

NOVA SCOTIA ENERGY BOARD

IN THE MATTER OF: THE PUBLIC UTILITIES ACT

- and -

**IN THE MATTER OF: AN APPEAL OF THE DISPUTE RESOLUTION OFFICER'S
DECISION by a customer of NOVA SCOTIA POWER INC. (NS
Power) – Christine Cameron**

INFORMATION REQUESTS

To: Christine Cameron



From: Board Staff
Nova Scotia Energy Board

Responses Due: Wednesday, June 10, 2026

Copies: 1 electronic copy (PDF searchable)

Contact Person: Miranda Mavhunga
Senior Advisor Finance
Nova Scotia Energy Board
3rd Floor, 1601 Lower Water Street
Halifax, NS B3J 3S3
Tel: (902) 424-4448
Email: Miranda.Mavhunga@novascotia.ca

Issued at Halifax, Nova Scotia, this 27th day of May 2026.

A handwritten signature in blue ink that reads "Lisa Wallace".

Lisa Wallace, Chief Clerk of the Board

Request IR-1:

Please provide copies of any photographs, notes, spreadsheets, or records you maintained regarding your meter readings during 2025 and early 2026, including any photographs referenced in your correspondence with the Dispute Resolution Officer (DRO).

Request IR-2:

Please indicate:

- a) Whether you were aware that several bills issued during 2025 were estimated;
- b) Whether you reviewed the meter readings shown on your invoices;
- c) Whether you contacted Nova Scotia Power regarding concerns about the accuracy or amount of the estimated bills; and
- d) Whether you were advised that a future reconciliation could occur once actual meter reads resumed.

Request IR-3:

Please confirm whether you are disputing:

- a) The accuracy of the meter itself;
- b) The amount of electricity consumed;
- c) The allocation of consumption across rate periods;
- d) The Board-approved temporary suspension of the Critical Peak Pricing (CPP) pilot program; or
- e) The adequacy of disclosure and representations made at the time of enrollment in the pilot program.

Request IR-4:

You indicate in your submissions that you believe the estimated bills materially understated your actual electricity usage during the relevant period. Please clarify:

- a) Whether you believe the amount billed for all electricity consumption since November 2024, is accurate;
- b) Whether you believe the January 2026 meter read of approximately 38,723.70 kWh is correct;
- c) Whether you have reviewed the current meter reading at the premises and whether it appears generally consistent with your recent statements; and
- d) Whether you believe the meter is recording usage accurately.