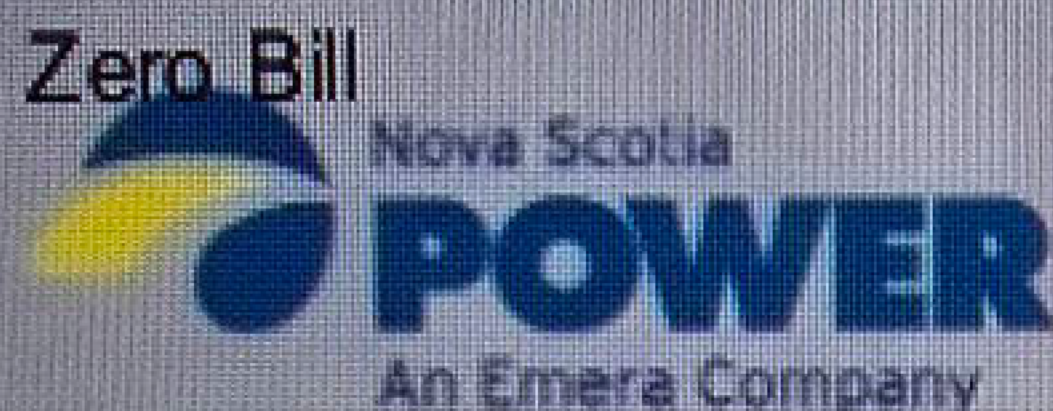




Nova Scotia Power Inc.
PO Box 848, Halifax Nova Scotia B3J 2V7
Any questions? Please call us at 1-800-428-6230
Weekdays 8am-6pm
www.nspower.ca

Account Number [REDACTED] Equal Bill Amount due Sep 08

JEAN R NEARING
Service address

Domestic
Service from Apr 14 to Aug 13, 2025

Meter number	Rate code	No. of days	New meter read	Last meter read	Multiplier	kWh used
2462544	02B	121	54363.00	50589.91	1	3773
2462544	02B	64	51733.91	50589.91	1	1144-

Your meter was read on Aug 13, 2025

Billing date Aug 19 Includes payments received by Aug 19

Amount owing from last bill

-308.01

Payment received Jul 24 - Thank you

-169.00

Balance owing after last payment

-\$477.01

Energy charges:

Base Charge \$19.17/month

76.68

Energy 3773 kWh x \$0.18561

700.31

Energy 1144 kWh

-250.68

Total energy charges

526.31

Other charges

Tax: HST (11931 4938 RT)

73.68

Provincial Rebate

-69.93

Total other charges

3.75

Total Account Balance

\$53.05

Equal Bill: Owing -\$169.00

Current \$169.00

Due

\$.00

Interest on overdue amounts is calculated at 1.5 % per month
or part thereof (19.56%) per annum).



OUTAGE CENTRE

WAYS TO PAY

START, S

Dashboard

Your Bills

Your Payments

Your Wallet

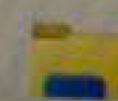
Account: 24936684 (335 RIPLI ▼)

Account	Date ▼	Type	Status	Amount
	07/24/2025		Approved	\$169.00
	06/19/2025		Approved	\$169.00
	05/22/2025		Approved	\$169.00
	05/01/2025		Approved	\$169.00
	04/16/2025		Approved	\$169.00
	03/31/2025		Approved	\$169.00
	03/12/2025		Approved	\$169.00
	02/25/2025		Approved	\$169.00
	01/22/2025		Approved	\$169.00
	01/08/2025		Approved	\$207.00
	12/11/2024		Approved	\$207.00
	11/07/2024		Approved	\$207.00

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* * * NOVA SCOTIA POWER INC. * * *

Statement of Account / Customer / Premises

Acct. JEAN R NEARING

Account #

Phone no. (902) 304-4507

Bill Date	Type	Net KWH	Billed Demand	Energy Charge	All Taxes	Other	Payment	Balance
2025/09/18	Elec							115.95CR
2025/09/17	Elec						169.00CR	115.95CR
2025/08/19	Elec	2,629.00		776.99	3.75			53.05
2025/07/24	Elec						169.00CR	477.01CR
2025/07/17	Elec							308.01CR
2025/06/19	Elec						169.00CR	308.01CR
2025/06/17	Elec	1,144.00		250.68	12.54			139.01CR
2025/05/22	Elec						169.00CR	402.23CR
2025/05/16	Elec							233.23CR
2025/05/01	Elec						169.00CR	233.23CR
2025/04/16	Elec	2,468.00		495.84	24.80		169.00CR	64.23CR
2025/03/31	Elec						169.00CR	415.87CR
2025/03/20	Elec							246.87CR
2025/03/12	Elec						169.00CR	246.87CR
2025/02/25	Elec						169.00CR	77.87CR
2025/02/18	Elec	3,092.00		594.36	29.71			91.13
2025/01/22	Elec						169.00CR	532.94CR
2025/01/16	Elec							363.94CR
2025/01/08	Elec						207.00CR	363.94CR
2024/12/17	Elec	2,278.00		441.61	22.08			156.94CR
2024/12/11	Elec						207.00CR	620.63CR
2024/11/18	Elec							413.63CR
2024/11/07	Elec						207.00CR	413.63CR
2024/10/22	Elec						207.00CR	206.63CR
2024/10/18	Elec	1,161.00		243.87	12.19			.37
2024/09/27	Elec						207.00CR	255.69CR
2024/09/19	Elec							48.69CR
2024/08/28	Elec						207.00CR	48.69CR
2024/08/20	Elec	567.00		138.72	8.59	11.00		158.31

* * * NOVA SCOTIA POWER INC. * * *

Statement of Account / Customer / Premises

Acct. JEAN R NEARING

Account #

(902) 304-4507

Total Accounts Receivable Aging

Current	31 - 60	61 - 90	Over 90
115.95CR	.00	.00	.00
Aged Total	Unposted \$	Adjustments	Total
115.95CR	.00	.00	115.95CR

Account Usage Info. kWh/kVa * - CIS1310 - *** NOVA SCOTIA POWER INC. ***

File Edit Functions Go Path Help

Path Account # Name NEARING, JEAN R

Usage Info | Usage Hist Comp | Usage Hist Comp

Premises # 335 RIPLEY ST Bill Date

Meter # Utility Display Billed Usage ☒ Yes ☐ No

Bill Date	Utl	Meter #	Read Date	U/R	Reading	Actual Usage
2025/08/19	E	2462544	2025/08/13	R	54363.00	3773.00
2025/08/19	E	2462544	2025/06/17	U	51733.91	1144.00-
2025/06/17	E	2462544		U	.00	1144.00
2025/04/16	E	2462544	2025/04/14	R	50589.91	2468.00
2025/02/18	E	2462544	2025/02/14	R	48121.65	3092.00
2024/12/17	E	2462544	2024/12/13	R	45029.66	2278.00
2024/10/18	E	2462544	2024/10/16	R	42751.21	1161.00
2024/08/20	E	2462544	2024/08/16	R	41589.93	567.00

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5.1 METER READING

When reasonably possible, meters shall be read bi-monthly; however, the Company may read meters on a monthly basis.

POST CARD METER READING

In the event that the Company is unable to obtain meter readings, for billing purposes, during the Company's normal business hours, having exercised due diligence in the usual practice of meter reading, it may leave a prepaid postage card on the premises which will indicate the normal reading date, and upon which the Customer shall without delay record the reading of the meter, thereafter immediately returning the card to the Company.

ESTIMATED METER READING

If the Company is unable to obtain a meter reading due to circumstances beyond its control, or due to the failure of the Customer to return a post card reading, then the amount of power and energy used by the Customer shall be estimated by the Company using the best available data. In the event that estimated meter readings are required five (5) consecutive times, then the Customer shall make suitable arrangements to ensure that the meters are read by the Company during the Company's normal business hours. Should the Customer fail to make such suitable arrangements, the Company may disconnect the supply of electric service to the Customer or may require that the Customer relocate the meter in accordance with the Regulation 4.1.

In the event that actual meter readings are obtained subsequent to estimated readings, the Company shall make the necessary adjustments.

METER READING IN RURAL AREAS

Where electric service is supplied to a Customer in a rural area, the Company may adopt a post card meter reading system of monthly or bi-monthly meter reading. Under such system, the Company shall supply the Customer with prepaid postage cards upon which the Company shall indicate the date upon which the meter shall be read by the Customer ("reading date"). The Customer shall record on the postcard the reading showing on the meter as of the reading date and shall immediately return the card to the Company. In these circumstances, the Company may consider postcard meter reading to be actual meter readings.

5.1 METER READING

ESTIMATED METER READINGS IN RURAL AREAS

In those rural areas where the post card meter reading has been adopted, should the Customer fail to return the prepaid postage card, then the amount of power and energy used by the Customer shall be estimated by the Company using the best available data.

Notwithstanding the foregoing, an actual reading must be taken by the Company at least once within a twelve-month period for meters which are read bi-monthly and once within a six-month period for meters which are read monthly.

6.4 DISPUTED BILLING FOR ELECTRIC SERVICE

- (1) Where a customer advises the Company that all or a portion of his bill or any matter relating to the provision of electric service is in dispute, the Company shall:
 - (a) record the date, time and place where the complaint is made;
 - (b) promptly investigate the matter in dispute;
 - (c) upon completion of the investigation, advise the customer of the results thereof; and
 - (d) attempt to resolve the matter in an informal manner.
- (2) In the event that a customer disputes a portion of a billing, then the customer shall pay or make satisfactory arrangements to pay the amount of arrears which is not in dispute, to the Company, within five days of the date upon which the customer advises the Company of the dispute or the due date, whichever is later. Failure of the customer to pay or make satisfactory arrangements to pay to the Company the amount of arrears which is not in dispute, as set out above, shall constitute a waiver of the customer's rights to dispute the matter, and the Company may then proceed to disconnect the electric service provided in accordance with these regulations. Should the customer and the Company be unable to accurately determine the amount which is not in dispute then the entire amount of the bill, or bills, at issue shall be deemed to be in dispute.
- (3) If the Company and the customer are unable to resolve a dispute in a mutually satisfactory manner, the customer may contact the Company's Dispute Resolution Officer or his designate. The Dispute Resolution Officer shall be appointed by the Company and have no direct line responsibility for billing, credit, collection or electrical supply to the customer.
- (4) The Dispute Resolution Officer shall consider both sides and after review, render his decision promptly. The customer has 12 days from notification of the decision to appeal, in writing, to the Board. No disconnection in relation to a disputed bill shall be made until twelve days after the decision of the Dispute Resolution Officer is given and the customer is notified thereof.