

From: Allan King [REDACTED]

Sent: Sunday, March 15, 2026 6:27 PM

To: nspdisputeresolution@gmail.com

Subject: Re: DRO POST Final Written DRO Decision re Allan King consumption/billing dispute re Account [REDACTED]

TO : NSEB :

After reviewing the contents of DRO Don Farmer's Dispute Summary and subsequent Final Decision , please be advised that I will be Appealing this Decision . . I would like to make a few comments and one very important clarification in his Dispute Summary to me .

a) In his letter to me ,(" not Allan King ") but Allan King , the DRO refers to theories & assumptions in supporting the position of NS Power . But then, these theories and assumptions are followed by the DRO's statement : " I do not have any jurisdiction over NS Power's day-to-day operations . " Well , the fact that all of the present chaos caused by this outrages Security Breach of Customer's personal information and a deeper problem of a complete " operational Shut Down ; " **This is exactly , a day-to-day Operational Mis-Management Crisis** . So the DRO has completed his report with " blinders on , " I guess ?

How do we know if our meters were ever read ? Where is the evidence ? There needs to be an Outside Audit performed .

In regard to my Account , I established my Budget based upon my yearly NS Power statements .. now I have learned that 10 month's of these statements were " estimated ," in 2025 because of a " cover-up " by the Management at NS Power . Also, I never received any explanation that " U" means unread . There is a serious communications problem within NS Power .

In conclusion , I am faced with a \$ 1,126.42 billing that I do not have the resources to pay for by March 26, 2026. I am seeking compensation from NS Power .

Thank you Board Members for your Time & Considerations in regard to this Crisis .

Sincerely ,

Allan King