

NOVA SCOTIA ENERGY BOARD

IN THE MATTER OF: THE PUBLIC UTILITIES ACT

- and -

**IN THE MATTER OF: A DRO Appeal regarding Billing by a customer of NOVA SCOTIA
POWER INC. (NS Power) – Kincaid-Webster**

NON-CONFIDENTIAL INFORMATION REQUESTS

To: MacKay Kincaid-Webster
Appellant

By e-mail: [REDACTED]

From: Nova Scotia Energy Board
Board Staff

Responses Due: Thursday, January 29, 2026

Copies: 1 electronic copy (PDF searchable)

Contact Person: Mr. Eric Kirby, CPA, CMA
Senior Advisor
Nova Scotia Energy Board
T 902 424 4448

E-mail: eric.kirby@novascotia.ca

Issued at Halifax, Nova Scotia, this 8th day of January 2026



Lisa Wallace, Chief Clerk

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2 **Request IR-1:**

3 a) Were any changes made to the unit or its heating or cooling systems between 2023 and
4 2025 by you or the landlord?

5 i. If yes, please describe the changes.

6

7 **Request IR-2:**

8 a) Were any new or additional appliances (new or used) hooked up in the unit between 2023
9 and 2025?

10 b) What was the hearing source for this unit?

11 i. Did this change during your tenancy?

12 c) Is there a clothes washer or dryer in the unit?

13

14 **Request IR-3:**

15 a) Did you request that your meter be tested?

16 b) Did NS Power offer to test the meter?