

NOVA SCOTIA ENERGY BOARD

IN THE MATTER OF: THE PUBLIC UTILITIES ACT

- and -

**IN THE MATTER OF: AN APPEAL OF THE DISPUTE RESOLUTION OFFICER'S
DECISION by a customer of NOVA SCOTIA POWER INC. (NS
Power) – Katie Seesahai**

INFORMATION REQUESTS

To: Katie Seesahai



From: Board Staff
Nova Scotia Energy Board

Responses Due: Monday, May 25, 2026

Copies: 1 electronic copy (PDF searchable)

Contact Person: Miranda Mavhunga
Senior Advisor Finance
Nova Scotia Energy Board
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Tel: (902) 424-4448
Email: Miranda.Mavhunga@novascotia.ca

Issued at Halifax, Nova Scotia, this 8th day of May 2026.

A handwritten signature in blue ink that reads "Lisa Wallace".

Lisa Wallace, Chief Clerk of the Board

Request IR-1:

Pursuant to Regulations 5.5 and 6.7 of the Nova Scotia Power Inc. Tariffs and Regulations customers have the right to request meter testing where there is a concern regarding billing/meter accuracy. A copy of the applicable regulations is attached for ease of reference. Please advise whether you requested meter testing through NS Power. If you have not requested meter testing and wish to do so, please contact NS Power directly.

Request IR-2:

Please advise whether there were any material changes at the property between 2024 and 2026 that may have affected electricity usage, including, for example:

- a) changes in occupancy;
- b) changes in heating usage or thermostat settings;
- c) increased time spent at home;
- d) installation of new appliances or equipment;
- e) use of supplemental heating sources; or
- f) renovations or additions to the property.