

From: [REDACTED]
To: [Wallace, Lisa](#)
Cc: [Lawson, Hollie](#); [Penney, Nicole](#); [Blake Williams](#); [Carley Freeman](#); [Chris Lanteigne](#); [Jennifer Ross](#); [Kathleen Murray](#); [Lisa Forsey](#); [Sofia Reiner](#); [Smith, Chase](#); info@macquillivraylaw.com
Subject: RE: M12733 NSPI DRO Appeal - Billing Issues - Lincoln
Date: April 22, 2026 4:02:07 PM

**** EXTERNAL EMAIL / COURRIEL EXTERNE ****

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Dear Ms. Wallace,

I am in receipt of the Board's correspondence dated April 22, 2026, and the accompanying 41-page evidence file (Exhibit L-7).

As a retired military technician with a background in data integrity and record-keeping, I have performed a forensic review of the "complete file" provided by Nova Scotia Power. This file is legally defective and provides documented proof of the regulatory breaches I have alleged.

I wish to bring the following undisputed admissions found in the utility's own evidence to the Board's immediate attention:

1. Proof of Violation of Regulation 6.5(3) (Missing Signatures)

The Evidence: Throughout the 41-page file, and specifically on pages 2, 5, and 11, NS Power references "multiple budget agreements" (2018, 2020, 2024).

The Breach: There is not a single signed document in this entire "complete file."

Under Regulation 6.5(3), a payment agreement is only valid if it is in writing and signed by the customer.

Legal Ramification: By failing to produce the mandatory legal instrument required by the Board's own regulations, NS Power has admitted that these "agreements" are null and void.

2. Admission of Unauthorized Third-Party Contracting (Page 5)

The Evidence: On PDF page 5, NS Power admits: *"Mr. Lincoln's 12-month short-term budget plan was changed to a 24-month budget plan as requested by someone (Mitzi) at Veterans Affairs on Mr. Lincoln's behalf."*

The Breach: The utility admits to altering a financial contract based on a request from a third party without my knowledge, consent, or signature.

Legal Ramification: This is a breach of Agency Law and Privacy Regulations. A utility cannot bind an account holder to a debt through a third party.

3. Admitted Overbilling and Math Inconsistency (Pages 2, 6, and 12)

The Evidence: On page 2, NS Power admits my actual usage is \$496/month. However, the Statement of Account (ledger) on pages 12-13 shows the utility was unilaterally enforcing and collecting payments of \$805.00 and \$950.78 throughout

2024 and 2025.

The Breach: This is proof of Unjust Enrichment. The "arrears" (\$2,305.12) are a direct result of the utility charging ~\$300/month over my actual consumption without a signed agreement.

4. Failure of the 12-Day Stay (Procedural Unfairness)

The Evidence: The DRO decision was issued March 3. The email from "Teri" (included in the chain) confirms enforcement began immediately.

The Breach: This admits a violation of the 12-day appeal window explicitly stated in the DRO's own decision.

Demand for Relief:

Since the "complete file" provided by the utility fails to produce the Regulation 6.5(3) signed contracts required to justify the debt, I request the Board immediately:

Strike the "arrears" from my account as they lack any legal foundation.

Order a Forensic Audit of the account back to 2017 to calculate the total overcollection (estimated at over \$20,000).

Correct the billing to my admitted actual usage of \$496/month.

The utility's own evidence "buries" their case. I expect the Board to uphold its own regulations and protect the consumer from this documented fraud.

Respectfully,

Dave Lincoln
Disabled Veteran

Sent from my Galaxy

----- Original message -----

From: "Wallace, Lisa" <Lisa.Wallace@novascotia.ca>

Date: 2026-04-22 3:36 p.m. (GMT-04:00)

To: dlinc08 <dlinc08@gmail.com>

Cc: "Lawson, Hollie" <Hollie.Lawson@novascotia.ca>, "Penney, Nicole"

<Nicole.Penney@novascotia.ca>, Blake Williams <Blake.Williams@nspower.ca>, Carley

Freeman <carley.freeman@nspower.ca>, Chris Lanteigne <chris.lanteigne@nspower.ca>,

Jennifer Ross <jennifer.ross@nspower.ca>, Kathleen Murray

<kathleen.murray@nspower.ca>, Lisa Forsey <lisa.forsey@nspower.ca>, Sofia Reiner

<sofia.reiner@nspower.ca>

Subject: M12733 NSPI DRO Appeal - Billing Issues - Lincoln

Good afternoon,

Please see attached correspondence and attachment from the Board in response to your April 21, 2026, email.

Regards,

LISA WALLACE

Chief Clerk

Nova Scotia Energy Board

T 902 424 1332 Ext. 9291

TF 1 833 809 0040

F 902 424 3919



Statement of Confidentiality

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