

NOVA SCOTIA ENERGY BOARD

IN THE MATTER OF: THE PUBLIC UTILITIES ACT

- and -

IN THE MATTER OF: A COMPLAINT by a customer of **NOVA SCOTIA POWER INC.** (NS Power) – Tye Laframboise

NON-CONFIDENTIAL INFORMATION REQUESTS

To: **Nova Scotia Power Inc.**
Kathleen Murray
Regulatory Counsel
By email: Kathleen.Murray@nspower.ca

From: **Nova Scotia Energy Board**
Board Staff

Responses Due: **Friday, February 20, 2026**

Copies: 1 electronic copy (PDF searchable)

Contact Person: **Chris Jiang, P.Eng.**
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Issued at Halifax, Nova Scotia, this 6th day of February 2026.



Lisa Wallace, Chief Clerk of the Board

Request IR-1:

Please submit a technical report that includes the following:

- a) Technical and regulatory restrictions to convert only the complainant's service wire to an overhead connection. Please elaborate on the safety concerns.
- b) All relevant technical standards and regulations.
- c) The site inspection records that were reviewed to determine the mentioned restrictions.

Request IR-2:

Please provide a cost table with itemised work details for the underground service upgrade, which includes:

- a) A clear itemisation of all costs involved in upgrading the underground service to 200 amps.
- b) Specify the cost structure to identify NS Power's responsibility and homeowner's responsibility.

Request IR-3:

- a) Provide a copy of the original service agreement between NS Power and the developer or first owner, confirming the service type and relevant terms.
- b) Provide the initial electrical service installation to customers on [REDACTED].

Request IR-4:

Please provide the formal communication records between the Chief Electrical Inspector and NS Power, including copies of any correspondence or formal statements relating specifically to the application property.

Request IR-5:

Please provide drawings to identify the location of the URD Box, the expense of converting the service to 200 amps, and the responsibilities of each party.

- a) Identify the precise location of the URD box and distance to the property.
 - b) Breakdown of the expense responsibilities for the upgrade from the URD box to the property, and service pole to the URD box.
- Explain which party would be responsible for each section of the work.

1 **Request IR-6:**

2 Please provide an explanation of broader conversion feasibility.

3 a) Explain the minimum configuration of electrical service for [REDACTED] properties to
4 avoid safety concerns, include maps or schematics.

5 b) Expand the conversion to the overall [REDACTED].

6 c) Explain if a collective conversion is technically feasible, and the estimated process.

7 d) Information on the process, requirements, and past examples for similar cases.