
From: Rosemary Nearing <[REDACTED]>
Sent: October 9, 2025 11:45 AM
To: Wallace, Lisa <Lisa.Wallace@novascotia.ca>
Subject: Re: M12485 NSPI to NSEB Nearing DRO Appeal Consumption Dispute RED

**** EXTERNAL EMAIL / COURRIEL EXTERNE ****

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Hi

I enclosed a few power bills from 2024 just to show what last year bills were like. I purchased the house in June of 2024 and my budget was 207.00 a month but in January 2025 it was dropped to 169.00 a month. Unfortunately I couldn't get the bills for June, July and August of 2024 but starting in Sept the cooler months start. My bill for Sept was 158.31. August I paid the 207.00 so in Oct it left me with a credit of 48.69. Sept 27 I paid 207.00 plus my previous credit left me with a credit for 255.69 My balance after they took the credit left me owing 0.37 cents On my Dec bill it shows I made a payment on Oct 22 of 207.00 and another payment on Nov 7 of 207.00 which left me with a credit of 413.63. I made a payment of 207.00 and on Jan 6 I got my bill for 207.00 and I had a credit of 620.63 My bill was 441.61 which left me with a credit of 156.94. These are the colder months where I did have my heat on. Then we get to the 2025 April to August where we had abnormally warm weather in the plus temperatures. So how are these bills higher than the winter ones?

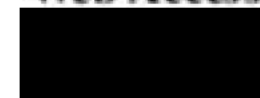
Thanks,



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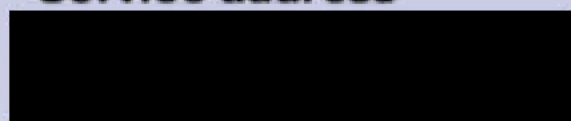


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Account Number [REDACTED] Equal Bill Amount due Dec 09 \$207.00

JEAN R NEARING
Service address

Domestic



Billing date Nov 18 Includes payments received by Nov 18

Amount owing from last bill	.37	
Payment received Oct 22 - Thank you	-207.00	
Payment received Nov 07 - Thank you	-207.00	
Balance owing after last payment		-\$413.63
Total energy charges		.00

Other charges	
Total other charges	.00

Total Account Balance \$413.63 CR

Equal Bill:	Due	\$207.00
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Interest on overdue amounts is calculated at 1.5 % per month
or part thereof (19.56%) per annum).

Past electric use:

Bill date	Energy used	No. of days	kWh per day
Oct 24	1161	61	19.0
Aug 24	567	64	8.9

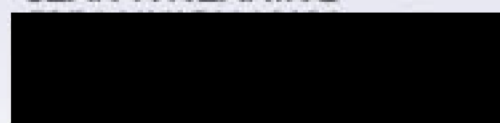


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Enter payment amount

JEAN R NEARING



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[Redacted]

Account Number [Redacted] Equal Bill Amount due Jan 06 \$207.00

JEAN R NEARING
Service address

Domestic
Service from Oct 16 to Dec 13, 2024

Meter number	Rate code	No. of days	New meter read	Last meter read	Multiplier	kWh used
2462544	02B	58	45029.66	42751.21	1	2278

Your meter was read on Dec 13, 2024
Billing date Dec 17 Includes payments received by Dec 17

Amount owing from last bill -413.63
Payment received Dec 11 - Thank you -207.00
Balance owing after last payment -\$620.63

Energy charges:
Base Charge \$19.17/month 38.34
Energy 2278 kWh x \$0.17703 403.27
Total energy charges 441.61

Other charges
Tax: HST (11931 4938 RT) 66.24
Provincial Rebate -44.16
Total other charges 22.08

Total Account Balance \$156.94 CR

Equal Bill:	Due	\$207.00
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Interest on overdue amounts is calculated at 1.5 % per month
or part thereof (19.56%) per annum).

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Your average cost of
electricity during the
period was \$7.61
per day before taxes

Bill date	Energy used	No. of days
Dec 24	2278	58
Oct 24	1161	61
Aug 24	567	64



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Account Number [Redacted] Equal Bill Amount due Jan 06 \$207.00

Enter payment amount

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Account Number [REDACTED] Equal Bill Amount due Nov 07 \$207.00

JEAN R NEARING
Service address

Domestic
Service from Aug 16 to Oct 16, 2024

Meter number	Rate code	No. of days	New meter read	Last meter read	Multiplier	kWh used
2462544	02B	61	42751.21	41589.93	1	1161

Your meter was read on Oct 16, 2024

Billing date Oct 18 Includes payments received by Oct 18

Amount owing from last bill	-48.69	
Payment received Sep 27 - Thank you	<u>-207.00</u>	
Balance owing after last payment		-\$255.69

Energy charges:

Base Charge \$19.17/month	38.34	
Energy 1161 kWh x \$0.17703	<u>205.53</u>	

Total energy charges 243.87

Other charges

Tax: HST (11931 4938 RT)	36.58	
Provincial Rebate	<u>-24.39</u>	
Total other charges		12.19

Total Account Balance \$.37

Equal Bill:	Due	\$207.00
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Interest on overdue amounts is calculated at 1.5 % per month
or part thereof (19.56%) per annum).

Your average cost of
electricity during this
period was \$4.00
per day before taxes.

Past electric use:

Bill date	Energy used	No. of days	kWh per day
Oct 24	1161	61	19.0
Aug 24	567	64	8.9



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Account Number [REDACTED] Equal Bill Amount due Nov 07 \$207.00

Enter payment amount

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Account Number [REDACTED] Equal Bill Amount due Oct 09 \$207.00

JEAN R NEARING
Service address

Domestic

Billing date Sep 19 Includes payments received by Sep 19

Amount owing from last bill	158.31	
Payment received Aug 28 - Thank you	<u>-207.00</u>	
Balance owing after last payment		-\$48.69
Total energy charges		.00

Other charges	
Total other charges	.00

Total Account Balance	\$48.69 CR
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Equal Bill:	Due	\$207.00
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Interest on overdue amounts is calculated at 1.5 % per month
or part thereof (19.56%) per annum).

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Past electric use:

Bill date	Energy used	No. of days	kWh per day
Aug 24	567	64	8.9



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Account Number [REDACTED] Equal Bill Amount due Oct 09 \$207.00

Enter payment amount

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Account Number [REDACTED] Equal Bill Amount due Sep 09 \$207.00

JEAN R NEARING
Service address

Domestic
Service from Jun 13 to Aug 16, 2024

Initial Bill

Meter number	Rate code	No. of days	New meter read	Last meter read	Multiplier	kWh used
2462544	02B	64	41589.93	41022.60	1	567

Your meter was read on Aug 16, 2024

Billing date Aug 20 Includes payments received by Aug 20

Amount owing from last bill .00
Balance owing after last payment \$.00

Energy charges:

Base Charge \$19.17/month 38.34
Energy 567 kWh x \$0.17703 100.38
Total energy charges 138.72

Other charges

Connect Remote 11.00
Tax: HST (11931 4938 RT) 22.46
Provincial Rebate -13.87
Total other charges 19.59

Total Account Balance \$158.31

Equal Bill: Due \$207.00

Interest on overdue amounts is calculated at 1.5 % per month
or part thereof (19.56%) per annum).

Your average cost of
electricity during this
period was \$2.17
per day before taxes.

Past electric use:

Bill date	Energy used	No. of days	kWh per day
Aug 24	567	64	8.9



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Account Number [REDACTED] Equal Bill Amount due Sep 09 \$207.00

Enter payment amount

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