

Responses to Information Requests (IR-1 to IR-3) Matter: M12756

Appellant: Uday Yadav

Address: [REDACTED]

Email: [REDACTED]

Phone: [REDACTED]

Date: June 04, 2026

IR-1 – Confirmation of November 2025 Meter Reading Submission

(a) Date of submission: I submitted my actual meter reading on **November 18, 2025**.

(b) Reading submitted: The reading I provided was **36,199**.

(c) Method of submission: The reading was submitted **by telephone** to NS Power's Customer Care representative.

My above information can be confirmed from the NS Power's January 30, 2026 email (Exhibit Y-4):

"When the customer contacted NS Power on November 18, 2025, a read was provided by the customer... The customer made a payment of \$205 on December 15, 2025. A new bill was not generated for the lower amount."

IR-2 – Confirmation of What Is Being Disputed

I confirm that **I do not dispute the actual electricity consumption** reflected by the meter readings between **July 9, 2025** and **January 14, 2026**.

My appeal concerns **only**:

- The **billing administration error**,
- The **communication failure**, and
- The **carry-forward treatment** of the reconciled balance, specifically the **\$292.67** that resulted from NS Power's acknowledged failure to generate the corrected bill after my November 18, 2025 meter reading and December 15, 2025 payment.

IR-3 – Willingness to Pay if Board Confirms Consumption

If the Board determines that the bill accurately reflects electricity consumed at the premises, I would be willing to pay any confirmed outstanding balance **provided that** the Board first determines whether the **\$292.67 carry-over** is valid or whether it resulted from NS Power's acknowledged administrative error.

If repayment is required, I would be prepared to consider a **reasonable extended repayment period**, such as **6 to 12 months**, depending on the Board's determination of the correct outstanding amount.

Respectfully submitted,

Uday Yadav