

Please refer to: David Roberts
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January 16, 2026

Via Email

Crystal Henwood, Clerk of the Board
Nova Scotia Energy Board
1601 Lower Water Street, 3rd Floor
P.O. Box 1692, Unit "M"
Halifax, NS B3J 3S3

Dear Ms. Henwood:

Re: M12647 – Nova Scotia Power Inc. - NS Power/Consumer Advocate/Affordable Energy Coalition - Low-Income Credit, Collections and Disconnection Working Group Report

This is further to your letter of January 2, 2026.

The Consumer Advocate very much appreciates the opportunity to engage with members of the Low Income Working Group, principally Nova Scotia Power and the Affordable Energy Coalition, on measures to assist low income, residential customers of the Utility, deal with affordability issues. We have found the meetings of the Working Group are constructive and are focused on identifying practical steps that can be taken to mitigate the burden that electricity bills represent for many low income customers of Nova Scotia Power.

The report, filed on December 19, 2025, accurately describes the activities of the Working Group.

We look forward to continuing to support this important work.

Yours truly,

PINK LARKIN



David Roberts,
Consumer Advocate

DJR/aw

c. William Mahoney, Board Counsel

