

GMX

2026 HEAT Fund - Eligibility Approved

Von "The Salvation Army in Canada" <noreply@formresponse.com>
An [REDACTED]
Datum 03.03.2026 10:19



We're pleased to let you know that your 2026 HEAT Fund application has been approved for up to **\$400** toward your heating source.

If your Nova Scotia Power account currently has a zero balance or a credit, HEAT Fund assistance is not available at this time.

GMX**Aw: Fw: 2026 HEAT Fund - Eligibility Approved**

Von [REDACTED]
[REDACTED] ca
Datum 06.05.2026 18:02

Hi, I apologize in advance for contacting you again via email.
Unfortunately, NS Power still hasn't credited the \$400 to my account.
Please provide me with written proof or anything I can give you when I contact you. It's unbelievable what's happening at NS Power.
I don't know if it's due to incompetence or the cyberattack, but it's no longer acceptable.
Thank you for your understanding, and I hope you could please follow up again, as you've already sent a reminder for the outstanding invoice. I was hoping I could put you off for another month with the \$400.
King Regards Celine

Gesendet: Mittwoch, 25. März 2026 um 08:52
Von: heat_fund <heat.fund@salvationarmy.ca>
An: [REDACTED]
Betreff: Fw: 2026 HEAT Fund - Eligibility Approved

Hi,
We are writing to provide an update regarding your HEAT Fund application.
Your application was approved; however, due to an issue outside of our control, there was a delay in processing the payment with Nova Scotia Power. We have sir
Nova Scotia Power will apply the HEAT Fund assistance of up to \$400 directly to your account within approximately 14 days.
We sincerely apologize for the delay and appreciate your patience and understanding.
If you have any questions, please feel free to reach out.
Thank you,
HEAT Fund Team

Thank You,

The HEAT Fund Team



INVOICE PAYMENTS:
Centre of Hope HEAT FUND
2038/2044 Gottingen St
Halifax NS B3K 3A9
Phone: 902-422-3435
Fax: 902-425-4363
Email: heat.fund@salvationarmy.ca

From [REDACTED]
Sent: March 23, 2026 5:27 PM
To: Mylissa Landry <Mylissa.Landry@salvationarmy.ca>
Subject: Aw: 2026 HEAT Fund - Eligibility Approved

CAUTION: This email originated from outside of the TSA network. Be cautious of any embedded links and/or attachments.

MISE EN GARDE: Ce courriel provient de l'extérieur du réseau de l'Armée du Salut. Méfiez-vous des pièces jointes ou des liens qu'il pourrait contenir.

Hi Mylissa,
I already sent you an email inquiry; perhaps you missed it. My question is, how does the Power Help work now? Will it be credited to my NS Power account (it hasn't happened yet), or will I receive a credit note by mail? Thanks in advance for a quick reply.
Best regards,
Celine Franz

Gesendet: Dienstag, 3. März 2026 um 10:19
Von: "The Salvation Army in Canada" <noreply@formresponse.com>
An: [REDACTED]
Betreff: 2026 HEAT Fund - Eligibility Approved



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