

NOVA SCOTIA UTILITY AND REVIEW BOARD

IN THE MATTER OF: *The Public Utilities Act*

– and –

IN THE MATTER OF: An application by **NOVA SCOTIA POWER INC.** for the approval of Capital Work Order CI C0068714 - IT- Identify & Access Management, \$6,756,522

INFORMATION REQUESTS

To: **Lana Myatt**
Senior Regulatory Analyst
Nova Scotia Power Inc.
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Email: lane.myatt@nspower.ca

From: The Consumer Advocate

Responses Due: **May 26, 2026**

Copies: 1 electronic copy (PDF searchable)

Contact Person: **David J. Roberts**
Consumer Advocate
Pink Larkin
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Halifax, NS B3J 3S9
Tel: (902) 423-7777
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1 **Request IR-1:**

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3 Please provide a table or list of all capital projects related to Identity and Access Management,
4 such as CI 49094 approved in the 2021 ACE Plan. Please include any that have been included in
5 an ACE Plan or other capital project application (e.g., Subsequent Submittal) from 2016 to 2025.
6 If any 2016 projects are carried over from previous applications, please identify the earliest date
7 of submittal. Please include the following information:
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- 9 a) Capital project ID;
10 b) Project name;
11 c) Relevant application, including Matter and CI number (e.g., ACE Plan, Subsequent
12 Submittal);
13 d) Date of filing;
14 e) Proposed budget, including contingency;
15 f) Proposed contingency;
16 g) Approved budget, if applicable;
17 h) Ultimate disposition (e.g., approved, withdrawn, completed, etc.) with any final report on
18 the project, including cost (please provide relevant supporting documentation);
19 i) Brief statement of how the project differs, if at all, from the current project.
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22 **Request IR-2:**

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24 Please explain why this project is needed in addition to CI 409094. If any investments made under
25 CI 409094 are being made redundant or being decommissioned as a result of this project, please
26 provide a full financial accounting of the expected life of those investments at the time CI 409094
27 was proposed and at the time it was placed in service. Please provide the expected accounting for
28 any unamortized balance for such investment assets as of the (expected) date of removal from
29 service.
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32 **Request IR-3:**

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34 Please explain why this application is being filed in 2026, when the project began in 2024, and
35 why the RFP and bid evaluation are not included in the application. If any further RFPs and bid
36 evaluations occurred later than 2024, please explain the circumstances in detail.
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39 **Request IR-4:**

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41 Please identify any material changes to the project due in part or in full to the recent cybersecurity
42 incident. "Changes" should include but not be limited to materially different specific solutions
43 being implemented, increases in resources required to implement a specific solution, and delays to
44 any step in the process. For each such change, please provide the date the change was approved
45 by NS Power management, the associated cost, a brief description of the change, a brief

1 explanation of how the change is related to the recent cybersecurity incident, and an explanation
2 of other drivers (if any) of the same change.
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5 **Request IR-5:**
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7 With respect to the Detailed Estimate:
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- 9 a) Please explain why the unit estimate for Regular Labour (where 16 different job positions
10 are listed) and OT Labour is \$420, irrespective of position and whether regular or OT hour
11 are being worked.
12 b) Please provide the source (including page number) for each item in the Application
13 Software and Consulting sections.
14 c) Please provide a definition to the scope of each consulting project.
15 d) Please explain the difference between “Project Management Consulting” and “Project
16 Management Services.”
17 e) Please provide the RFP and bid evaluation documents for each of the four largest
18 consulting projects.
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21 **Request IR-6:**
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23 Please provide actual spending for each item in the Detailed Estimate through February 2026.
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- 25 a) Please explain why the contingency (15%) is applied to actual spending that has already
26 occurred.
27 b) For each item in the Application Software and Consulting sections of the Detailed
28 Estimate, please identify the actual or forecast in-service date. For each item that is in-
29 service or within six months of being placed in service, please explain why it is reasonable
30 for a contingency (15%) to be applied.
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33 **Request IR-7:**
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35 With respect to the Project Cost Estimate Input Checklist and Maturity Matrix, please explain the
36 status of each item classified as “Preliminary,” including any major milestones (e.g., outstanding
37 permits) remaining to meet the standard of Defined or Complete.
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40 **Request IR-8:**
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42 With respect to Appendix A, please provide the following information:
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- 44 a) Working copy of the TCO Project Financials.
45 b) Identify sources of each figure included in the analysis, and provide supporting
46 documentation where it has not already been filed with the application.

- 1 c) Explain the trends (increasing, decreasing, or relatively flat) for each of the items in Table
- 2 A.2.
- 3 d) Identify any cost minimization steps NS Power took during project design, procuring the
- 4 software and consultants, and project implementation to minimize sustaining operating
- 5 costs.
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