
From: Kaydee K-W <[REDACTED]>

Sent: October 23, 2025 2:19 PM

To: Board, NSUARB <Board@novascotia.ca>

Subject: Fw: DRO Final Written Decision re MacKay Kincaid-Webster dispute with N.S. Power re
Charged too much on power bill

[REDACTED]
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Hi there,

I would like to appeal this decision, I've forwarded the information from ns power and from the DRO and will include more information. My apartment was a 450 sq ft apartment. I believe I was overcharged because I really do not see how it is possible that my energy consumption could have doubled from one January to another. I did not change how I used my heat or power. I am also frustrated because if the energy usage was that high the adjustment for equal billing was not adequate to pay that balance down, leaving me with a very large final bill to pay in the middle of moving to a different location. I am concerned if the cyber breach also may have resulted in an error because it just doesn't seem right.

Thank you,
MacKay Kincaid-Webster
