

From: Miguel Adam <[REDACTED]>
Sent: June 16, 2026 10:39 AM
To: Penney, Nicole <Nicole.Penney@novascotia.ca>
Cc: Jecyka Arseneault [REDACTED]; Sofia Reiner <Sofia.Reiner@nspower.ca>
Subject: Fwd: M12777 - NSPI to NSEB Adam DRO Appeal - IR Responses

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Response to NS Power IR responses – Matter No. M12777

To the Nova Scotia Energy Board,

I am writing in response to Nova Scotia Power's June 16, 2026 Information Request responses in Matter No. M12777.

After reviewing NS Power's responses, I remain concerned that the disputed consumption has still not been sufficiently verified or explained.

NS Power states that the property has a standard AMI meter, that it was installed on February 3, 2021, and that it has not been tested since it was installed. This is important because, to my knowledge, no technician has physically attended my property to inspect or test the meter, and no meter accuracy test has been performed.

NS Power also states that the July 7, 2025 bill was based on a true read but was coded as an estimated read. This adds to my concern that the billing record and read classification history have not been fully reliable.

In addition, while NS Power has now explained the estimation routine used by its CIS application, it still has not explained in practical terms what actual source of electricity consumption is believed to account for the unusually high usage attributed to my property. The responses continue to describe system methodology, prior-period data, and billing calculations, but do not identify what appliance, heating source, or other electrical load is said to have caused the consumption in question.

My concern remains that the matter has been evaluated from the billing-system side only, without any physical inspection of the meter or premises and without sufficient verification that the recorded consumption is consistent with the actual heating setup and use of the home.

For those reasons, I respectfully submit that Nova Scotia Power's responses do not resolve the core issue in dispute, and I ask the Board not to uphold the disputed billing without further verification.

Sincerely,

Miguel Adam