

CONFIDENTIAL (Attachment Only)

Request IR-1:

Please prepare and provide one consolidated schedule in Excel format covering the period February 2024 to present, which integrates all account, billing, and meter data for the subject account. The schedule should include, at a minimum, the following fields for each billing period and transaction:

- (a) Account / Billing Information;**
- (b) Bill date;**
- (c) Transaction date;**
- (d) Transaction type (e.g., CHG, PAY, ADJ, LCG);**
- (e) Transaction amount (+/-);**
- (f) Running account balance;**
- (g) Meter and Usage Information;**
- (h) Meter number;**
- (i) Read start date and read end date;**
- (j) Start read and end read Usage (kWh) for the period;**
- (k) Read type (Actual vs Estimated); and**
- (l) Indication of any corrected, reversed, or adjusted reads.**

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- 1
- 2 Response IR-1:
- 3
- 4 (a-l) Please see Confidential Attachment 1.

**Seesahai DRO Appeal IR-1 Confidential Attachment 1 has
been removed due to confidentiality.**

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Request IR-2:

NS Power states that the account was flagged for manual review prior to release of the March 2026 bill. Please provide:

(a) The critierial used to identify a “high bill” for review.

(b) The steps undertaken during the manual review of this account.

Response IR-2:

(a) A bill is identified for high bill review when energy charges exceed \$1,798.00.

(b) A bill is not processed until it has undergone manual review based on the following criteria:

(i) Confirmation that the meter read used for billing is a true read.

(ii) Determination of whether the bill is a “true-up” bill (i.e., reconciling a true read to a prior true read).

(iii) Assessment of whether the consumption is consistent with usage for the same period in the previous year.

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Request IR-3:

Please provide a weather normalized consumption analysis comparing the December – February period for 2024, 2025 and 2026. Please include:

(a) Billing Days;

(b) Heating degree days;

(c) Normalized kWh per heating degree day; and

(d) Commentary regarding whether February 2026 consumption materially deviated from expected residential winter consumption patterns.

Response IR-3:

(a)

Bill Period	Billing days
Dec 19 2023 – Feb 21 2024	64
Dec 19 2024 – Feb 20 2025	63
Dec 22 2025 – Feb 19 2026	59

(b) Monthly heating degree days for the relevant period are as follows:

	2024	2025	2026
December	554	603	-
January	625	654	658
February	563	617	575

(c) It is not possible to calculate a normalized kWh per heating degree day, as such a calculation would require isolating the temperature-dependent load at the premise and

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1 controlling for other variables that may affect consumption. These variables may include,
2 but are not limited to, changes in heating systems, thermostat settings, occupancy,
3 appliance use, and building characteristics.

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5 (d) The customer's billed consumption and corresponding heating degree days for each period
6 are summarized below:

Bill Period	Billed kWh	HDD	kWh/HDD
Dec 19 2023 – Feb 21 2024	3,859	1,257	3.1
Dec 19 2024 – Feb 20 2025	6,371	1,374	4.6
Dec 22 2025 – Feb 19 2026	10,078	1,286	7.8

7
8 While total heating degree days for the 2026 period are comparable to prior years, the
9 customer's kWh per HDD has increased over time. However, there could be many
10 explanations for this increase, including non-weather-related loads (e.g., changes in
11 household electricity usage or heating practices, etc.).