
From: Celine Franz via TitanFile <notifications@nsuarb.titanfile.com>

Sent: May 27, 2026 1:52 PM

To: Energy and Regulatory Boards Tribunal <Board@novascotia.ca>

Subject: Secure Submit from: Celine Franz

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Celine Franz

sent you a message

Response to IR-1 – Appeal M12773

Dear Mr. Nguyen,

Please find below my responses to IR-1:

(a) No, Nova Scotia Power did not mention or offer a meter test to me at any point during my dispute with NS Power, during the DRO process, or during my appeal to the Board.

(b) No, I did not request a meter test before appealing to the Board.

(ii) At this time, my concern is not primarily that the meter itself is defective, but rather whether the estimated consumption and subsequent reconciliation were appropriately attributed to the correct billing periods.

However, if the Board considers a meter test relevant or necessary to fully evaluate the matter, I would cooperate with such a process.

Sincerely,
Celine Franz