M12743

NOVA SCOTIA ENERGY BOARD

IN THE MATTER OF: *The Public Utilities Act,* R.S.N.S. 1989, c.380, as amended

IN THE MATTER OF: An application by Nova Scotia Power Inc. for the approval of Capital Work Order CI C0068714 - IT- Identify & Access Management, $6,756,522.

INFORMATION REQUESTS (REDACTED)

To: **Lana Myatt**
Manager, Regulatory Capital
Nova Scotia Power, Inc. (NS Power)

From: Small Business Advocate

Responses Due: May 26, 2026

Copies: 1 electronic copy (PDF searchable)

Contact Person: **Melissa P. MacAdam**
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Issued at Bedford, Nova Scotia on this 4th day of May, 2026

Request IR-1:
Referring to M12743, Exhibit N-1, NS Power Inc. Application for Approval of Capital Work Order CI C0068714 – IT – Identity & Access Management, $6,756,522, Redacted, dated March 13, 2026, (the "C0068714 Project - Redacted"), page 1 of 5, and explain the difference between 'IAM procedures and tools' and 'Core deliverables'?

Request IR-2:
Referring to M12743, Exhibit N-1, the C0068714 Project - Redacted, page 1 of 5, which states in the section Description:

> …
> To ensure long-term sustainability and operational maturity, *the project will also transition Identity and Access Management (IAM) operational support services*—including manual provisioning, User Lifecycle Management (ULM), IGA, PAM, and EPM—to IBM's Managed Security Services (MSS). This transition will provide access to specialized security expertise, reduce operational risk, and augment NSPI's existing teams with 24/7 managed support capabilities. *(Italics added.)*
>
> Overall, this initiative will modernize the organization's IAM and PAM environments, reduce cybersecurity risk exposure, improve regulatory compliance, and *create a scalable foundation for future identity-centric security programs*. *(Italics added.)*

a) Please explain how the transition of the Identity and Access Management (IAM) operational support services will "*create a scalable foundation for future identity-centric security programs*".

Request IR-3:
Referring to M12743, Exhibit N-1, the C0068714 Project - Redacted, page 2 of 5, which states in the section under "Why do this project now?":

> The project was deemed in service upon the completion of *Release One* of the Identity and Access Management (IAM) Program, which was finalized in February 2026. Release one deployed a Privileged Access Management solution (CyberArk Privileged Cloud). The Final Cost Date (April 2027) is set to occur six months after the completion of all remaining project work, which will conclude with the operationalization of the Identity Governance and Administration (IGA) model at NS Power, forecasted in October 2026. This project began in 2024 with an RFP, vendor selection, and kickoff in 2025 with planning and design activities for the various workstreams and project releases. *(Italics added.)*

And, refer to Exhibit N-1, the CI C0068714 Project, -Redacted Page 5 of 5, T203 – Appendix A, Table A-1, Project Costs (CAPEX or OPEX), *Phase 1* Total Costs – CAPEX $6,756,522. *(Italics added.)*

a) Comparing the phrases in the above excerpts that have been italicized for emphasis, what is the difference between the terms "Release One" and "Phase 1"?
b) Please confirm if any further or additional releases or phases are being planned or are anticipated. Please provide as much detail as possible.

Request IR-4:

Refer to Exhibit N-1, the C0068714 Project-Redacted, in the section Contingency Statement, on page 2 of 5 and Reason for Variance, on page 2 of 5 and refer also to Exhibit N-1(C) NS Power Inc. Application for Approval of Capital Work Order CI C0068714 – IT – Identity & Access Management, $6,756,522, Partially - Confidential Attachment 2, Introduction, page 1 of 16:

[redacted]?

[redacted]

Request IR-5:

Refer to the C0068714 Project-Redacted which states on page 1 of 5 that the Estimated Life of the Asset is 10 Years and please confirm:

a) That NS Power is capitalizing the software service agreement due to the Estimated Life of the Asset being 10 years.
b) Whether there are required updates to the software to ensure updated cyber security protection and, if so, how often those updates are expected to occur.