



Appeal - NS Power Dispute Resolution Officer (DRO)

Reference Number: 251217001

Submitted on: Wednesday, December 17 2025 at 09:24:43 AM (AST)

Contact Information

Name on account:	Charles Howatt
Account number:	*****
Business contact:	
Account address:	Address 1: *****
	Address 2: *****
	City: *****
	Province: *****
	Postal code: *****
	Country: *****
Email Address:	*****
Mailing address:	Address 1: *****
	Address 2: *****
	City: *****
	Province: *****
	Postal code: *****
	Country: *****
Telephone number:	*****
Alternate phone number:	*****

Complaint Information

DRO made decision on:	Dec 16 2025
Type of complaint:	Billing Issues
Additional details:	I went bankrupt, I told nsp and told them they would need to contact the person taking the property over (randy bolt). I filed for bakruotxy on August 8th and was required to be out of the property at submission. I left the property and didn't return until late 2024. I included nsp in my bankruptcy and never called to reconnect service never agreed to service. I asked drop to request proof that I approved this and he said that simply by nsp leaving power connected I was responsible. So in that theory nsp can connect anyone they want to any address and that person would be responsible even tho I never asked or agreed to the service. In the bankruotcy act it states any new credit has to have my trustees approval. So I had decided not to put any power in my name. I moved in with Whitney clark in September. At a house in nictuax more then 3 hours away. How would I know that nsp left that power in my name. This is a huge over reach on their part and what is the point of the dro he only looks at nsp policies and he is paid by nsp so of course he is going to side with nsp. His role is a jk and should be removed its an artificial view of impartiality but I bet he sides with nsp more then the customers because who wouldn't side with the person paying him. He also believes that nsp policy override bankruptcy law.
How do they want the complaint resolved?	I want nsp to either move the money owed to the proper person and back date their connection or include the amount in my bankruptcy amount.
Supporting documents uploaded:	• _DEBTOR DOCUMENTS.pdf