Nova Scotia POWER
An Emera Company

PO Box 910 | Halifax, Nova Scotia | Canada | B3J

August 31, 2026

Lisa Wallace
Chief Clerk of the Board
Nova Scotia Energy Board
1601 Lower Water Street, 3rd Floor
Halifax, NS B3J 3S3

Re: M12767 – DRO Appeal – Briar Mitchell – Compliance Filing

Dear Ms. Wallace:

On August 24, 2026, the Nova Scotia Energy Board (NSEB, Board) issued a Decision on the Briar Mitchell DRO Appeal. In its Decision, the Board directed Nova Scotia Power Inc. (NS Power, Company) to offer a three-year payment arrangement to Ms. Mitchell and provide a full explanation of such proposed payment arrangement by August 31, 2026.

The requested information is set out below.

The Budget Settlement Amount would be $1,028 per month. This amount is comprised of the customer's Equal Billing Plan amount for estimated ongoing electricity usage together with a repayment arrangement for the outstanding arrears balance on Ms. Mitchell's account. The usage component of the Budget Settlement Amount would be reviewed every six months and may be adjusted based on actual consumption, applicable rates, and any credit or debit balance arising from electricity usage after the payment arrangement takes effect. The arrears repayment component would remain unchanged.

As shown in the detailed calculations provided in **Attachment 1**, the Equal Billing Plan amount was calculated based on the customer's annual historical electricity consumption of 46,234 kWh between April 1, 2025 and April 2, 2026, as measured by actual meter reads of 112,500.38 kWh[1] and 158,734.73 kWh[2], respectively. Applying the current residential energy rate of $0.19128/kWh to this consumption results in estimated annual energy charges of $8,843.64. Dividing this amount by 12 months results in a monthly energy cost of $736.97. The monthly base charge of $20.08 is then added, resulting in total monthly charges of $757.05 before taxes and rebates. The

[1] Actual read from April 1, 2025.
[2] Actual read from April 2, 2026.

calculation then incorporates applicable HST and the Provincial Government Rebate, resulting in an Equal Billing Plan amount of approximately $795 per month. This amount represents the estimated monthly cost of the customer's ongoing electricity usage and associated fixed charges.

Ms. Mitchell's account currently has an outstanding arrears balance of $8,376.36. Consistent with the Board directed 36-month repayment period, NS Power has spread repayment of this balance over 36 months, resulting in a monthly arrears repayment amount of $232.68, which is rounded to $233 per month.

Accordingly, the monthly Budget Settlement Amount is comprised of $795 for estimated ongoing electricity usage and $233 for repayment of the outstanding arrears balance, for a total monthly payment of $1,028. Credit history did not play any role in calculating the proposed monthly payment amount. The monthly amount is based solely on estimated ongoing electricity usage and repayment of the outstanding arrears balance over the Board directed repayment period.

Operation of the Budget Settlement Plan

No interest, penalty, or late payment charges will be applied while Ms. Mitchell remains in compliance with the proposed payment arrangement. If Ms. Mitchell defaults on the arrangement, NS Power may terminate the Budget Settlement Plan, at which point the account would revert to normal billing and any applicable late payment charges may apply.

If Ms. Mitchell elects to proceed with the Budget Settlement Plan, she would begin paying a monthly amount of $1,028, consisting of the Equal Billing amount for ongoing electricity usage and the monthly arrears repayment amount. Ms. Mitchell's actual electricity consumption would continue to be tracked during this time.

To help ensure that a significant outstanding balance or credit does not accumulate on the account, NS Power would review the usage component of the Budget Settlement Plan every six months during the January and July Equal Billing update periods. At those intervals, NS Power would recalculate the usage amount based on actual consumption, applicable rates, and any credit or debit balance arising after the payment arrangement takes effect. If the recalculated usage amount differs from the amount currently included in the Budget Settlement Plan, NS Power would contact Ms. Mitchell to advise her of the updated usage amount. The arrears repayment component of $233/month would remain unchanged.

At the conclusion of the arrangement, Ms. Mitchell will have the option of remaining on Equal Billing or returning to standard billing.

Illustrative Examples

The Board requested examples illustrating the impact of actual consumption being 10% higher or lower than the estimate used to establish the monthly payment. The usage component of the monthly payment is approximately $795 per month.

If Ms. Mitchell's actual consumption is 10% higher than estimated, her monthly usage costs would increase to approximately $875, resulting in additional costs of approximately $80 per month. Over a six-month period, this would result in an additional balance of approximately $480. At the next six-month review, NS Power would recalculate the usage component of the Budget Settlement Plan based on actual electricity consumption, applicable rates, and the debit balance accumulated since the payment arrangement began. NS Power would then contact Ms. Mitchell regarding any resulting adjustment to the usage amount.

If Ms. Mitchell's actual consumption is 10% lower than estimated, her monthly usage costs would decrease to approximately $716, resulting in a credit of approximately $79 per month. Over a six-month period, this would result in an accumulated credit of approximately $474. At the next six-month review, NS Power would recalculate the usage component of the Budget Settlement Plan based on actual electricity consumption, applicable rates, and the credit balance accumulated since the payment arrangement began. NS Power would then contact Ms. Mitchell regarding any resulting adjustment to the usage amount.

Alternative Approach

As an alternative approach, Ms. Mitchell could elect to make a down payment toward the outstanding arrears balance. When offering a Budget Settlement Plan, NS Power would typically request a down payment equal to 50% of the outstanding balance, or $4,188.18 in this case. The remaining balance of $4,188.18 could then be spread over the Board directed 36-month period, resulting in a monthly arrears repayment amount of $116. Combined with the estimated monthly usage amount of $795, the resulting monthly payment would be approximately $911. As with the arrangement described above, no interest, penalty, or late payment charges would be applied while Ms. Mitchell remains in compliance with the arrangement.

If Ms. Mitchell prefers to make a larger down payment, NS Power could recalculate the repayment amount based on the reduced outstanding balance.

Regards,

Blake Williams
Vice President Legal and Regulatory

Detailed Calculation of Monthly Budget Settlement Amount

Part A) Equal Billing Plan Amount

Box A	Total kWh use from Apr 2025 to Apr 2026:	46234		
Box B	Total monthly fixed fees:	$20.082	Details: $20.082 base charge	Add any fixed fees (streetlight charges, etc.)
Box C	Credit/Balance remaining on account at the end of 2025:		Note: A negative amount indicates a credit.	

Step 1	Multiply the total kWh usage for the previous calendar year (see box A) by $0.19128	$8,843.64	This applies the current energy rate ($0.19128/kWh).
Step 2	Divide this amount by 12 to get a monthly amount.	$736.97	
Step 3	Add any monthly fixed fees (see box B).	$757.05	Example: base charge.
Step 4	Multiply this by 1.05*	$795.00	This applies both the 14% tax and 9% government rebate, the difference of which is 5%, hence the 1.05. *Note: Any monthly fixed fees other than the base charge are taxed at the full 14%, which may result in a higher amount.
Step 5	Take any credit/balance on the account that needs to be factored into the payment amount (see box C), divide it by 12, and add/subtract that amount from the above total.	$795.00	

2026 Equal payment amount:	**$795.00**

Part B) Outstanding Arrears

Outstanding Balance to-date = $8,376.36

36-Month Repayment Calculation = $8,376.36 (/36 months) = $232.68 (rounded to $233)

Part C) Final Calculation of Monthly Budget Settlement Amount

$795 (Equal Billing Amount) + $233 (Arrears Repayment Amount) = $1028 (Total Monthly Budget Settlement Amount)