

From: [Wallace, Lisa](#)
To: [Kathleen Murray](#)
Cc: [Kirby, Eric M](#); [Morgan, Adrienne](#); [Penney, Nicole](#); [Blake Williams](#); [Carley Freeman](#); [Chris Lanteigne](#); [Jennifer Ross](#); [Lisa Forsey](#); [Sofia Reiner](#)
Bcc: [Nicholson, Jennifer](#)
Subject: M12563 NSPI DRO Appeal - Billing Issues - Beverley Burlock
Date: February 12, 2026 11:41:00 AM

Good morning,

Please see below email from the appellant in this matter which was received by the Board on February 11, 2026.

The Board would ask that NS Power provide their comments on the email in relation to billing delivery/issuance.

We would like to receive NS Power's response no later than **Friday, February 20, 2026.**

Regards,

LISA WALLACE

Chief Clerk

Nova Scotia Energy Board

T 902 424 1332 Ext. 9291

TF 1 833 809 0040

F 902 424 3919



Statement of Confidentiality

This message (including any attachments) may contain private or protected information meant for a specific person or organization. If you received this by mistake, please let the sender know, do not communicate the content, and delete the email from your system. Thank you.

From: Beverley Burlock [REDACTED]
Sent: February 11, 2026 11:15 AM
To: Penney, Nicole <Nicole.Penney@novascotia.ca>
Subject: RE: M12563 NSPI DRO Appeal - Billing Issues - Beverley Burlock

**** EXTERNAL EMAIL / COURRIEL EXTERNE ****

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By the way –

I was just now sorting out my NS Power file and I just realized – I've not received a bill from NSPower since the one for Aug 14 – Oct 03/25.

Nonetheless I paid that bill Nov 6/25 as well as \$200 Dec 15/25 and \$200 Jan 14/26. This Fri Feb 13/26 I will be paying another \$200 .

I've no idea why the bills stopped. And I would appreciate receiving these two missing bills (Oct 3/25 to Dec 2025, and Dec 2025 – Feb 2026) so I can have them for my records.

If you can assist with that or pass this request along to whomever can provide them, I would appreciate your assistance.

Thank you

BB

NS Power account [REDACTED]

Beverley Day Burlock

[REDACTED]

[REDACTED]