

February 3, 2026

Eugene Van Den Berg

[REDACTED]
[REDACTED]
[REDACTED]

Dear Mr. Van Den Berg,

Re: Account No. [REDACTED]

Meter No. 2005647

We are writing to confirm the results of your recent meter test. This test was conducted following your inquiry about electrical usage at your premises. Per our meter test process, NS Power requested your meter (noted above) be tested in NS Power's accredited (approved by Measurement Canada) testing facility.

Your meter has now been tested and the results indicate this meter is operating within prescribed accuracy limits.

Should you wish to further pursue this matter, you have the option to request a meter test by Measurement Canada within 6 months of the date of this letter. Please note, the current fee is \$46.00 for this additional testing.

The local office for Measurement Canada can be reached at 902-426-2525. Upon receipt of your request, they will formalize a written process of notification to both you and NS Power to obtain this meter for an official test. If the meter is found to be outside the allowable limits, Measurement Canada will provide details as to the level of inaccuracy for an account adjustment. Should this occur, the \$46.00 fee would be credited to your electrical account (noted above).

Should you wish to discuss this matter further, please do not hesitate to contact one of our Customer Care representatives by calling 1-800-428-6230. Our representatives can also suggest tips to help reduce your energy usage or offer programs such as our Equal Billing program that make it easier to budget for your electricity bill throughout the year through equal monthly payments.

Yours truly,

NS Power