



Nova Scotia Power Inc.
PO Box 848, Halifax Nova Scotia B3J 2V7
Any questions? Please call us at 1-800-428-6230
Weekdays 8am-6pm
www.nspower.ca

1

Web Access #

[REDACTED]

*Cyber incident
update:
visit nspower.ca*

Account Number [REDACTED] Amount due Jul 17 \$115.71

LIANG LU
Service address

Domestic
Service from May 01 to May 13, 2025

[REDACTED]

Initial Bill

Meter number	Rate code	No. of days	New meter read	Last meter read	Multiplier	kWh used
2385743	02B	12	47122.00	46634.00	1	488

Your bill was estimated for this period

Billing date May 13 Includes payments received by May 13

Amount owing from last bill .00
Balance owing after last payment \$.00

Energy charges:

Base Charge \$19.17/month 7.67
Energy 488 kWh x \$0.18561 90.58

Total energy charges 98.25

Other charges

Connect Remote 11.00
Tax: HST (11931 4938 RT) 15.30
Provincial Rebate -8.84
Total other charges 17.46

Total amount due \$115.71

Amount due Jul 17, 2025 \$115.71

Interest on overdue amounts is calculated at 1.5 % per month
or part thereof (19.56%) per annum).

Your average cost of
electricity during this
period was \$8.19
per day before taxes.

Past electric use:

Bill date	Energy used	No. of days	kWh per day
May 25	488	12	40.7



Nova Scotia Power Inc.
PO Box 848, Halifax Nova Scotia B3J 2V7
www.nspower.ca

Account Number [REDACTED] Amount due Jul 17 \$115.71

Enter payment amount

[REDACTED]

LIANG LU

[REDACTED]

For Electronic
Payments Only

[REDACTED]

000000011571 000000011571



Nova Scotia Power Inc.
PO Box 848, Halifax Nova Scotia B3J 2V7
Any questions? Please call us at 1-800-428-6230
Weekdays 8am-6pm
www.nspower.ca

1

Web Access #

[REDACTED]

*Cyber incident
update:
visit nspower.ca*

Account Number [REDACTED] Amount due Aug 15 \$200.54

LIANG LU
Service address

[REDACTED]

Domestic
Service from May 01 to Jul 10, 2025

Closing Bill

Meter number	Rate code	No. of days	New meter read	Last meter read	Multiplier	kWh used
2385743	02B	70	47403.00	46634.00	1	769
2385743	02B	12	47122.00	46634.00	1	488

Your meter was read on Jul 10, 2025

Billing date Jul 11 Includes payments received by Jul 11

Amount owing from last bill 115.71
Balance owing after last payment \$115.71

Energy charges:

Base Charge \$19.17/month 44.73
Energy 769 kWh x \$0.18561 142.73
Energy 488 kWh -98.25

Total energy charges 89.21

Other charges

Tax: HST (11931 4938 RT) 12.49
Provincial Rebate -16.87

Total other charges -4.38

Total amount due \$200.54

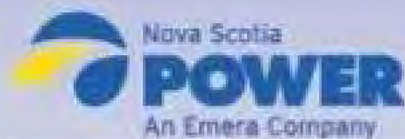
Amount due Aug 15, 2025 \$200.54

Interest on overdue amounts is calculated at 1.5 % per month
or part thereof (19.56%) per annum).

Your average cost of
electricity during this
period was \$1.27
per day before taxes.

Past electric use:

Bill date	Energy used	No. of days	kWh per day
Jul 25	281	70	4.0
May 25	488	12	40.7



Nova Scotia Power Inc.
PO Box 848, Halifax Nova Scotia B3J 2V7
www.nspower.ca

Account Number [REDACTED] Amount due Aug 15 \$200.54

Enter payment amount

[REDACTED]

LIANG LU

[REDACTED]

For Electronic
Payments Only

[REDACTED]

000000020054 000000020054

Weekdays 8am-6pm
www.nspower.ca

Account Number [REDACTED] Amount due Jul 17 \$115.71

LIANG LU
Service address
[REDACTED]

Domestic
Service from May 01 to May 13, 2025

Initial Bill

Meter number	Rate code	No. of days	New meter read	Last meter read	Multiplier	kWh used
2385743	02B	12	47122.00	46634.00	1	488

Your bill was estimated for this period
Billing date May 13 Includes payments received by May 13

Amount owing from last bill .00
Balance owing after last payment \$.00

Energy charges:
Base Charge \$19.17/month 7.67
Energy 488 kWh x \$0.18561 90.58
Total energy charges 98.25

Other charges
Connect Remote 11.00
Tax: HST (11931 4938 RT) 15.30
Provincial Rebate -8.84
Total other charges 17.46

Total amount due \$115.71

Amount due Jul 17, 2025 \$115.71

Interest on overdue amounts is calculated at 1.5 % per month or part thereof (19.56%) per annum).

Cyber incident
update:
visit nspower.ca

Your average cost of
electricity during this
period was \$8.19
per day before taxes.

Past electric use:			
Bill date	Energy used	No. of days	kWh per day
May 25	488	12	40.7

Weekdays 8am-6pm
www.nspower.ca

Account Number [REDACTED] Amount due Aug 15 \$200.54

LIANG LU
Service address
[REDACTED]

Domestic
Service from May 01 to Jul 10, 2025

Closing Bill

Meter number	Rate code	No. of days	New meter read	Last meter read	Multiplier	kWh used
2385743	02B	70	47403.00	46634.00	1	769
2385743	02B	12	47122.00	46634.00	1	488

Your meter was read on Jul 10, 2025
Billing date Jul 11 Includes payments received by Jul 11

Amount owing from last bill 115.71
Balance owing after last payment \$115.71

Energy charges:
Base Charge \$19.17/month 44.73
Energy 769 kWh x \$0.18561 142.73
Energy 488 kWh -98.25
Total energy charges 89.21

Other charges
Tax: HST (11931 4938 RT) 12.49
Provincial Rebate -16.87
Total other charges -4.38

Total amount due \$200.54

Amount due Aug 15, 2025 \$200.54

Interest on overdue amounts is calculated at 1.5 % per month or part thereof (19.56%) per annum).

Cyber incident
update:
visit nspower.ca

Your average cost of
electricity during this
period was \$1.27
per day before taxes.

Past electric use:			
Bill date	Energy used	No. of days	kWh per day
Jul 25	281	70	4.0
May 25	488	12	40.7

 Nova Scotia Power Inc.
PO Box 848, Halifax Nova Scotia B3J 2V7
www.nspower.ca

Account Number [REDACTED] Amount due Jul 17 \$115.71

Enter payment amount

LIANG LU
[REDACTED]

For Electronic Payments Only

 Nova Scotia Power Inc.
PO Box 848, Halifax Nova Scotia B3J 2V7
www.nspower.ca

Account Number [REDACTED] Amount due Aug 15 \$200.54

Enter payment amount

LIANG LU
[REDACTED]

For Electronic Payments Only



liang lu [REDACTED]

Electricity Bill Issue – 488 kWh in 12 Days?

liang lu [REDACTED]
To: <home@nspower.ca>

Mon, Jun 16 at 9:45 PM

Hi

Hope you're doing well. We just received our first power bill, and it shows 488 kWh used between May 1 and May 13, with a total charge of \$115.71.

This seems very high for just 12 days, especially since we came back from Toronto on the night of May 7. we just live here one week, It's just basic cooking and laundry at home, so how it added up so quickly.

Could you please help us check if there might be a mistake with the meter reading or billing period?

Thanks a lot,

Liang Lu

IMG_6680.png, IMG_6679.png