
From: Tye Laframboise [REDACTED]
Sent: November 3, 2025 11:37 AM
To: Nakhatovych, Maryna <Maryna.Nakhatovych@novascotia.ca>
Cc: Wallace, Lisa <Lisa.Wallace@novascotia.ca>; Blake Williams <Blake.Williams@nspower.ca>; Chris Lanteigne <chris.lanteigne@nspower.ca>; Jennifer Ross <jennifer.ross@nspower.ca>; Kathleen Murray <kathleen.murray@nspower.ca>; Kelly <Kelly.Mason@nspower.ca>; Lisa Forsey <lisa.forsey@nspower.ca>
Subject: Re: M12536 - NSPI General Complaint - Overhead Wires - Tye Laframboise

You don't often get email from [REDACTED]

**** EXTERNAL EMAIL / COURRIEL EXTERNE ****

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Hello,

Below are my responses to the Board's questions:

In the interim, the Board would ask you to answer the following questions:

1. How are you currently served by NS Power – overhead or underground?

I currently have underground service from NS Power, and they refused to approve overhead service.

Did you or do you have an electrician assist you with your upgrade, and has your electrician been in contact with NS Power to upgrade your service to 200 amp?

I was working with Greenfoot Energy Solutions but we were unable to upgrade my electrical panel from 100 to 200 amps, as NS Power refused to approve overhead service. If I upgrade my underground wires, I was told that I would caused significant damage to mine and my neighbours front yard and driveway. Since we couldn't move forward with overhead service and the 200 amp panel upgrade, I cannot install a centralized heat pump system and will need to keep my oil furnace.

If yes, what was NS Power's reply to that request?

NS Power refused to approve overhead wires, even though I informed them that my neighbour would sign an easement, if need be.

Thank you,

Tye