

David T. MacLeod

2026-04-28

Crystal Henwood
Clerk of the Board
Nova Scotia Energy Board
1601 Lower Water Street, 3rd Floor
Halifax, NS B3J 3S3

RE: M12600 – Minster of Energy – Accountability for Nova Scotia Power

Ms. Henwood,

I am writing in response to the letter from Nova Scotia Power Inc. (NSPI) dated April 27, 2026, concerning its objections to answering certain Information Requests (IRs).

The Board approved my application for Intervenor status based on my distinct perspective as a ratepayer affected by NSPI's 2025 cyber breach. That perspective includes ratepayers who hold, or have held, federal security clearances and who now face ongoing risks because of the loss of their personal information. Viewed from the standpoint of a person made vulnerable by this breach, each of my IRs is directly tied to the following issues on the Final Issues List for M12600, dated March 23, 2026:

- #2 Governance and risk management processes addressing privacy risks.
- #4 Collection and retention of customer information, including what type of personal information was collected and for what purpose.
- #5 Measures implemented to mitigate risk to customers from fraud and identity theft following the cybersecurity incident.
- #6 Whether any third-party service providers were involved in the breach and, if so, whether data sharing agreements were in place with them.
- #10 Communications with customers relating to cybersecurity issues.

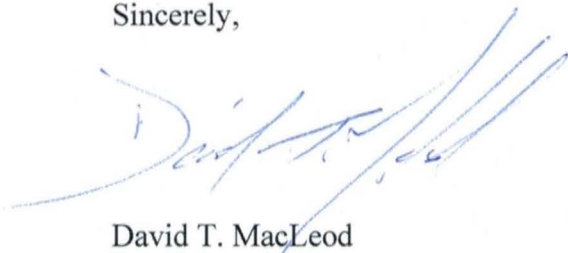
The need for at least partial responses to each IR is even more acute for ratepayers in high-risk categories, including those who hold or have held federal security clearances. For these individuals, the misuse of compromised personal information can have serious personal, professional, and national security consequences. The Board requires a complete understanding of NSPI's risk management practices and remedial measures to determine whether these elevated risks are being adequately addressed.

My IRs are intended to shed light on NSPI's corporate culture and approach to risk management, including physical security, information technology and operational technology security, and the protection of ratepayer information. These matters go to the heart of how NSPI managed the risks that led to the breach, and how it is managing the consequences for affected ratepayers.

All the IRs I filed fall within the scope of M12600 and are relevant to the Board's determination of the issues identified above. In that context, NSPI's reliance on Rule 16(3)(a) of the Board's Regulatory Rules to avoid answering these IRs is, in my view, misplaced.

NSPI's objections to my IRs are inappropriate. In accordance with Rule 16(4) of the Board Regulatory Rules, I await the Board's direction.

Sincerely,

A handwritten signature in blue ink, appearing to read "David T. MacLeod", with a stylized flourish at the end.

David T. MacLeod