

Date: March 16, 2026

To: Nicole Penney / Lisa Wallace, Chief Clerk of the Board

From: Brandon Smith

Matter No: M12710

Subject: Response to Exhibit S-2 (Nova Scotia Power Inc. Filing)

Dear Ms. Wallace,

Please accept this letter as my formal response to the information provided by Nova Scotia Power Inc. (NSPI) on March 4, 2026 (Exhibit S-2).

While I appreciate the technical clarifications provided, I wish to address the following points regarding the reliability of service at my residence in Arcadia:

- **Feeder Identification:** I accept the utility's clarification that my residence is served by **Feeder 88W-323**. While this is a different circuit than originally

identified in my initial filing, the symptoms of grid instability remain the core of this complaint.

- **Symptoms of Instability vs. SCADA**

Logs: NSPI reports only three "sustained" outages since November 2025. However, the equipment failure at the Yarmouth Airport on February 16, 2026, caused a significant voltage event that had a physical impact on my home. Specifically, this event triggered a recurring audible alert from electronic equipment within my residence that began immediately following the February 16th outage. This symptom indicates that the grid volatility was severe enough to affect home electronics, regardless of whether the utility's SCADA monitoring captured it as a "sustained" event.

3. Medical Necessity and Commissioning:

I am scheduled to begin treatment using a CPAP medical device. While my initial equipment fitting was scheduled for March 23, the delivery and commissioning of the device at my residence is now confirmed for **April 13, 2026**. Stability on the 88W-323 line remains a matter of urgent medical necessity.

Requested Action:

Because of the confirmed medical commissioning date of April 13th, I respectfully request that the Board **keep this matter open for a 30-day "monitoring period" starting from April 13, 2026**. This will allow for a documented period of grid performance on the 88W-323 line to ensure the utility's reliability is maintained once my medical equipment is fully reliant on the service.

Sincerely,
Brandon Smith

