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Sent: April 27, 2026 8:15 PM

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Subject: FINAL NOTICE: Complete Record of Regulatory Theft, Systemic Fraud, and Institutional Malpractice (2017–2026)

** EXTERNAL EMAIL / COURRIEL EXTERNE **

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Dear All,

This is the definitive record of a decade-long failure of governance. Since I purchased my home in **2017**, Nova Scotia Power (NSP) has operated with a **documented streak of zero compliance**, missing every mandatory performance target for nine consecutive years.

During this time, the following entities—the NSEB, the DRO, and the Office of the Ombudsman—have willfully ignored provincial laws to permit the **theft of over \$20,000** from a disabled veteran.

1. The Threshold Violation: Regulation 6.5(3) (Signed Agreements)

- **The Law:** Provincial Law states any payment arrangement **SHALL be signed** by the customer to be valid.
- **The Breach:** NSP has filed evidence twice and confirmed they possess **zero signed agreements**.
- **The Fraud:** By continuing with a "usual process" despite the absence of a legal contract, the Board is facilitating **Regulatory Fraud**. Legally, no debt exists without a signature.

- **The Restitution:** All funds taken under these "ghost" agreements **MUST be returned in full**. Because these agreements are **null and void from the start**, the Board cannot legally proceed with an appeal on a non-existent debt. This is a matter of immediate restitution, not "reconciliation."

2. The Enforcement Violation: Regulation 6.5-3 (Mandatory Stays)

- **The Law:** Once an appeal is filed, the customer **does not have to pay** the disputed amount. There is a mandatory 12-day stay of enforcement.
- **The Breach:** NSP initiated enforcement on **Day 0 (March 3rd)**.
- **The Fail:** The Board has refused to stop this illegal enforcement. Anyone stating this is an "ongoing process" is admitting they are watching a law be broken in real-time and refusing to act.

3. The Overbilling and Theft: \$21,000+

- **The Fact:** Even at a bare minimum of \$200 extra per month over the 9 years I have owned this home, over **\$21,600 has already been stolen** from me. Based on NSP's own admissions of \$300+ monthly overcharges, the actual figure is likely much higher.
- **The Theft:** This is not a "billing dispute." This is **Restitution** for funds already stolen under **Economic Duress** through non-existent agreements.

4. The Oversight Failure: Administrative Negligence

- **The Breach:** Ms. Kozera and Mr. Murdock are closing this file while the Board continues to violate mandatory stays and signature thresholds.
- **The Fail:** The Ombudsman's mandate is to ensure the **administration of the process is lawful**. Telling a veteran to wait until the end of a fraudulent process is **Administrative Negligence**.

FINAL DEMAND

You have **48 hours** to:

1. **Issue an Immediate Stay** on all current billing and enforcement.
2. **Order Immediate Restitution** of the \$21,000+ taken via void, unsigned agreements.
3. **Order a Full Forensic Audit** back to 2017.

If these illegal actions are not stopped by Wednesday morning, this complete record of four government-funded entities "picking on" a disabled veteran will be handed to the **CBC Investigative Team** and the **Halifax Examiner**. The threshold has failed.

The corruption and greed must be called out. There are laws and regulations put in place to stop actions like those listed above and to stop companies from forcing people into situations where economic duress and predatory billing continue. Shame on all of you for your willful inaction. Your regulations and job descriptions are all publicly available and it is plainly easy to see none of the involved are abiding by the mandates and would rather continue to steal from a disabled veteran, continuing the **IIED** this causes more and more each day this continues.

As stated, I am a disabled veteran with both physical and mental health injuries. This additional stress—for literally no reason other than to pad the pockets of NS Power, who is already publicly under scrutiny for never once meeting basic minimum standards—is astonishing. Over \$21,000 has already been stolen from a disabled Veteran on a fixed income and no one seems to care. Shame on you all. You should all be fired for your lack of action. Over 13,000+ people have already joined a class action; this will be massive and more than likely involve multiple millions in restitution ordered by a judge for the clear non-compliance which the NSEB has already admitted to publicly for years. The willful inaction of the Board could constitute gross negligence, and discrimination against a vulnerable and protected disabled Veteran.

Respectfully,

Dave Lincoln
Disabled Veteran

Sent from my Galaxy