

March 3, 2026

[REDACTED]

Bonnie MacLean

[REDACTED]
[REDACTED]

Dear Ms. MacLean:

M12641 – Nova Scotia Power Inc. – Solar Billing Complaint

On December 18, 2025, you filed a complaint with the Nova Scotia Energy Board (Board) regarding your concern that your solar generation was not being properly compensated by Nova Scotia Power (NS Power). You explained that you installed a solar system in September 2024 and began receiving energy credits from NS Power in 2025. You expressed concern that NS Power resets banked solar production credits on January 1st each year, and wanted that investigated to ensure it is “a fair and legal practice”.

The Board reviewed the following documents:

- Your initial complaint, dated December 18, 2025;
- NS Power’s reply, dated January 6, 2026;
- Your response to NS Power’s reply, received on January 23, 2026; and
- NS Power’s response to Board staff Information Requests (IRs), received February 4, 2026.

NS Power says that you fall under the Self-Generation Option (SGO) and that s. 7(4) of the *Electricity Act* requires that it only purchase electricity from you up to the maximum of your usage per calendar year and is not required to compensate you for any excess generation.

In your response to NS Power’s reply, you indicated that you understood the credit reset but raised questions regarding access to statements identifying the portion of solar generation that exceeds your annual consumption, and the possibility to retain the credits beyond the calendar year.

In response to IR-1, NS Power said that it does not issue a separate billing record to identify annual excess generation. Instead, it provides a year-end settle-up statement outlining the metered generation for the applicable billing period.

In 2022, the *Electricity Act* was amended to allow any NS Power customer to install a 27 kW or smaller solar generator as of right, with no requirement to participate in any NS Power program. However, that is subject to the condition that the customer can only use their solar generation to off-set their total consumption on a calendar-year basis. NS Power is not required to compensate the customer for any excess generation beyond their consumption and there is no ability for the customer to carry over excess generation from one year to the next. The relevant provisions of the *Act* are as follows:

Customer may generate and sell electricity

7 (1) A Nova Scotia Power customer may, as of right, with no requirement to participate in a Nova Scotia Power program, install a renewable low-impact generator or energy storage device with a total nameplate capacity of 27 kilowatts or less.

...

(3) Subject to subsection (4), Nova Scotia Power shall purchase excess electricity from a customer who has installed a renewable low-impact generator or energy storage device with a nameplate capacity of 27 kilowatts or less to generate electricity for the customer's own use.

(4) Nova Scotia Power shall purchase electricity under subsection (3) up to a maximum of the customer's total usage per calendar year at a rate equivalent to the rate paid by the customer, but is not required to compensate a customer for electricity generated by the customer in excess of the customer's total consumption in a calendar year. [Emphasis added]

NS Power is required to comply with the *Act*. The *Act* requires NS Power to compensate you for your solar generation up to the amount of electricity you use each calendar year. The *Act* explicitly states that NS Power is not required to compensate you for excess generation. The Board does not have the authority to change the statute or to direct NS Power to compensate more than the statute requires.

The Board finds that NS Power is complying with its statutory obligations under the *Electricity Act* in its dealings with you with respect to your solar facility. Your complaint is, respectfully, dismissed.

Yours very truly,



Marc L. Dunning, P.Eng., LL.B.
Member

c. Nova Scotia Power Inc.

