
From: Muhammad J. Iqbal <[REDACTED]>

Sent: November 23, 2025 11:43 AM

To: Wallace, Lisa <Lisa.Wallace@novascotia.ca>

Subject: Re: M12557 HRWC Complaint - Water Damage - Muhammad J. Iqbal

Good day, Lisa,

I am confirming that I received your correspondence and the deadline provided for my formal response.

Due to pressing personal obligations, **I respectfully request an extension of the deadline to December 8, 2025**, to prepare and submit a complete and thorough response. This additional time will allow me to organize properly supporting documentation and ensure that my submission addresses all relevant issues.

I appreciate your consideration of this request and kindly ask for confirmation that the extension has been granted.

I would also like to advise that on Thursday, Nov. 20th, Mike Miller, Manager WWSW Operations, from Halifax Water, visited my property and personally inspected the damage. During his visit, he acknowledged that the work performed by Halifax Water was unsatisfactory and that it could have been done to a higher standard. He further confirmed that the poor workmanship has affected the footing of my front deck, which was built only a year and a half ago. Mike assured me that he would handle the situation and return to me within a reasonable time frame to explain how they would proceed with the work.

At this stage, I am uncertain whether Mike's visit was connected to the Appeal Board process or if it was solely an internal Halifax Water matter. I kindly request clarification on whether I should wait for Halifax Water to redo their work to my satisfaction, or proceed directly with my appeal before the Board.

My home address is [REDACTED]. I appreciate your consideration of both my extension request and my request for guidance, and I look forward to your response.

Thank you for your attention to this matter.

Sincerely,

Muhammad Iqbal

Cell: [REDACTED]