

NOVA SCOTIA ENERGY BOARD

IN THE MATTER OF: THE PUBLIC UTILITIES ACT

- and -

**IN THE MATTER OF: A Complaint regarding Billing by a customer of NOVA SCOTIA
POWER INC. (NS Power)**

INFORMATION REQUESTS

To: Daviyaun Talbot

By email: [REDACTED]

From: Board Staff
Nova Scotia Regulatory and Appeals Board

Responses Due: Friday, February 13, 2026

Copies: 1 electronic copy (PDF searchable)

Contact Person: Miranda Mavhunga
Senior Advisor, Finance
Nova Scotia Regulatory and Appeals Board
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Issued at Halifax, Nova Scotia, this 23rd day of January 2026.



Lisa Wallace, Clerk of the Board

Request IR-1:

Please provide a copy of the eviction order, notice to quit, or any court documentation confirming the date on which your legal right to occupy the premises ended.

Request IR-2:

On what exact date did you physically vacate the premises?

Request IR-3:

a) Following the eviction, did you retain any form of access to the unit (e.g., keys, legal access for retrieval of belongings)?

b) Were you in any way able to control or restrict electricity usage after the eviction date?

Request IR-4:

At any point in 2021 or thereafter, did you attempt to contact NS Power to request disconnection, transfer of service, or to advise of the eviction? If so, please provide dates, correspondence, or call records.

Request IR-5:

Prior to this dispute, were you aware that NS Power requires direct notice from the customer of record before discontinuing service?

Request IR-6:

a) In your complaint you indicate that your disability insurer paid your NS Power bill. Please clarify the payment arrangement, including whether you submitted NS Power bills to your insurer or whether NS Power billed the insurer directly.

b) Did you inform your insurer of the eviction?

Request IR-7:

a) Do you disagree that electricity was used at the property after you were evicted and before the service was disconnected or transferred?

b) Is your position simply that you should not have to pay for that electricity because you were no longer living there?