

NOVA SCOTIA ENERGY BOARD

IN THE MATTER OF: THE PUBLIC UTILITIES ACT

- and -

**IN THE MATTER OF: An Appeal of the Dispute Resolution Officer's Decision by a
customer of NOVA SCOTIA POWER INC. (NS Power) – Leslie
Axford**

2ND INFORMATION REQUESTS – Non-Confidential

To: **Nova Scotia Power Inc.**
Kathleen Murray
Regulatory Counsel
By email: Kathleen.Murray@nspower.ca

From: **Nova Scotia Energy Board**
Board Staff

Responses Due: **Tuesday, April 21, 2026**

Contact Person: **Anh Nguyen**
Analyst
Nova Scotia Energy Board
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Issued at Halifax, Nova Scotia, this 7th day of April 2026.



Lisa Wallace, Chief Clerk of the Board

1 **Request IR-4:**

2 NS Power provided copies of Ms. Axford's bills in its response dated November 18, 2025. The bill
3 dated July 9, 2025 (service from November 4, 2024, to June 10, 2025) included six items under
4 "Energy charges" (3 Base Charge items and 3 Energy items).

5 (a) Please detail how NS Power calculated these charges and which service period each
6 charge corresponded to.

7 (b) How did NS Power determine Ms. Axford's usage for each service period for the purpose
8 of calculating these charges?

9 (c) Was usage tracked by the AMI meter? If not, why not?

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11 **Request IR-5:**

12 For the bill dated August 14, 2025, please break it down into two components (the 2264 kWh
13 portion and the non-2264 kWh portion)

14 (a) Provide the calculations and total for the Energy charges (\$38.34 "Base Charge" and
15 \$420.22 "Energy 2264 kWh") along with the related HST, any share of Provincial Rebate
16 tied to the 2264 kWh; and

17 (b) Provide the calculations and total for the streetlight rental (\$23.8 "70W High Pressure
18 Sodium") along with the related HST, any share of Provincial Rebate not tied to the 2264
19 kWh, and any other charges.

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21 **Request IR-6:**

22 For the bill dated September 23, 2025, please break it down into two components (the 2264 kWh
23 portion and the non-2264 kWh portion)

24 (a) Provide the calculations and total for the Energy charges of 2264 kWh along with the
25 related HST, any share of Provincial Rebate tied to the 2264 kWh; and

26 (b) Provide the calculation and total for the Energy charges of 700kWh along with the
27 streetlight rental, the related HST, any share of Provincial Rebate not tied to the 2264
28 kWh, and any other charges.

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30 **Request IR-7:**

31 The bill dated September 23, 2025, included a \$30 payment (received September 16). What was
32 this payment for and why was it made?