

NOVA SCOTIA ENERGY BOARD

IN THE MATTER OF: THE PUBLIC UTILITIES ACT

- and -

**IN THE MATTER OF: AN APPEAL OF THE DISPUTE RESOLUTION OFFICER'S
DECISION by a customer of NOVA SCOTIA POWER INC. (NS
Power) – Christine Cameron**

INFORMATION REQUESTS

To: **Nova Scotia Power**
Jennifer Ross
Director, Regulatory Planning & Compliance
By email: jennifer.ross@nspower.ca

From: **Board Staff**
Nova Scotia Energy Board

Responses Due: **Wednesday, June 10, 2026**

Copies: 1 electronic copy (PDF searchable)

Contact Person: **Miranda Mavhunga**
Senior Advisor Finance
Nova Scotia Energy Board
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Issued at Halifax, Nova Scotia, this 27th day of May 2026.



Lisa Wallace, Chief Clerk of the Board

Request IR-1:

Please provide the complete tariff provisions, customer terms and conditions, program rules, enrollment materials, FAQs, and any other customer-facing documentation applicable to the Time Varying Pricing / Critical Peak Pricing (TVP/CPP) pilot program in effect when the customer enrolled in the program in December 2023, including identification of any language describing the pilot nature of the program, the Board's authority over rates, or the possibility of suspension, modification, or termination of the program.

Request IR-2:

Please explain in detail the methodology used to allocate the customer's consumption for the November 14, 2025, to January 29, 2026, billing period across:

- a) The Critical Peak Pricing (CPP) pilot rate period;
- b) The 2025 standard domestic rate period; and
- c) The 2026 standard domestic rate period

Request IR-3:

Please provide a copy of the communication sent to CPP customers advising them of the temporary suspension of the program due to the cyber incident.

Request IR-4:

Why was there only one invoice issued for the period covering November 20, 2024, to March 19, 2025?

Request IR-5:

Please explain the methodology used to estimate the customer's consumption during the billing periods affected by the cyber incident.