

From: Miguel Adam [REDACTED]
Sent: July 13, 2026 11:33 AM
To: Penney, Nicole <Nicole.Penney@novascotia.ca>; Energy and Regulatory Boards Tribunal <Board@novascotia.ca>
Cc: Forsey, Lisa <Lisa.Forsey@nspower.ca>; Ross, Jennifer <Jennifer.Ross@nspower.ca>; Murray, Kathleen <Kathleen.Murray@nspower.ca>; Reiner, Sofia <Sofia.Reiner@nspower.ca>; Jecyka Arseneault <[REDACTED]>; Carley Freeman <Carley.Freeman@nspower.ca>
Subject: Re: M12777 - NSPI to NSEB Adam DRO Appeal IR Responses 3-4

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Good day,

I am writing in response to NS Power's July 13, 2026 responses to IR-3 and IR-4 in Matter No. M12777.

I wish to continue pursuing my appeal. NS Power's latest responses raise additional concerns for me because they contain inconsistencies that, in my view, affect the reliability of the explanations and billing history relied upon in this matter.

In its earlier response to the Board, NS Power stated that the read on the July 11, 2025 bill was a true read but was coded as an estimated read. In its July 13, 2026 response, NS Power now states that the July 11, 2025 meter read was manually entered, that a billing representative estimated the usage based on previous use at the property, and that the meter read for July 11, 2025 was not a true read.

In my respectful view, this is a significant inconsistency. It raises concern about the reliability of the billing history, read classifications, and explanations that have been relied upon in reviewing this matter.

I also note that NS Power states that the February 12, 2026 and April 15, 2026 meter reads were both obtained remotely. To my knowledge, there still has been no physical attendance at the property to inspect the meter or to investigate the practical source of the unusually high consumption.

My concern remains that this matter has been addressed primarily through billing-system explanations and remote reads, without sufficient physical verification of the meter or of the actual source of the consumption in question.

For those reasons, I respectfully ask the Board to take these inconsistencies into account and to continue its review of my appeal rather than relying on NS Power's explanations at face value.

Sincerely,

Miguel Adam