

From: Miguel Adam [REDACTED]
Sent: August 7, 2026 5:47 PM
To: Penney, Nicole <Nicole.Penney@novascotia.ca>
Cc: Carley Freeman <Carley.Freeman@nspower.ca>; Chris Lanteigne <Chris.Lanteigne@nspower.ca>; Forsey, Lisa <Lisa.Forsey@nspower.ca>; Wallace, Lisa <Lisa.Wallace@novascotia.ca>; Podolyako, Maryna <Maryna.Podolyako@novascotia.ca>; Murray, Kathleen <Kathleen.Murray@nspower.ca>; Ross, Jennifer <Jennifer.Ross@nspower.ca>; Reiner, Sofia <sofia.reiner@nspower.ca>; Williams, Blake <Blake.Williams@nspower.ca>
Subject: Re: M12777 - NSPI to NSEB Adam DRO Appeal IR Responses 5-6

**** EXTERNAL EMAIL / COURRIEL EXTERNE ****

Exercice caution when opening attachments or clicking on links / Faites preuve de prudence si vous ouvrez une pièce jointe ou cliquez sur un lien

Good day all,

I am writing regarding the closing balance currently shown on account [REDACTED]

My latest bill shows a balance of \$2,131.52. I need clarification regarding this amount because a significant portion of the balance originates from the billing charges that remain the subject of my active appeal before the Nova Scotia Energy Board in Matter No. M12777.

I want to make clear that I am not refusing to pay for electricity that was legitimately consumed after the disputed billing period. However, I do not believe it is appropriate to treat the entire current balance as an undisputed amount while the Board is still investigating the earlier billing and reconciliation issues.

Since the original disputed bill, I have continued making payments toward the account, including the following recent payments:

- \$227.00 on January 14, 2026
- \$645.42 on April 30, 2026
- \$470.00 on July 17, 2026

My concern is that the final balance continues to combine the amount under appeal with subsequent electricity charges, making it difficult to determine exactly what portion Nova Scotia Power considers to be the disputed amount and what portion represents later consumption.

I therefore request a complete final account reconciliation showing:

1. Every bill and charge applied to the account from May 2025 through the closing date.
2. Every payment and credit applied to the account.

3. The exact amount of the original balance that remains subject to Matter No. M12777.
4. The exact amount attributable to electricity consumed after the disputed billing period.
5. Confirmation that my July 17, 2026 payment of \$470.00 has been applied to the account.
6. The current balance after all payments and credits have been applied.
7. Confirmation of how Nova Scotia Power intends to handle the portion of the balance that remains under active appeal before the Board.

I also note that the Board's investigation remains ongoing. Nova Scotia Power has acknowledged that the July 2025 reading was manually estimated and was not captured by the normal CIS reconciliation process. The Board has continued requesting clarification regarding how this estimate was treated and ultimately reconciled.

For this reason, I respectfully request that Nova Scotia Power clearly separate the disputed portion of the account from the undisputed subsequent consumption before requesting further payment of the full closing balance.

I am prepared to address legitimate undisputed electricity charges, but I want to avoid making payments that could be interpreted as accepting the disputed billing calculation while Matter No. M12777 remains unresolved.

Please provide the requested reconciliation and clarification in writing.

I am copying the Nova Scotia Energy Board so this correspondence can form part of the record in Matter No. M12777.

Sincerely,

Miguel Adam

Account [REDACTED]



Nova Scotia Power Inc.
PO Box 848, Halifax Nova Scotia B3J 2V7
Any questions? Please call us at 1-800-428-6230
Weekdays 8am-6pm
www.nspower.ca

1

Web Access #

Account Number [REDACTED] Amount due Aug 19 \$2,131.52

MIGUEL ADAM

Domestic
Service from Jun 12 to Jul 16, 2026

Closing Bill

Meter number	Rate code	No. of days	New meter read	Last meter read	Multiplier	kWh used
[REDACTED]	03B	34	53348.00	52438.55	1	909

Your meter was read on Jul 16, 2026

Billing date Jul 20 Includes payments received by Jul 20

Amount owing from last bill 1,925.06
Balance owing after last payment \$1,925.06

Energy charges:

Base Charge \$20.08/month

22.76

Energy 909 kWh x \$0.19128

173.87

Total energy charges

196.63

Other charges

Tax: HST (11931 4938 RT)

27.53

Provincial Rebate

-17.70

Total other charges

9.83

Total amount due

\$2,131.52

Amount due Aug 19, 2026

\$2,131.52

IMPORTANT: We are not applying late fees or penalties on outstanding balances. Learn more nspower.ca/billing

Your average cost of electricity during this period was \$5.78 per day before taxes.

Past electric use:

Bill date	Energy used	No. of days	kWh per day
Jul 26	909	34	26.7
Jun 26	1883	58	32.5
Apr 26	3338	62	53.8
Feb 26	7490	59	126.9
Dec 25	954	182	5.2
Oct 25	524	60	8.7
Aug 25	544	53	8.6

Keep this portion for your records. Please see reverse for important information.

Please return this portion with your payment



Nova Scotia Power Inc.
PO Box 848, Halifax Nova Scotia B3J 2V7
www.nspower.ca

Account Number [REDACTED] Amount due Aug 19 \$2,131.52

Enter payment amount

004386 000002616

MIGUEL ADAM



Sign up for
paperless billing:
nspower.ca/paperless

HISTORY

JULY 2026

Jul 17	Nova Scotia Power 	\$470.00  Paid	>
-----------	--	--	---

APRIL 2026

Apr 30	Nova Scotia Power 	\$645.42  Paid	>
-----------	---	--	---

JANUARY 2026

Jan 14	Nova Scotia Power 	\$227.00  Paid	>
-----------	---	--	---