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Sent: September 1, 2026 3:30 PM
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Subject: Re: M12544 - NSPI to NSEB Axford DRO Appeal - Response to Requested Information

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Hello,

I was wondering how the payment plan would work if I paid a portion of the outstanding balance upfront. Would that save me any money in the long run or would it equal out to be the same over the course of the 2 year payment plan.

I was also curious as to how my over usage or under usage would be calculated to determine if I would end up with a credit or owing an increased balance at the end of the payment term? Would it be read remotely or would someone come out to read the meter in person (and at what frequency), as I don't trust the accuracy of the remote reads due to the indiscrepancies that started this entire issue. I will definitely continue to photograph the meter monthly to ensure accuracy.

Thank you for clarifying these questions for me prior to me agreeing to the proposed payment plan.

Sincerely,
Leslie Axford