

NOVA SCOTIA ENERGY BOARD

IN THE MATTER OF: THE PUBLIC UTILITIES ACT

- and -

**IN THE MATTER OF: A DRO Appeal regarding Billing by a customer of NOVA SCOTIA
POWER INC. (NS Power) – Kincaid-Webster**

NON-CONFIDENTIAL INFORMATION REQUESTS

To: MacKay Kincaid-Webster
Appellant

By e-mail: [REDACTED]

From: Nova Scotia Energy Board
Board Staff

Responses Due: Thursday, January 27, 2026

Copies: 1 electronic copy (PDF searchable)

Contact Person: Mr. Eric Kirby, CPA, CMA
Senior Advisor
Nova Scotia Energy Board
T 902 424 4448

E-mail: eric.kirby@novascotia.ca

Issued at Halifax, Nova Scotia, this 8th day of January 2026

Lisa Wallace, Chief Clerk

1
2 **Request IR-1:**

- 3 a) Were any changes made to the unit or its heating or cooling systems between 2023 and
4 2025 by you or the landlord?

5 No changes were made.

- 6 i. If yes, please describe the changes.
7

8 **Request IR-2:**

- 9 a) Were any new or additional appliances (new or used) hooked up in the unit between 2023
10 and 2025?

11 Yes a portable ac unit and a countertop dishwasher were used upon me moving in in may
12 2023 but the ac unit was not used in the winter.

- 13 b) What was the hearing source for this unit?

14 Base board electrical heating.

- 15 i. Did this change during your tenancy?

16 No this did not change.

- 17 c) Is there a clothes washer or dryer in the unit?

18 No there is not a clothes washer or dryer in unit, there is a shared washer and dryer on
19 the main level.
20

21 **Request IR-3:**

- 22 a) Did you request that your meter be tested?

23 No I did not, I didn't realize until after the fact that that was something I could do if I had
24 concerns.

- 25 b) Did NS Power offer to test the meter?

26 No