

From: [REDACTED]
To: [Wallace, Lisa](#); [Smith, Chase](#); [Murdock, Tom E](#); info@macquillivraylaw.com; [Kozera, Kenzie N](#); [Premier, Sofia Reiner](#)
Cc: [Carley Freeman](#); [Chris Lanteigne](#); [Forsey, Lisa](#); [Murray, Kathleen](#); [Ross, Jennifer](#); [Williams, Blake](#); [Penney, Nicole](#); [Kings West Constituency Office](#)
Subject: FINAL NOTICE: Complete Record of Regulatory Theft, Systemic Fraud, and Institutional Malpractice (2017–2026)
Date: April 27, 2026 8:15:33 PM

**** EXTERNAL EMAIL / COURRIEL EXTERNE ****

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Dear All,

This is the definitive record of a decade-long failure of governance. Since I purchased my home in 2017, Nova Scotia Power (NSP) has operated with a documented streak of zero compliance, missing every mandatory performance target for nine consecutive years.

During this time, the following entities—the NSEB, the DRO, and the Office of the Ombudsman—have willfully ignored provincial laws to permit the theft of over \$20,000 from a disabled veteran.

1. The Threshold Violation: Regulation 6.5(3) (Signed Agreements)

The Law: Provincial Law states any payment arrangement SHALL be signed by the customer to be valid.

The Breach: NSP has filed evidence twice and confirmed they possess zero signed agreements.

The Fraud: By continuing with a "usual process" despite the absence of a legal contract, the Board is facilitating Regulatory Fraud. Legally, no debt exists without a signature.

The Restitution: All funds taken under these "ghost" agreements MUST be returned in full. Because these agreements are null and void from the start, the Board cannot legally proceed with an appeal on a non-existent debt. This is a matter of immediate restitution, not "reconciliation."

2. The Enforcement Violation: Regulation 6.5-3 (Mandatory Stays)

The Law: Once an appeal is filed, the customer does not have to pay the disputed amount. There is a mandatory 12-day stay of enforcement.

The Breach: NSP initiated enforcement on Day 0 (March 3rd).

The Fail: The Board has refused to stop this illegal enforcement. Anyone stating this is an "ongoing process" is admitting they are watching a law be broken in real-time and refusing to act.

3. The Overbilling and Theft: \$21,000+

The Fact: Even at a bare minimum of \$200 extra per month over the 9 years I have owned this home, over \$21,600 has already been stolen from me. Based on NSP's own admissions of \$300+ monthly overcharges, the actual figure is likely much higher.

The Theft: This is not a "billing dispute." This is Restitution for funds already stolen under Economic Duress through non-existent agreements.

4. The Oversight Failure: Administrative Negligence

The Breach: Ms. Kozera and Mr. Murdock are closing this file while the Board continues to violate mandatory stays and signature thresholds.

The Fail: The Ombudsman's mandate is to ensure the administration of the process is lawful. Telling a veteran to wait until the end of a fraudulent process is Administrative Negligence.

FINAL DEMAND

You have 48 hours to:

Issue an Immediate Stay on all current billing and enforcement.

Order Immediate Restitution of the \$21,000+ taken via void, unsigned agreements.

Order a Full Forensic Audit back to 2017.

If these illegal actions are not stopped by Wednesday morning, this complete record of four government-funded entities "picking on" a disabled veteran will be handed to the CBC Investigative Team and the Halifax Examiner. The threshold has failed.

The corruption and greed must be called out. There are laws and regulations put in place to stop actions like those listed above and to stop companies from forcing people into situations where economic duress and predatory billing continue. Shame on all of you for your willful inaction. Your regulations and job descriptions are all publicly available and it is plainly easy to see none of the involved are abiding by the mandates and would rather continue to steal from a disabled veteran, continuing the IIED this causes more and more each day this continues.

As stated, I am a disabled veteran with both physical and mental health injuries. This additional stress—for literally no reason other than to pad the pockets of NS Power, who is already publicly under scrutiny for never once meeting basic minimum standards—is astonishing. Over \$21,000 has already been stolen from a disabled Veteran on a fixed income and no one seems to care. Shame on you all. You should all be fired for your lack of action. Over 13,000+ people have already joined a class action; this will be massive and more than likely involve multiple millions in restitution ordered by a judge for the clear non-compliance which the NSEB has already admitted to publicly for years. The willful inaction of the Board could constitute gross negligence, and discrimination against a vulnerable and protected disabled Veteran.

Respectfully,

Dave Lincoln

Disabled Veteran

Sent from my Galaxy

----- Original message -----

From: "Wallace, Lisa" <Lisa.Wallace@novascotia.ca>

Date: 2026-04-27 11:21 a.m. (GMT-04:00)

To: [REDACTED] "Smith, Chase" <Chase.Smith@novascotia.ca>,
"Murdock, Tom E" <Tom.Murdock@novascotia.ca>, info@macgillivraylaw.com

Cc: Carley Freeman <Carley.Freeman@nspower.ca>, Chris Lanteigne
<Chris.Lanteigne@nspower.ca>, "Forsey, Lisa" <Lisa.Forsey@nspower.ca>, "Murray,
Kathleen" <Kathleen.Murray@nspower.ca>, "Ross, Jennifer" <Jennifer.Ross@nspower.ca>,
"Williams, Blake" <Blake.Williams@nspower.ca>, Sofia Reiner
<Sofia.Reiner@nspower.ca>, "Penney, Nicole" <Nicole.Penney@novascotia.ca>, Kings West
Constituency Office <chrispalmermla@gmail.com>

Subject: RE: FINAL NOTICE OF STATUTORY BREACH AND REGULATORY FRAUD:
Matter No. M12733

Good morning,

The Board is in receipt of your correspondence below which was received on today's date.

The Board's position on these issues remains the same as set out in its email to you of April 23.

The Board will not pre-judge this complaint and will continue with its usual process, which will include seeking additional information to determine if there has been any overpayment.

Regards,

LISA WALLACE

Chief Clerk

Nova Scotia Energy Board

T 902 424 1332 Ext. 9291

TF 1 833 809 0040

F 902 424 3919



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From: [REDACTED]
Sent: April 25, 2026 12:36 PM
To: Smith, Chase <Chase.Smith@novascotia.ca>; Murdock, Tom E <Tom.Murdock@novascotia.ca>; Wallace, Lisa <Lisa.Wallace@novascotia.ca>; info@macgillivraylaw.com
Cc: Carley Freeman <Carley.Freeman@nspower.ca>; Chris Lanteigne <Chris.Lanteigne@nspower.ca>; Forsey, Lisa <Lisa.Forsey@nspower.ca>; Wallace, Lisa <Lisa.Wallace@novascotia.ca>; Podolyako, Maryna <Maryna.Podolyako@novascotia.ca>; Murray, Kathleen <Kathleen.Murray@nspower.ca>; Ross, Jennifer <Jennifer.Ross@nspower.ca>; Williams, Blake <Blake.Williams@nspower.ca>; Sofia Reiner <Sofia.Reiner@nspower.ca>; Penney, Nicole <Nicole.Penney@novascotia.ca>; Kings West Constituency Office <chrispalmermla@gmail.com>
Subject: FINAL NOTICE OF STATUTORY BREACH AND REGULATORY FRAUD: Matter No. M12733

**** EXTERNAL EMAIL / COURRIEL EXTERNE ****

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Dear Ms. Wallace,

This is a formal notice that the Nova Scotia Energy Board (NSEB) is currently in active breach of its statutory duties under the *Public Utilities Act* and its own mandatory Board Regulatory Rules. By facilitating the non-compliant conduct of Nova Scotia Power (NSP), the Board is demonstrating a documented institutional bias and committing **Regulatory Fraud** against a vulnerable disabled veteran.

I am demanding an immediate ruling on my **Motion to Dismiss** based on the following exhaustive list of violations:

1. Breach of Mandatory Threshold (Regulation 6.5(3))

- **The Law:** Under **Regulation 6.5(3)**, any payment arrangement or budget settlement **SHALL be signed** by the customer to be legally binding.
- **The Violation:** As confirmed by NSP's "REFILE" on April 24th (Exhibit L-7-I), the utility possesses **zero signed agreements**. And haven't even included any written agreement for that matter.
- **The Impact:** Every dollar collected under these "ghost agreements" since 2017 constitutes **Unjust Enrichment** and theft by regulation. The Board cannot legally proceed with a case where the threshold legal instrument required by law is non-existent.

2. Breach of Mandatory Stay (Regulation 6.5-3)

- **The Law:** Board-approved policy and **Regulation 6.5-3** mandate that a customer **does not have to pay the disputed amount** while an appeal is active. There is also a mandatory **12-day stay** of enforcement after a DRO decision.
- **The Violation:** DRO enforcement was initiated on **March 3rd** (Day 0). The Board has refused to enforce the stay despite my timely appeal on March 4th.
- **The Impact:** The Board is permitting illegal collection actions and **Economic Duress** while the matter is under active appeal.

3. Violation of Board Regulatory Rule 7 (Non-Compliant Filings)

- **The Law:** **Board Regulatory Rule 7** gives the Board the authority to **reject submissions** not filed in accordance with the set schedule.
- **The Violation:** The Board acknowledged NSP's "REFILE" (Exhibit L-7-I) on April 24th—over **30 days past the deadline** set by the Board.
- **The Impact:** By accepting a late, non-compliant filing that still fails to produce the required signatures, the Board is acting as an advocate for the utility rather than an impartial regulator.

4. Breach of Natural Justice and Service Rules

- **The Law:** Board Rules require simultaneous service of all documents to all parties.
- **The Violation:** NSP bypassed the Board and served their "Refile" privately to me first. The Board then acknowledged this breach without penalty.
- **The Impact:** This is a documented denial of **Natural Justice**. The Board is facilitating a "secret" process that favors the licensee over the complainant.

5. Failure of General Supervision (Public Utilities Act, Section 19)

- **The Law:** The Board has a duty of "General Supervision" and the power to order a **Forensic Audit** for utility misconduct.
- **The Failure:** Despite evidence of **predatory billing cycles** (jacking rates to \$800+ on a \$496 usage) and the ongoing **Class Action (13,000+ residents)** for these exact patterns of fraud, the Board refuses to audit this account.

Conclusion:

The Board's silence on these specific breaches, while continuing to facilitate NSP's non-compliance, is an absolute failure of your office's mandate. I am requesting an immediate **Cease and Desist** of all enforcement and the dismissal of this matter for a total lack of legal evidence.

I am done being "advised" by regulators and oversight investigators to waive my rights for a fraudulent debt. This record is now being finalized for **Class Counsel** and a **Supervisory Review** by the Office of the Ombudsman. I will not have the rights and freedoms I fought for be abolished by anyone this is incredibly wrong and the proof has been in front of you all in their own words and actions. Sadly not a single bit of professional, ethical, regulatory or lawful action have been shown to this point. In administrative law you cannot proceed if there is no legal threshold met. Shameful this has continued this long.

Respectfully,

Dave Lincoln
Disabled Veteran

Sent from my Galaxy

----- Original message -----

From: "Penney, Nicole" <Nicole.Penney@novascotia.ca>

Date: 2026-04-24 4:11 p.m. (GMT-04:00)

To: Sofia Reiner <Sofia.Reiner@nspower.ca>

Cc: Carley Freeman <Carley.Freeman@nspower.ca>, Chris Lanteigne <Chris.Lanteigne@nspower.ca>, "Forsey, Lisa" <Lisa.Forsey@nspower.ca>, "Wallace, Lisa" <Lisa.Wallace@novascotia.ca>, "Podolyako, Maryna" <Maryna.Podolyako@novascotia.ca>, "Murray, Kathleen" <Kathleen.Murray@nspower.ca>, "Ross, Jennifer" <Jennifer.Ross@nspower.ca>, "Williams, Blake" <Blake.Williams@nspower.ca>, [REDACTED]
[REDACTED]

Subject: M12733 - NSPI to NSEB Response to Dave Lincoln DRO Appeal REFILE

Good afternoon,

This will acknowledge receipt of correspondence regarding the above matter received by the Board on April 24, 2026. It has been directed to the Board and staff and posted as Exhibit L-7-I in Matter No. M12733 on the Board's public website.

Thank you,

NICOLE PENNEY (she/her)

Administrative Assistant to Lisa Wallace, Chief Clerk of the Board

Nova Scotia Energy Board

T 902 424 1332

TF 1 833 809 0040



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Thank you.

From: Sofia Reiner <Sofia.Reiner@nspower.ca>

Sent: April 24, 2026 2:57 PM

To: Wallace, Lisa <Lisa.Wallace@novascotia.ca>

Cc: Carley Freeman <Carley.Freeman@nspower.ca>; Chris Lanteigne <Chris.Lanteigne@nspower.ca>; Forsey, Lisa <Lisa.Forsey@nspower.ca>; Wallace, Lisa <Lisa.Wallace@novascotia.ca>; Podolyako, Maryna <Maryna.Podolyako@novascotia.ca>; Murray, Kathleen <Kathleen.Murray@nspower.ca>; Penney, Nicole <Nicole.Penney@novascotia.ca>; Ross, Jennifer <Jennifer.Ross@nspower.ca>; Sofia Reiner <sofia.reiner@nspower.ca>; Williams, Blake <Blake.Williams@nspower.ca>

Subject: M12733 - NSPI to NSEB Response to Dave Lincoln DRO Appeal REFILE

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Ms. Wallace:

Please note that NS Power has uploaded the following documents in relation to the matter referenced above via the Board's secure file transfer service:

- 20260424 NSPI to NSEB M12733 Response to Dave Lincoln DRO Appeal PCON REFILE
- 20260424 NSPI to NSEB M12733 Response to Dave Lincoln DRO Appeal RED REFILE

The contact for this matter is Jennifer Ross.

Kind regards,

Sofia Reiner ([she/her](#)) | Paralegal, Regulatory Affairs | **Nova Scotia Power**

1223 Lower Water Street, Halifax, NS B3J 3S8 | L6B

E: sofia.reiner@nspower.ca

www.nspower.ca

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