

From: [REDACTED]
To: [Wallace, Lisa](#)
Cc: [Nakhatovych, Maryna](#); [Penney, Nicole](#); [REDACTED]
Subject: Re: M12557 HRWC Complaint - Water Damage - Muhammad J. Iqbal
Date: December 17, 2025 3:32:56 PM
Attachments: [image002.png](#)

**** EXTERNAL EMAIL / COURRIEL EXTERNE ****

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Good afternoon Ms. Wallace,

This is to advise that the remedial work carried out by Halifax Water has been completed to my satisfaction. The repairs to the driveway and deck footings have been addressed, and I am satisfied with the outcome.

Accordingly, I agree that this complaint may now be closed.

For the record, should the driveway or related structures sink again, or the issue reoccur, I reserve the right to bring the matter forward once more. I trust Halifax Water will remain accountable should further problems arise.

I appreciate the Board's oversight and assistance throughout this process.

Sincerely,

Muhammad Iqbal

From: Wallace, Lisa <Lisa.Wallace@novascotia.ca>
Sent: Wednesday, December 17, 2025 2:30 PM
To: Muhammad J. Iqbal [REDACTED]
Cc: Nakhatovych, Maryna <Maryna.Nakhatovych@novascotia.ca>; Penney, Nicole <Nicole.Penney@novascotia.ca>; Amanda Jodrey <amandaj@halifaxwater.ca>; John Eisnor <johne@halifaxwater.ca>; Josh DeYoung <joshd@halifaxwater.ca>; Kenda MacKenzie <mackenk@halifaxwater.ca>; Kristen Wilcott <kristenw@halifaxwater.ca>; Louis de Montbrun <louis.demontbrun@halifaxwater.ca>; Melissa White <melissaw@halifaxwater.ca>; Nicole Jollymore <nicolej@halifaxwater.ca>; Sonya LeVangie <sonyal@halifaxwater.ca>; Wendy Krkosek <wendyk@halifaxwater.ca>
Subject: M12557 HRWC Complaint - Water Damage - Muhammad J. Iqbal

Good afternoon,