

From: Briar Lee Mitchell [REDACTED]

Sent: June 15, 2026 12:45 PM

To: Nova Scotia Power <home@nspower.ca>; MLA, Eastern Shore <EasternShore.MLA@novascotia.ca>; Forsey, Lisa <Lisa.Forsey@nspower.ca>; Wallace, Lisa <Lisa.Wallace@novascotia.ca>; Customer Relations <customerrelations@nspower.ca>; Cavanaugh, Marina <Marina.Cavanaugh@novascotia.ca>; Williams, Blake <Blake.Williams@nspower.ca>; Chris Lanteigne <Chris.Lanteigne@nspower.ca>; Ross, Jennifer <Jennifer.Ross@nspower.ca>; Murray, Kathleen <Kathleen.Murray@nspower.ca>; Penney, Nicole <Nicole.Penney@novascotia.ca>; shannon.miedema@parl.gc.ca; Sofia Reiner <Sofia.Reiner@nspower.ca>; Premier <PREMIER@novascotia.ca>

Subject: Fwd: Your power bill is ready to view

**** EXTERNAL EMAIL / COURRIEL EXTERNE ****

Exercise caution when opening attachments or clicking on links / Faites preuve de prudence si vous ouvrez une pièce jointe ou cliquez sur un lien

----- Forwarded message -----

From: Briar Lee Mitchell <[REDACTED]>

Date: Sat, Jun 13, 2026 at 7:12 PM

Subject: Re: Your power bill is ready to view

To: <home@nspower.ca>, <Easternshore.MLA@novascotia.ca>, Forsey, Lisa <Lisa.Forsey@nspower.ca>, Wallace, Lisa <Lisa.Wallace@novascotia.ca>, Customer Relations <customerrelations@nspower.ca>, Cavanaugh, Marina <Marina.Cavanaugh@novascotia.ca>, Williams, Blake <Blake.Williams@nspower.ca>, Chris Lanteigne <Chris.Lanteigne@nspower.ca>, Ross, Jennifer <Jennifer.Ross@nspower.ca>, Murray, Kathleen <Kathleen.Murray@nspower.ca>, Sofia Reiner <Sofia.Reiner@nspower.ca>, Penney, Nicole <Nicole.Penney@novascotia.ca>, <shannon.miedema@parl.gc.ca>, <premier@novascotia.ca>

NS Power still has my phone and account blocked. They are attempting to steal THOUSANDS of dollars from me... I will not pay those thieves that money.

I have logged on several times to try and pay the power I have been using this spring, however... they refuse to let me do that.

I have NEVER, in my 70 years, experienced a more corrupt, vulgar, LYING, utility company like NS Power. They are nothing but criminals... I hope several of them end up in prison for what they did to so many people like myself.

AGAIN... what the NS Power criminals did to me:

1) I bought this house in 2025 and moved in March 5th. (304 Smileys Point Road, B0J 2R0)

- 2) My home inspector and realtor told me, the radiant heat used in the house was extremely expensive and to look at updating to heat pumps.
- 3) I kept an eye on the bills throughout the year, and they weren't bad, so I decided to do heat pumps this year, and last year worked on renovating the house.
- 4) Then, the criminals at NS Power sent me a bill this spring for over \$5000.
- 5) I found out that the stupid/criminal people at NS Power lied on my bills and GROSSLY underbilled the account.
- 6) Had I known the actual energy being used, I would have put in heat pumps in 2025 and AVOIDED all of the lies and grief from NS Power.
- 7) The stupid/criminal people at NS Power were GUESSING on what the bills should be based on the "history of the house", but the house was **EMPTY** then!!!!!!! The criminals at NS Power did something really really REALLY STUPID and expect me to pay for their STUPIDITY!!!!!!!!!!!!!!

NO, I am not paying for such larceny. I do hope people at NS Power go to jail for what they did to me.

Meanwhile... I have been waiting MONTHS for someone to make a decision... which does not seem to be happening. My bill with NS Power keeps going up, they REFUSE to let me pay for what I have been using this spring... they keep running the tab up, getting ready to screw me out of as much money as they can.

Is it clear to everyone now the NIGHTMARE FROM HELL that NS Power is putting me through? What does it take in Nova Scotia to fix this?

WHAT AM I SUPPOSED TO DO??