



12 Dec email to the DRO from Charles Howatt re Nsp

1 message

Customer Relations <customerrelations@nspower.ca>
To: nspdisputeresolution@gmail.com <nspdisputeresolution@gmail.com>
Cc: [redacted], Customer Relations <customerrelations@nspower.ca>

Mon, Dec 15, 2025 at 2:46 p.m.

Mr. Farmer,

Access for the DRO has been granted on subject [redacted]

The first attachment is a copy of the account ledger for the subject account.

The second attachment is a copy of the meter reads obtained for the subject account.

The third attachment is a copy of the relevant notes on the subject account.

The customer was connected a [redacted] between April 12, 2022, and November 21, 2023. [redacted] that were filed by the customer dated August 8, 2023. NS Power calculated the balance up to [redacted] and transferred that balance off the subject account as to be included in the [redacted]. This left a remaining balance of \$489.03 on the account for service between August 8 and November 21, 2023.

It is NS Power's position that the customer is responsible for the remaining \$489.03 balance on the account. This is [redacted]

Teri

From: Charles Howatt [redacted]
Sent: December 15, 2025 9:57 AM
To: Customer Relations <customerrelations@nspower.ca>
Cc: nspdisputeresolution@gmail.com
Subject: Re: 12 Dec email to the DRO from Charles Howatt re Nsp

**Exercise Caution -This is an external email [redacted]

[Quoted text hidden]

[Quoted text hidden]

3 attachments

 **Stephen Charles Howatt Ledger.pdf**
131 KB

 **Stephen Charles Howatt Meter Reads.pdf**
42 KB

 **Stephen Charles Howatt Account Notes.pdf**
44 KB