

* * * NOVA SCOTIA POWER INC. * * *

Statement of Account / Customer / Premises

Acct. MACKAY KINCAID-WEBSTER

Account #

Phone no.

Bill Date	Type	Net KWH	Billed Demand	Energy Charge	All Taxes	Other	Payment	Balance
2025/07/25	Elec						789.59CR	
2025/06/05	Elec	1,248.00		287.23	14.36			789.59
2025/04/29	Elec						137.00CR	488.00
2025/04/07	Elec							625.00
2025/03/31	Elec						137.00CR	625.00
2025/03/06	Elec	1,618.00		333.00	16.65			762.00
2025/02/27	Elec						137.00CR	412.35
2025/02/06	Elec							549.35
2025/01/16	Elec						137.00CR	549.35
2025/01/07	Elec	2,410.00		465.45	23.28			686.35
2025/01/03	Elec						81.00CR	197.62
2024/12/06	Elec							278.62
2024/11/28	Elec						81.00CR	278.62
2024/11/06	Elec	881.00		194.30	9.72			359.62
2024/10/29	Elec						81.00CR	155.60
2024/10/07	Elec							236.60
2024/10/01	Elec						81.00CR	236.60
2024/09/06	Elec	1,174.00		246.17	12.31			317.60
2024/08/27	Elec						81.00CR	59.12
2024/08/06	Elec							140.12
2024/07/15	Elec						81.00CR	140.12
2024/07/05	Elec	973.00		210.59	10.53			221.12
2024/06/06	Elec						176.38CR	
2024/05/06	Elec	737.00		167.98	8.40			176.38
2024/04/04	Elec						258.03CR	
2024/03/06	Elec	1,182.00		245.75	12.28			258.03
2024/01/30	Elec						240.68CR	
2024/01/05	Elec	1,163.00		229.22	11.46			240.68
2023/12/05	Elec						103.62CR	
2023/11/06	Elec	369.00		98.69	4.93			103.62
2023/09/21	Elec						139.51CR	
2023/09/07	Elec	578.00		132.87	6.64			139.51
2023/07/17	Elec						105.45CR	
2023/07/07	Elec	306.00		88.38	6.07	11.00		105.45

* * * NOVA SCOTIA POWER INC. * * *

Statement of Account / Customer / Premises

Acct. [REDACTED] [REDACTED] [REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

Total Accounts Receivable Aging

Current	31 - 60	61 - 90	Over 90
.00	.00	.00	.00
Aged Total	Unposted \$	Adjustments	Total
.00	.00	.00	.00

Account Usage Info. kWh/kVa * - CIS1310 - *** NOVA SCOTIA POWER INC. ***

File Edit Functions Go Path Help

Path [] Account # [] Name KINCAID-WEBSTER, MACKAY

Usage Info | Usage Hist Comp | Usage Hist Comp

Premises # [167772] 219 PLEASANT ST APT # [17] Bill Date []
Meter # [2375938] Utility [E] Display Billed Usage ☒ Yes ☐ No

Bill Date	Utl		Read Date	U/R	Reading	Actual Usage
2025/06/05	E		2025/05/30	R	20365.64	1248.00
2025/03/06	E		2025/03/04	R	19118.06	1618.00
2025/01/07	E		2025/01/03	R	17499.76	2410.00
2024/11/06	E		2024/11/04	R	15090.14	881.00
2024/09/06	E		2024/09/04	R	14208.73	1174.00
2024/07/05	E		2024/07/03	R	13034.51	973.00
2024/05/06	E		2024/05/02	R	12061.84	737.00
2024/03/06	E		2024/03/04	R	11324.99	1182.00
2024/01/05	E		2024/01/03	R	10142.77	1163.00
2023/11/06	E		2023/11/02	R	8979.32	369.00
2023/09/07	E		2023/09/05	R	8610.39	578.00
2023/07/07	E		2023/07/05	R	8031.90	306.00

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2.2 AGREEMENT

An Agreement is deemed to exist between a customer and the Company for the supply of electric power and energy or for the provision of Distribution System Access, as applicable, at appropriate rates and payment therefore in accordance with these regulations by virtue of:

- (a) the customer applying and receiving approval for electric service; or
- (b) the customer consuming or paying for electric service from a date that the customer who is a party to an agreement pursuant to clause (a) (the customer of record) moves out of the premises, in which case the customer of record shall remain jointly and severally liable for the electric service account up to the date the Company is notified that the customer of record wishes to terminate the supply of electric service to the customer.

For certainty, the provision of Distribution System Access is deemed to constitute an electric service from the Company.

6.4 DISPUTED BILLING FOR ELECTRIC SERVICE

- (1) Where a customer advises the Company that all or a portion of his bill or any matter relating to the provision of electric service is in dispute, the Company shall:
 - (a) record the date, time and place where the complaint is made;
 - (b) promptly investigate the matter in dispute;
 - (c) upon completion of the investigation, advise the customer of the results thereof; and
 - (d) attempt to resolve the matter in an informal manner.
- (2) In the event that a customer disputes a portion of a billing, then the customer shall pay or make satisfactory arrangements to pay the amount of arrears which is not in dispute, to the Company, within five days of the date upon which the customer advises the Company of the dispute or the due date, whichever is later. Failure of the customer to pay or make satisfactory arrangements to pay to the Company the amount of arrears which is not in dispute, as set out above, shall constitute a waiver of the customer's rights to dispute the matter, and the Company may then proceed to disconnect the electric service provided in accordance with these regulations. Should the customer and the Company be unable to accurately determine the amount which is not in dispute then the entire amount of the bill, or bills, at issue shall be deemed to be in dispute.
- (3) If the Company and the customer are unable to resolve a dispute in a mutually satisfactory manner, the customer may contact the Company's Dispute Resolution Officer or his designate. The Dispute Resolution Officer shall be appointed by the Company and have no direct line responsibility for billing, credit, collection or electrical supply to the customer.
- (4) The Dispute Resolution Officer shall consider both sides and after review, render his decision promptly. The customer has 12 days from notification of the decision to appeal, in writing, to the Board. No disconnection in relation to a disputed bill shall be made until twelve days after the decision of the Dispute Resolution Officer is given and the customer is notified thereof.

5.3 ALTERNATIVE BILLING PLANS

A) EQUAL BILLING PLAN (Not available to a Customer who is acquiring renewable low-impact electricity from an LRS)

A customer (excluding a Customer who is acquiring renewable low-impact electricity from an LRS) may make application to the Company, at any time during the year, for the Equal Billing Plan which has a twelve-month period. All customers will have a January anniversary date and a July reset date, regardless of their month of entry to the Plan.

An Equal Billing Plan customer shall be billed monthly. The monthly billing amount shall be set twice in a year in January and July based upon the average kilowatt hour usage of the customer at the premises to which the application relates for the preceding 12 month period, and as adjusted for normal weather. If the customer does not have the required 12 month period history at the premises, the Company shall estimate the amount of the monthly bill.

The Company shall read the meter on a monthly or bi-monthly basis and at the end of equal billing periods of electric service ending in December and June, the Company shall render a bill in January and July which shall show the new equal billing payment amount for the next six months and show the amount owing based on the meter readings less the amounts paid.

The new equal billing payment amount set in January is calculated on the preceding 12 month billing period, and includes any credits or debits incurred on the customers' account. The new equal billing payment amount set in July is calculated on the preceding 12 month billing usage but does not include any new credits or debits incurred since January.

Alternatively, if the total of the billing based on the meter readings is greater than the total of the monthly payments, the customer may pay the difference to the Company; or if the total of the monthly payments is greater than the billing based on the readings, the customer may request a refund of the difference.

The Company may refuse to place a customer on the Equal Billing Plan or remove an existing customer from the Plan if the customer has an unsatisfactory credit history. Domestic customers who enter into a Payment Agreement with the Company are eligible to be placed on the Equal Billing Plan with blended payments consisting of monthly usage and arrears. The Company will issue information to the customer on a monthly or bi-monthly basis, calculated on the readings. Such information shall be for the purpose of informing the customer of the actual charges which may be applicable to the customer's account.

B) GROUP BILLING PLAN (Not available to a Customer who is acquiring renewable low-impact electricity from an LRS)

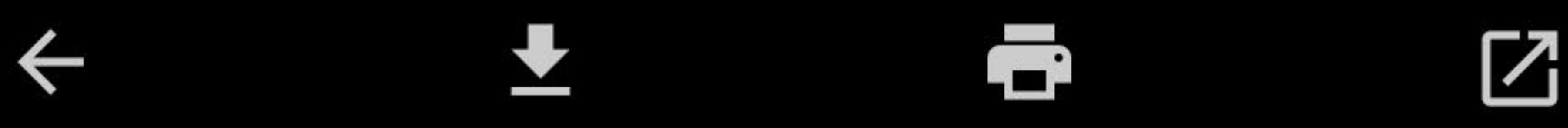
5.3 ALTERNATIVE BILLING PLANS

A customer (excluding a Customer who is acquiring renewable low-impact electricity from an LRS) may request billing under the Group Billing Plan at any time.

Under this plan the customer will be issued a group bill on Tuesday of each week (Wednesday, if Monday is a holiday). This group bill will contain all of that customer's accounts that were regularly billed during the previous seven days.

Group bills are due on the billing date. Those that are not paid within seventeen (17) days are subject to an interest charge in accordance with Regulation 7.1 (h).

In the case of a dispute regarding any part of the group bill, the undisputed portion must be paid in full. Adjustments would be made as appropriate where the disputed amount is resolved in the customer's favour.



Current Bill Amount:
\$789.59

Due date:
Jul 25, 2025



Nova Scotia Power Inc.
PO Box 848, Halifax Nova Scotia B3J 2V7
Any questions? Please call us at 1-800-428-6230
Weekdays 8am-6pm
www.nspower.ca

1
Web Access #
[Redacted]

*Cyber incident update:
visit nspower.ca*

Your average cost of electricity during this period was \$3.30 per day before taxes.

Past electric use:

Bill date	Energy used	No. of days	kWh per day
Jun 25	1248	87	14.3
Mar 25	1618	60	27.0
Jan 25	2410	60	40.2
Nov 24	881	61	14.4
Sep 24	1174	63	18.6
Jul 24	973	62	15.7
May 24	737	59	12.5

Account Number [Redacted] Amount due Jul 25 **\$789.59**

MACKAY KINCAID-WEBSTER Domestic Service address Service from Mar 04 to May 30, 2025

[Redacted]

Closing Bill

Meter number	Rate code	No. of days	New meter read	Last meter read	Multiplier	kWh used
2375938	03B	87	20365.64	19118.06	1	1248

Your bill was estimated for this period
Billing date Jun 05 Includes payments received by Jun 05

Amount owing from last bill **625.00**
Payment received Apr 29 - Thank you -137.00
Balance owing after last payment **\$488.00**

Energy charges:
Base Charge \$19.17/month 55.59
Energy 1248 kWh x \$0.18561 231.64
Total energy charges **287.23**

Other charges
Tax: HST (11931 4938 RT) 40.21
Provincial Rebate -25.85
Total other charges **14.36**

Total amount due **\$789.59**

Amount due Jul 25, 2025	\$789.59
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Interest on overdue amounts is calculated at 1.5 % per month or part thereof (19.56%) per annum).



Nova Scotia Power Inc.
PO Box 848, Halifax Nova Scotia B3J 2V7
www.nspower.ca

Account Number [Redacted] Amount due Jul 25 **\$789.59**

Enter payment amount

For Electronic

MACKAY KINCAID-WEBSTER

Pay Now