus the transformer is well within our property area. NS Power workers came at our request. We were concerned about trees that were previously planted near the lines and did not feel comfortable cutting the trees ourselves and knew they posed a danger in storms.

We recently requested they return again to cut down more trees that have grown significantly. We've been unable to cut them down ourselves, due to my husband's ongoing health issues with his heart. These trees, if knocked down by high winds which we often have here on the Bay of Fundy side of the North Mountain, could potentially fall on the high voltage line.

The workers stated that they no longer cut down trees unless they are actually touching the line. They stated we are responsible but if we cut them down and the tree falls on the lines, we are responsible.

With NS Power asking to increase their charges to customers, I thought it very prudent to inform any deciding body that NS Power no longer provides a much needed safety service to their clients. But truthfully, any attention paid to the state of trees and power lines throughout all of Nova Scotia will clearly show that NS Power only performs reactive work to damage, instead of protecting the lines from dangers.

I would appreciate any direction you could provide me in ensuring this information is considered when deciding whether to allow NS Power to charge even more to customers while they are not keeping up with work they used to do.

Thank you very much,

Christine Cameron

From: [Painting-MacLean, Kimberly](#)
To: [Painting-MacLean, Kimberly](#)
Subject: FW: M12451 - RE: looking for direction - Board Acknowledgement
Date: September 24, 2025 9:14:31 AM

-----Original Message-----

From: Christine & Ian [REDACTED]
Sent: September 24, 2025 8:27 AM
To: Painting-MacLean, Kimberly <Kimberly.Painting-MacLean@novascotia.ca>
Subject: Re: M12451 - RE: looking for direction - Board Acknowledgement

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Kim,

Thank you for responding so quickly. It was a surprise to have my email handled in such a way.

Is the board interested in further information?

I ask because we received our current power bill last night, which is again estimated. After being promised that the next bill would have an accurate/actual metre reading, our current bill remains estimated.

The bill is for more than we actually used - we still have not had our metre read since prior to the cyber incident.

Therefore, Nova Scotia Power is saving on the cost of people reading metres and are providing non-accurate bills.

So why increase rates if they are eliminating prior services?

I see the CEO made \$1.73 million in 2023. I acknowledge that ratepayers contributed \$323,205 of that.

NS Power is the only power utility in Nova Scotia. Should the money not be better spent on staff and maintenance to provide a more reliable service?

We recently traveled to Halifax for a medical appointment. So many power poles were derelict. One in particular was broken and posts were secured to it, either side, so it would stand erect. THAT is not providing a reliable service! Nor is guessing customer power usage!

I believe it's time the Board consider reducing the power rate because of the obvious mismanagement of a company that holds us all to ransom.

Thank you,
Christine Cameron
[REDACTED]

From: [Painting-MacLean, Kimberly](#)
To: [Painting-MacLean, Kimberly](#)
Subject: FW: M12451
Date: September 25, 2025 2:44:12 PM

-----Original Message-----

From: Hilton Langille [REDACTED]
Sent: September 25, 2025 1:06 PM
To: Board, NSUARB <Board@novascotia.ca>
Subject: M12451

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Dear board:

I am 100% against NSP getting any increase in what they charge customers. I have been complaining about excessive bills all year, falling on deaf ears. Usage bills higher than last years, when the house has been unoccupied all of this year.

Nsp should not be able to charge customers for storm damage etc. that is a part of running a utility. Maybe force them to eliminate one of their boards of directors. And just go with Emera' and a CEO.

I wish I could make money hand over fist, and overcharge my customers. That I have a stranglehold on.

Hilton Langille
[REDACTED]

From: [Painting-MacLean, Kimberly](#)
To: [Painting-MacLean, Kimberly](#)
Subject: FW: What is the buffoon in this picture laughing at?
Date: October 2, 2025 9:43:25 AM
Attachments: [buffoon.png](#)

From: PR [REDACTED]
Sent: October 2, 2025 8:35 AM
To: Board, NSUARB <Board@novascotia.ca>; Wallace, Lisa <Lisa.Wallace@novascotia.ca>; Premier <PREMIER@novascotia.ca>; claudiachender@nsmla.ca; info@mombourquette.ca
Cc: Tim Bousquet <tim@halifaxexaminer.ca>
Subject: What is the buffoon in this picture laughing at?

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Answer: Me...you...every NSPI customer...certainly politicians and regulators in this province. In this particular photo, he is laughing at every Canadian taxpayer because this photo was taken a year ago, when the Federal Government of Canada granted \$500 million in corporate welfare to NSPI because the corporation couldn't balance its books - a corporate bailout endorsed by the NSEB. This, despite the fact that the same corporation is guaranteed, by provincial legislation, to receive an annual return on equity of at least 9%, regardless of how

poor its performance is. Folks, this is not how capitalism in a liberal democracy was designed to work - Emera has a pretty sweet racket going on here: privatizing profits and socializing losses. It's sickening, really.

How perverse is this image: NSPI president, Peter Gregg, yukking it up with federal politicians as he continues to mis-manage Nova Scotia's only provincial electrical utility? A utility which was just months away from a crippling ransomware attack for which it was wholly unprepared; for which the corporation has, even 6 months later, refused to accept appropriate responsibility, denying government, regulators, and customers an acceptable explanation. To this point, the display of blatant contempt exhibited by Mr. Gregg and his corporate cronies in the provincial legislature before the Public Accounts Committee, earlier this year, was a real low point for the principle of Responsible Government - amateur theatre at its worst. I believe the man in this picture knows no humility and has little, if any, moral conscience; in short, he is a corporate meat puppet who happens to be out of his depth.

More importantly to myself and 10,000+ other net-metering customers, Peter Gregg is CEO of a utility which has knowingly violated federal law for almost 14 years now. The NSEB, the provincial regulator of the utility has, once again, proven itself to be an ineffective and impotent institution, incapable (or unwilling) of appropriately regulating NSPI's business conduct in the matter. The federal regulator, Measurement Canada, whose law is being broken, refuses to even acknowledge that NSPI is in violation of its own requirements - talk about Kafka-esque! I mean, this qualifies as a textbook example of corporate capture of public institutions. How is it possible for such a wealthy, yet poorly-run, corporation to have such undue influence over governments and regulators?

Nobody in a position of supposed responsibility seems to have the courage to appropriately act on this matter. I've demonstrated to both the NSEB and Measurement Canada that I have suffered financial loss as a result of NSPI's illegal billing practices. Who knows how many of the other 10,000+ other net-metering customers have suffered financial loss as well? In the end, though, financial loss shouldn't even be a mitigating issue: a federal law is being violated by a wealthy corporation which also happens to be a corporate welfare recipient. If this is how corporations are allowed to conduct themselves, without any meaningful consequences, then we are all in much more real peril than most people seem to believe. Government is broken, the regulatory process is broken, society is broken.

Peter Ritchie



From: [Board, NSUARB](#)
To: [Painting-MacLean, Kimberly](#)
Cc: [Henwood, Crystal D](#)
Subject: FW: NS POWER WANTS A RATE INCREASE
Date: October 2, 2025 3:15:56 PM

From: [REDACTED]
Sent: October 2, 2025 2:03 PM
To: Board, NSUARB <Board@novascotia.ca>
Subject: NS POWER WANTS A RATE INCREASE

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Dear Board Members – please say to their request. I am one of the 23% of seniors living in NS and we are not getting any increase on our pensions. As you likely already know the public are asking ‘where does it stop?’ with reference to the cost of living. NSP says it needs the money to recover from the hack they experienced with their billing process. Why should we pay if they did not have enough safety nets set up to prevent such a thing?

My husband died 6 years and now I live alone and it costs a lot to pay my house taxes – heat my home (approx. \$7K a year) – then there’s the cost of a car, groceries and on and on. If they get a rate increase there will be a lot more people living in tents.

Please think also of the many small businesses that this will affect. To keep up with the cost of things they have to increase their prices or they will not survive.

You are making a very important decision here and we all are depending on you to be the reasonable party and say “NO”.

Thank you.

Lynn MacDonald
[REDACTED] [REDACTED]

From: [Painting-MacLean, Kimberly](#)
To: [Painting-MacLean, Kimberly](#)
Subject: FW: NS Power Rate Concerns
Date: October 16, 2025 11:35:55 AM

From: PeterPam Lynch [REDACTED]
Sent: September 22, 2025 10:28 PM
To: Henwood, Crystal D <Crystal.Henwood@novascotia.ca>
Cc: [REDACTED] Premier <PREMIER@novascotia.ca>
Subject: Re: NS Power Rate Concerns

**** EXTERNAL EMAIL / COURRIEL EXTERNE ****

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Hello Crystal

Thank you for your reply.

I just left a message relating to the issue..

I am not sure if my original @ was clear enough to have an impact.

There are 2 major observations

There are two kinds of NSP meters.

NORMAL. ... and...

TIME of USE

Over the last 6 years the

APPROVED REGULATED rate increase was 26%

at the same time.. ACTUAL OFF PEAK rate increase was 42%

Given Time of Use was to promote using power in low demand hours, the unintended consequence of current NSP practice OF INCREASING their rates ABOVE APPROVED will result in customers having a LOWER STANDARD HOURLY RATE.. than the OFF PEAK RATES

If the gap continues to close at the past 6 year rate.. The projected result.. In the year 2055. OFF PEAK RATES will be equal to 101.3% of standard.

PLEASE.. This has to stop and.. Move back to the 50% of Standard rates originally offered.

For our environment, let's encourage off peak useage. Not penalize it.

If this is not clear, please call me

Thank you

Peter Lynch
[REDACTED]

Here's wishing you a better day today than yesterday

From: [Painting-MacLean, Kimberly](#)
To: [Painting-MacLean, Kimberly](#)
Subject: FW: NS Power Rate Concerns
Date: October 16, 2025 10:27:05 AM

From: PeterPam Lynch [REDACTED]
Sent: September 11, 2025 12:43 PM
To: Wallace, Lisa Lisa.Wallace@novascotia.ca
Subject: Re: NS Power OFF PEAK Rate Concerns

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Hi Lisa

Yes.. The real focus is that NSP is not following approved % rates with the OFF PEAK %.. They are EXCEEDING THE APPROVED % and have for 16 of last 19 years..

Sure appears sneaky to me.... But if you believe thats OK, please advise.

Thank you

Peter
[REDACTED]

Here's wishing you a better day today than yesterday

From: PeterPam Lynch [REDACTED]
Sent: September 10, 2025 4:54 PM
To: Wallace, Lisa <Lisa.Wallace@novascotia.ca>
Cc: [REDACTED]
Subject: Re: NS Power Rate Concerns

**** EXTERNAL EMAIL / COURRIEL EXTERNE ****

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Hi Lisa

This is not about the recent 4.1% x 2 yr rate increases although I am not in favour.. (surprise eh)

My issue has to do with (O/P) OFF PEAK RATEs accelerating at increases above those annual (NS Energy Board , EARB.. PUB.. DOR?) approved rates.

I have been following the annual rates for "Normal 24hr/day " accounts. They have stayed within the regulated approved increases..

However..

My issue has to do with The OFF PEAK rates (for those with Time of Use meters) have increased by %'s GREATER than those approved (URAB.. PUB..?) percentages for 16 of the last 19 years.

When I signed up, I was sold on the O/P rates being 50% of regular meter rates. Today, that has grown to a 63% ratio.

Interesting to note, IF THIS IS ALLOWED TO CONTINUE, it's only a matter of time that O/P RATES will be HIGHER THAN PEAK TIME RATES.

I would like to believe that has been an innocent oversight by NSP.

My request.. Please start the process of getting back to the 50% ratio of PEAK rates encouraging homeowners to use power during low demand hours.

I would be pleased to discuss by phone or in person if any of this is not clear.

Thank you

Peter Lynch



Here's wishing you a better day today than yesterday

|



November 26, 2025

Crystal Henwood
Clerk of the Board
Nova Scotia Energy Board
E-mail : Crystal.Henwood@novascotia.ca

Ms. Henwood,

Re: M12451 – Nova Scotia Power Inc. – 2026 General Rate Application (GRA) – Letter of Comment

On behalf of the Kwilmu'kw Maw-klusuaqn Negotiation Office (KMKNO) and the Assembly of Nova Scotia Mi'kmaw Chiefs, we respectfully submit comments on Matter M12451: Nova Scotia Power Inc.'s 2026 General Rate Application (GRA).

After reviewing the supporting documents provided by Nova Scotia Power and the Nova Scotia Energy Board and further to our initial submission to the Nova Scotia Energy Board dated October 15, 2025, the Mi'kmaq of Nova Scotia would like to reiterate a need for a dedicated Mi'kmaq Rate Class under Matter 12451. Our office believes this rate is justified, fair and aligned with reconciliation and regulatory public-interest principles. Rising power rates in our Unceded Territories will place a growing financial burden on Mi'kmaw communities. As electrification expands, energy demand will increase—not only for heating homes in winter but also for cooling during hotter summer months. This trend underscores the need for strategies that protect our communities from escalating costs while supporting a just energy transition.

The Mi'kmaq communities in Nova Scotia face disproportionately high energy burdens due to historical under-investment, remote and rural geographics, lower than average household incomes, limited housing efficiency and structural challenges that increase power consumption and reduce energy affordability. These conditions are not adequately addressed through existing residential programming as the Mi'kmaq of Nova Scotia face unique challenges. Continued programming such as the Mi'kmaw Home Energy Efficiency Program are key to help increase energy sovereignty and increase community members quality of life. Our office would like to provide the below comments in elaboration:

Socio-Economic Vulnerability

- Median household incomes in Mi'kmaq communities remain significantly below the provincial average, increasing the percentage of income required to meet basic energy needs.
- Energy poverty prevalence is higher due to a combination of lower incomes and higher-per-unit energy consumption.
- Historical and ongoing inequities place Mi'kmaq communities at a systemic disadvantage when absorbing increases in electricity rates.

Structural and Housing-Related Vulnerability

- Older, draft-prone, or poorly insulated housing results in systematically higher electricity usage per household for heating, hot water, and appliances.
- Limited access to deep-retrofit financing or capital programs continues to constrain improvements in energy efficiency.
- Community-owned buildings (Band offices, health centres, schools, treatment facilities, cultural spaces) bear high energy loads essential to Mi'kmaq wellness, governance, and cultural continuity.

Geographic and Infrastructure-Based Vulnerability

- Many Mi'kmaq communities are rural or semi-remote, facing:
 - Reduced access to natural gas or alternative heating fuels.
 - Higher reliance on electric heating systems.
 - Increased costs for repairs, maintenance, and efficiency upgrades.
- Climatic conditions (winds, exposure, and coastal weather) further elevate home-energy use in several Mi'kmaq communities.

Demographic Vulnerability

- Communities include higher proportions of elders, youth, and low-income households, all of whom are more sensitive to rising energy costs.
- Affordable, reliable electricity is foundational for:
 - Exercising governance and community decision-making.
 - Maintaining cultural and ceremonial spaces.
 - Supporting food security, health, and well-being.
- Reconciliation obligations require the Crown and its agencies—including provincial regulators—to address systemic inequities and prevent disproportionate impacts.

Evidence of Disproportionate Energy Burden

- Mi'kmaq households consistently spend a larger share of income on electricity than non-Indigenous households.
- Weatherization and Demand Side Management (DSM) programs have historically underserved Mi'kmaq communities, resulting in cumulative disadvantage.
- Band facilities shoulder essential community services and cannot reduce consumption without harming health, safety, or program delivery.
- Rate increases have a non-linear impact on Mi'kmaq communities due to compounding vulnerabilities.

Regulatory Justification for a Mi'kmaq Rate Class

The Nova Scotia Energy Board has the authority to approve differentiated rate classes where materially different circumstances exist among customer groups.

- Mi'kmaq communities meet all tests for a distinct rate class:
 - Different cost-causation realities (structural, geographic, historic).

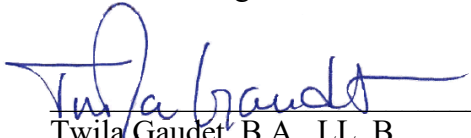
- Different ability to pay driven by socio-economic conditions.
- Public Interests benefits in reducing energy poverty and enhancing community resilience.
- Alignment with reconciliation and honour-of-the-Crown principles.
- A Mi'kmaq Rate Class supports:
 - Energy Affordability
 - Reduced Arrears and collection pressure.
 - Stability for community service institutions.
 - Equity in the implementation of DSM and electrification programs.

The creation of a Mi'kmaq Rate Class would ensure electricity rates that reflect the actual circumstances of Mi'kmaw communities. This proposed rate class would provide predictable and fair energy costs for community households and essential facilities. This would also complement Demand Side Management activities and electrification programs targeting energy poverty in our Mi'kmaw communities. Finally, we feel this could advance the province's commitments to reconciliation, equity, and climate resilience.

This evidence demonstrates that Mi'kmaq communities face unique and disproportionate vulnerabilities. These differences warrant the creation of a dedicated Mi'kmaq Rate Class under Matter M12451 to ensure fairness, uphold regulatory integrity, and advance reconciliation commitments.

Please contact Jessica Ginsburg, Barrister and Solicitor at KMKNO, or Patrick Butler, Senior Mi'kmaq Energy & Mines Advisor at KMKNO with any questions.

Yours in Recognition of Mi'kmaw Rights and Title,



Twila Gaudet, B.A., LL. B.

Director of Consultation

Kwilmu'kw Maw-Klusuaqn Negotiation Office

C.C.:

Kristina Buurman, Kwilmu'kw Maw'klusuaqn Negotiation Office

Jessica Ginsburg, Kwilmu'kw Maw'klusuaqn Negotiation Office

Patrick Butler, Kwilmu'kw Maw'klusuaqn Negotiation Office

Greg Hart, Kwilmu'kw Maw'klusuaqn Negotiation Office