

Request IR-1:

Reference Exhibit D3 NS Power's Response to Appeal. Page 12 contains the statement of account and pages 30 – 35 contain the invoices of the account.

- a) Who is Jackie Doncaster and what is the relationship to you?
- b) Do you own the property or were you a tenant of the property?
 - i. What dates did you live at the property?
- c) Do you rent out the property and have the power bill in Jackie's name?
- d) Why didn't you call NS Power to disconnect the service?
- e) What date did the new tenant move into the property?
- f) Was the property vacant prior to the new tenant asking for a connection?
 - i. If so, what were the dates the property was vacant?

Reply to IR-1:

- a) Jackie Doncaster is my wife.
- b) Jackie and I purchased the rental property in 2017.
 - i. We have never lived at the property.
- c) We included power with the rent until May of 2025.
- d) I contacted NSPI and requested a disconnect date of 2025-05-09.
- e) The tenant moved in prior to May, and agreed to assume the power account.
- f) No, the tenant was allowed to move in prior to assuming the power account.

Request IR-2:

Reference Exhibit B2 DRO Decision. On page 3 in an email to the DRO you state, "We will accept a 30% reduction in NS Power's estimated 3567 kWh, which equals 2497 kWh." What is the basis for your proposed settlement reduction of 30%? Why 30%?

Reply to IR-2:

I did not request the DRO impose the settlement offer, nor am I asking the NSERB to impose the settlement offer. I chose the 30% amount because I am not willing to waive my right to true and accurate billing for a trivial discount.

Request IR-3:

Reference NS Power's website ([Understanding your bill| Nova Scotia Power](#)) under the Estimated Bills section it states "If you are concerned about an estimated bill and have not had a physical meter read, you can take a photo of your meter display and send it to us. We'll use this information to adjust your bill based on your actual usage."

Did you take a picture of your meter before the new tenant moved into the property? If so, please provide. If not, why not?

Reply to IR-3:

I was not aware of the procedure. When I placed the disconnect order, I was told the final meter reading would be done on 2025-05-09.

Request IR-4:

Reference Exhibit D3 NS Power's Response to Appeal. Page 1 states a tenant at the customer's rental property scheduled a connection. This request automatically triggered the disconnection of the customer's service.

- a) Were you contacted by NS Power prior to the disconnection?
- b) Are you enrolled in the Automatic Landlord Program?

Reply to IR-4:

- a) I requested the disconnection, and advised the tenant of the date.
- b) No, not for the subject property.