

NOVA SCOTIA ENERGY BOARD

IN THE MATTER OF: THE PUBLIC UTILITIES ACT

- and -

IN THE MATTER OF: A COMPLAINT about the **SOLAR BILLING PROCESS** by a customer of **NOVA SCOTIA POWER INC. (NS POWER)** – Bonnie MacLean

NON-CONFIDENTIAL INFORMATION REQUESTS

To: **Nova Scotia Power Inc.**
Kathleen Murray
Regulatory Counsel
By email: Kathleen.Murray@nspower.ca

From: **Nova Scotia Energy Board**
Board Staff

Responses Due: **Wednesday, February 4, 2026**

Copies: 1 electronic copy (PDF searchable)

Contact Person: **Chris Jiang, P.Eng.**
Senior Advisory, Electrical
Nova Scotia Energy Board
T 902 424 1024
TF 1 833 809 0040
F 902 424 3919
E-mail: chris.jiang@novascotia.ca

Issued at Halifax, Nova Scotia, this 22nd day of January 2026.



Lisa Wallace, Chief Clerk of the Board

Request IR-1:

If a customer generates more energy than they consume in a given year, is the customer advised of the amount (kWh) of excess, and if so, when and how?

Request IR-2:

Nova Scotia Power Incorporated (NS Power) provided an example of the settle-up process in Attachment 1 to its response dated January 6, 2026, for the “net zero” scenario. Please provide a similar example of the settle-up process for “net positive” and “net negative” scenarios.

Request IR-3:

- a) Please explain NS Power’s billing periods (monthly, bi-monthly or quarterly) for Self-Generation Option (SGO) Solar generator clients.
- b) Would the billing statement includes the consumption and generation information?
- c) Please provide a sample billing statement.

Request IR-4:

- a) Please explain whether NS Power provides a year-end credit and consumption report to SGO clients.
- b) If so, please provide a sample year-end credit and consumption report that NS Power would provide to its clients.
- c) If not, please explain why.
- d) Please explain when and how the report would normally be provided.