

From: [REDACTED]
To: [Wallace, Lisa](#)
Cc: [Nakhatovych, Maryna](#); [Lawson, Hollie](#); [Amanda Jodrey](#); [John Eisnor](#); [Josh DeYoung](#); [Kenda MacKenzie](#); [Kristen Wilcott](#); [Louis de Montbrun](#); [Melissa White](#); [Nicole Jollymore](#); [Sonya LeVangie](#); [Wendy Krkosek](#)
Subject: Re: M12557 HRWC Complaint - Water Damage - Muhammad J. Iqbal
Date: November 25, 2025 1:39:24 PM

**** EXTERNAL EMAIL / COURRIEL EXTERNE ****

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Good afternoon, Ms. Wallace,

Thank you for your reply. I wish to confirm that I would like to proceed with Halifax Water's repair work rather than advancing the matter before the Nova Scotia Regulatory and Appeals Board at this time.

Halifax Water's Manager of Operations, Mike Miller, has visited my property, acknowledged the deficiencies in the prior work, and assured me that repairs will be carried out. He has indicated that the work is scheduled to begin later this week, or possibly the following week, and that the plan includes leveling the deck block in addition to repairing the driveway.

In light of these developments, I agree with the Board's suggestion to hold this matter in abeyance while Halifax Water undertakes the repairs. Although there is no firm schedule yet, I expect to receive confirmation soon.

I greatly appreciated Mr. Miller's visit and the professional manner in which he assessed my complaint, provided assurances, and committed to addressing my concerns."

I propose a reasonable timeline to provide the Board with an update by **December 16, 2025**, at which point I will confirm whether the repairs have been completed to my satisfaction or if further involvement will be required.

I appreciate the Board's flexibility and oversight in this matter, and I will ensure to provide a timely update by the proposed date.

Sincerely,

Muhammad Iqbal
[REDACTED]